Sayles, Michael

From: Phoenix HCE

Sent: 18 July 2017 14:49 **To:** Hudson, Ross

Subject: RE: Preston New Road enforcement action

Hi

Many thanks.

If it helps, you could quote all providers are approved and follow all strict guidelines at the following:

SIA Approved Contractors

NSI UKAS - National Security Inspectorate NASDU - National Association of Dog Handlers

Hope that helps.

Kind regards

www.phoenixcommercial.co.uk

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Registration Number: 260012463.

Registered in England, Company Number: 09605267

----Original Message-----

From: @lancashire.gov.uk]

Sent: 18 July 2017 14:19

To: Phoenix HCE

Subject: RE: Preston New Road enforcement action

Hi

We have had some requests for information, one of which is below. We have not formally responded yet but I am proposing that we respond answering the question directly, namely, how LCC ensure that our contractor complies with the relevant legislation. This is a simple question and one whose principles can be applied to the award of all sorts of work. However, having received the query, I thought it only fair to keep you informed and in the loop.

Please advise how Lancashire County Council ensures anyone working (either via a contract or otherwise) as security personnel on the site comply with The Guard Dogs Act 1975 and that any personnel in working with the dogs (the handler):

"is capable of controlling the dog is present on the premises and the dog is under the control of the handler at all times while it is being so used except while it is secured so that it is not at liberty to go freely about the premises.

- (2)The handler of a guard dog shall keep the dog under his control at all times while it is being used as a guard dog at any premises except— (a)while another handler has control over the dog; or (b)while the dog is secured so that it is not at liberty to go freely about the premises.
- (3)A person shall not use or permit the use of a guard dog at any premises unless a notice containing a warning that a guard dog is present is clearly exhibited at each entrance to the premises.

Thanks

Lancashire County Council

www.lancashire.gov.uk

----Original Message-----

From:

Sent: 18 July 2017 11:37

To: Phoenix HCE'

Cc: @lancashire.gov.uk>

Subject: RE: Preston New Road enforcement action

Hi

Sorry for not getting back to you about the article yesterday. Unfortunately there are internal issues which have delayed a decision on this so apologies. I did email our director (below) yesterday and I understand that is actually in a meeting with her now discussing Preston New Road, which will hopefully will include the article.

As soon as I know more (hopefully this afternoon), I will come back to you. I also need to fire over a query which I will do now.

Thanks

Lancashire County Council

www.lancashire.gov.uk

----Original Message-----

From: Phoenix HCE

Sent: 18 July 2017 10:57

To: @lancashire.gov.uk>
Cc: @lancashire.gov.uk>
Subject: RE: Preston New Road enforcement action

Dear

Just to keep you up to date, we're still wadding through the hours video footage but I hope to have the appropriate sections over to you late this afternoon or tomorrow morning.

Any further thoughts on the article we'd like to publish and I trust you received the security quotation okay?

Kindest regards

www.phoenixcommercial.co.uk

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Registered Office: 3-4 Bower Terrace, Tonbridge Road, Maidstone, Kent, ME16 8RY. VAT Registration Number: 260012463. Registered in England, Company Number:09605267
Original Message From: Phoenix HCE Sent: 17 July 2017 09:38 To: @lancashire.gov.uk> Cc: @lancashire.gov.uk> Subject: RE: Preston New Road enforcement action
Hi
I'm just waiting on our Agents reports to come back to reply in full on the points below.
Regarding the SIA badges, Sgt called me on Friday regarding this, all Security were reminded to wear their badges and did so immediately. (I was advised that one of the Guards also does Close Protection work so wearing his badge was not at the fore front of his mind, but rectified straight away on Friday).
From my conversation with a lady called, as described to you both on Wednesday, I advised her the Rickshaw had gone "it's gone", I didn't say crushed. Likewise, with the medication, I and the agent with me, reiterated that they had been given many occasions to remove any personal effects. When she asked what would that person do without their medication, we suggested they contact their GP or medical services to get more medication (the same as we discussed in our meeting). I believe one of 's friends was video recording our conversation which may help them recall. All of this was after I had spoken to the Police, the agents and then
I'll come back to you shortly with more regarding the Rickshaw.
Kindest regards
Original Message From: @lancashire.gov.uk] Sent: 14 July 2017 17:20 To: Phoenix HCE Cc: @lancashire.gov.uk> Subject: Preston New Road enforcement action
Thank you
In the meantime the queries re property start to arrive and I just need a bit of information from you please
Example of query below -
My concern is around the mixed messages given to protestors regarding their personal possessions. I arrived at the site around 7.30 am yesterday by which point all the debris and possessions had

been placed in a large skip. I sought clarification regarding a few items, one being a local

business owners rickshaw which had been taken and the other being some prescription medicines which were in a bag on top of the tower.

I spoke with a baliff initially who would not cooperate, but then I spoke with a police officer who indicated that if we contacted LCC we would be able to arrange to claim our property. I was then directed to a baliff called who said she would find me the details and update me. The update came and we were informed that the contents had been crushed.

Please can you confirm that this is usual practice and also how residents of the camp can make a claim for the loss of their possessions. The Rickshaw was not part of the camp, so I am astounded that it was seized and destroyed.

My second question relates to security. Four new security guards have been posted on the verges behind fencing. People have spoken to them and they day they are subcontracted by Northern Security, who are the main security contractors for the site. They also claim they were not informed where they were being sent and are not happy with their role. They also claim LCC are paying Northern Security to contract them. They are not wearing SIA badges.

. . . .

I intend making the point that you are experienced and gave more than reasonable opportunity to collect belongings before they were taken away and were instructed to give any items like jewellery or medication to the Police as lost property. Also that the rickshaw was within the area being enforced and then dealt with as instructed by the police. Is there anything else you would like to say?

Re the security there at present - what firm are they from please and are they well informed? Again is there any comment you would like to make?

Thank you

Lancashire County Council

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From: Phoenix HCE

Sent: 14 July 2017 13:39

To: @lancashire.gov.uk>;

@lancashire.gov.uk>

Subject: Today's events

Photos from events happening today, protesters locked on inside vehicles by the entrance.

www.phoenixcommercial.co.uk

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