

Mr Paul Halloran

Royal Borough Kensington and Chelsea  
Town Hall  
Hornton Street  
W8 7NX

FOI Reference: 4947066

Email: [foi@rbkc.gov.uk](mailto:foi@rbkc.gov.uk)  
Date: 7 April 2021

Dear Mr Halloran

**Freedom of Information Act 2000**

Thank you for your recent request to the Council. You asked to be provided with the following information:

*How many times have breached of data been detected within the RKBC since 2015 ?*

*What internal discipline was taken if any against the perpetrators and were these breaches notified to the victim or the Police.*

**Response**

This request is being handled under the Freedom of Information Act 2000.

I am writing to inform you that we have searched our records and some of the information you requested is not held by Royal Borough Kensington and Chelsea.

I have detailed below the information that is held.

*How many times have breached of data been detected within the RKBC since 2015 ?*

Figures for reported suspected data incidents have only been captured since September 2018. Since this time, 192 incidents have been reported.

*What internal discipline was taken if any against the perpetrators and were these breaches notified to the victim or the Police.*

Where mistakes have been made by council officers remedial actions include, if appropriate, further Data Protection/Cyber Security training and reviews of departmental practice. All reported incidents are investigated and the data subjects and any related third parties are informed where it is decided that it is appropriate to do so.

Please quote the reference number 4947066 in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Information Management Team  
The Royal Borough of Kensington and Chelsea  
The Town Hall, Hornton Street, London W8 7NX  
Email: [@rbkc.gov.uk](mailto:info@rbkc.gov.uk)

If you are still dissatisfied with the Council's response after the internal review you have a right of appeal to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF  
Telephone: 0303 123 1113  
Website: [www.ico.org.uk](http://www.ico.org.uk)

I will now close your request as of this date.

Yours sincerely

Royal Borough of Kensington and Chelsea

