Mr Derek Thomas
Correspondence via e-mail to: request-529699-1f692b65@whatdotheyknow.com

21st November 2018

Dear Mr Thomas,

Freedom of Information Act Request 2018/260

Thank you for your email dated 5th November 2018 requesting information about City, University of London, made in accordance with the Freedom of Information Act 2000. For ease of reference, your questions are reproduced below in bold followed by our responses.

Can you confirm the SAP ERP version you are currently using?

EHP5 FOR SAP ERP 6.0

Who provides your SAP Security, Authorisations and Role Design support?

Information Technology Professional Systems team.

Can you please confirm if you currently use SAP Access Control?

City does not currently use SAP Access Control.

If you do use Access Control, what version is installed (options are v5.3, v10.0, v10.1 or v12.0)?

Not applicable.

Do you have a support contract with an external provider to support SAP Access Control install?

Not applicable.

Can you please confirm if you currently use SAP Process Control?

City does not currently use SAP Process Control.

If you do use Process Control, what version is installed (options are v5.3, v10.0, v10.1 or v12.0)?

Not applicable.

Do you have a support contract with an external provider to support SAP Process Control install?

Not applicable.

Can you please confirm if you currently use SAP Risk Management?

City does not currently use SAP Risk Management.

If you do use Risk Management, what version is installed (options are v5.3, v10.0, v10.1 or v12.0)?

Not applicable.

Do you have a support contract with an external provider to support SAP Risk Management install?

Not applicable.

Can you confirm if you currently have any other SAP GRC software installed?

City does not currently have any other SAP GRC software installed.

List of SAP GRC software includes, but not exclusive to:
i. Business Integrity Screening
ii. Single Sign-On
iii. Identity Management
iv. Audit Management
v. UI Masking
vi. UI Logging
vii. Read Access Logging
viii. BusinessObjects Access Control
ix. Versa GRC

If you do not have any SAP GRC installed/utilised, are there any plans to purchase and install the GRC software?

No.

If you have implemented any of the aforementioned software and have a support contract what is the renewal date of that contract?

Not applicable.

Where is your SAP infrastructure located and in what format?

The infrastructure is located in an external data centre and it is virtualised.

When is the contract for third party support of your SAP infrastructure due for renewal?

November 2020.

Where do you advertise any SAP related procurement opportunities?

We tendered the contract via the HERSIG Framework.

If you are dissatisfied with the way your request for information has been managed, please contact the Director of Information Technology at:

By Post   Director of Information Technology
                 City, University of London
                 Northampton Square
                 London EC1V 0HB
By Telephone   0207 040 4000
By Email   foi@city.ac.uk

Please do so in writing, describe the original request, explain your grounds for dissatisfaction and include an address for correspondence.

If after contacting City, University of London you are still dissatisfied with the outcome, you have a right of appeal to the Information Commissioner:

By Post   Information Commissioner's Office
                 Wycliffe House
                 Water Lane
                 Wilmslow
                 Cheshire
                 SK9 5AF

By Telephone   01625 545700
Website   www.ico.org.uk/

Yours sincerely,

Saidu Sesay
Information Compliance Officer