

26 September 2018

By E-mail

Dear Thomas,

Security and Compliance Software

Thank you for your request for information dated 31 August 2018.

In response to your request, Highlands and Islands Airports Ltd (HIAL) does not use SAP and therefore, in accordance with section 17 of the Freedom of Information (Scotland) Act 2002, the majority of information is not held.

I can confirm that Identity Access Management software is used and the contract is renewed annually in April of each year. Any procurement opportunities are advertised on <https://www.publiccontractsscotland.gov.uk/>.

If you are unhappy with this response to your request you may ask us to carry out an internal review by writing to Mr Mark Stuart, Director of Operations at the address above. Your request should explain why you wish a review to be carried out and should be made within 40 working days of receipt of this letter. The review will be undertaken by staff not involved in the original process and we will reply within 20 working days of receipt. If you are not satisfied with the result of our review you have the right to appeal to the Scottish Information Commissioner, and thereafter to the Court of Session on a point of law only. The Commissioner can be contacted:

Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
Fife
KY16 9DS
Telephone: 01334 464610
<http://www.itspublicknowledge.info>
or for online appeals at:
www.itspublicknowledge.info/Appeal

Yours sincerely,



Liz Taylor
Data Protection Officer

local access
global outlook