



Mr James Wills

**Information Requests**

County Hall  
B2S  
The Crescent  
Taunton  
TA1 4DY

Reference: 7243693

Date: 4 December 2020

Dear Mr Wills

**Freedom of Information Act 2000**

I can confirm that the information you have requested is held by Somerset County Council.

**Your Request:**

Under the Freedom of Information Act, could you please kindly answer the questions below?

Secure communication

1. What is your current email provider (e.g. Outlook or G-suite)?
2. Do you have a solution for secure email in place (Y/N)?
3. Who is your current provider (e.g Egress)?
4. When is the contract up for renewal?
5. Typically what is the chosen duration of these contracts 12, 24, or 36 Months?
6. Name and contact details of the person responsible?
7. Current annual spend for this contract?
8. Current number of licences for this contract?
9. Did you purchase via a reseller (if yes, please specify who)?

## Budget & procurement

10. Are you planning on assigning specific budgets for securing email communication in 2021?

11. Do you procure through the G-Cloud framework (if not, how do you procure & plan to procure secure email in the future)?

### **Our Response:**

I have attached our response.

Please quote the reference number 7243693 in any future communications.

I will now close this request.

If you feel your request has not been answered in sufficient detail, or if you wish to clarify the information given, please contact me, and I will be happy to address the issues you raise.

Alternatively, if you are not satisfied with our response you may request an internal review. This is an independent investigation into the handling of your request, which is carried out by the Information Governance Team. The conclusions of this investigation, and if applicable, a fresh decision about the information to be provided, should be sent to you within twenty working days of receipt of the internal review request.

To request an Internal Review please respond to this letter detailing why you are not satisfied, and your request will be dealt with by the information governance team.

If you are not satisfied with the results of the internal review, you may then appeal directly to the Information Commissioner's Office with your complaint. The Information commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF  
Telephone: 0303 123 1113  
Web address: [www.ico.gov.uk](http://www.ico.gov.uk)  
<https://ico.org.uk/make-a-complaint/>

Yours sincerely

**Information Request Officer**  
CCM Freedom of Information Requests Team