

Information Services Directorate

Mr. David Holland

Library
University of East Anglia
Norwich Research Park
Norwich NR4 7TJ
United Kingdom

5 October 2011

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Dear Mr. Holland

ENVIRONMENTAL INFORMATION REGULATIONS 2004 – INFORMATION REQUEST (FOI 11-167; EIR 11-012)

I acknowledge your appeal, as defined by Reg. 11(1) of the Environmental Information Regulations 2004 (EIR) received yesterday, 4 October 2011, against our response of 20 September 2011 in relation to your request for information in accordance with the EIR received on 25 July 2011.

Your appeal is being considered pursuant to our internal complaints procedure as mandated by the EIR and, pursuant to Reg. 11(4), you will receive a response within 40 working days, in other words, by 29 November 2011. You can view our internal complaints procedure at:

http://www.uea.ac.uk/is/strategies/infregs/Freedom+of+Information+Act+Policy

If you are dissatisfied with the handling of your complaint please contact me at:

University of East Anglia Norwich Research Park Norwich NR4 7TJ

Telephone: 0160 359 3523 E-mail: foi@uea.ac.uk.

If you are dissatisfied with the final adjudication of your complaint by our internal complaint process, you have the right of appeal to the Information Commissioner at:

Information Commissioner's Office

Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

Telephone: 0303 123 1113 Website: www.ico.gov.uk

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

David Palmer Information Policy & Compliance Manager University of East Anglia