

J Roberts

Email us at: [foi@dvla.gsi.gov.uk](mailto:foi@dvla.gsi.gov.uk)  
Website: [www.gov.uk/browse/driving](http://www.gov.uk/browse/driving)

Your Ref:  
Our Ref: FOIR4713

Date: 21 July 2014

Dear Mr Roberts

## Freedom of Information Request

Thank you for your e-mail dated 28 June requesting information under the terms of the Freedom of Information Act 2000 (FOIA).

You asked for:

**1. Please provide details of how a person registered on your database can find out whether you have shared his data with any public body or private company.**

Section 7 of the Data Protection Act 1998 allows individuals access to information held by DVLA. The registered keeper of a vehicle can apply to obtain information DVLA holds in relation to whether DVLA has shared information with third parties. To do this they should apply in writing to DVRE, DVLA, Swansea, SA99 1AJ. To determine whether any information has been released from the vehicle database, the request should state the registration mark of the vehicle and state exactly what information the registered keeper requires.

DVLA does not release information from its driver database to third parties without the explicit consent of the driving licence holder or unless there is a clear legislative provision requiring the Agency to do so e.g. The Criminal Justice and Court Services Act, which enables police to have access for road traffic enforcement purposes.

Upon receipt of the request, DVLA can then advise the registered keeper as to whether a request for their information has been received from a third party organisation.

**2. You offer an electronic service to any company that has satisfactorily served a 6-month probationary period. Please provide screenshots of everything a company can view using your electronic service.**

Screenshots are not held by DVLA. The companies cannot view screens. DVLA currently operates a KADOE (Keeper at Date of event) vehicle enquiry service for local authorities and fee paying customers, which is purely a file transfer mechanism.

The service offers external partners a next business day-turnaround. The Link providers/Intermediaries are required to provide a secure technical link to the DVLA's Business to Business Gateway for the customer, through which the data is requested from DVLA and transmitted to the customer.

The DVLA shall provide to the Customer a copy of the KADOE External Interface Specification, which describes the technical requirements for the secure link to the DVLA's Business to Business Gateway through which the Data is requested and received; and the nature and format of the Data that the DVLA will provide in response to each request (under "Response Details XML Structure"). This data provides the name and address of the registered keeper of the vehicle on the relevant date.

The information which follows concerns the procedures for making any complaint you might have about the reply. Please quote the reference number of this letter in any future communications about it.

Yours sincerely

A handwritten signature in black ink, appearing to be 'Robert Toft', with a stylized, flowing script.

ppRobert Toft  
Head of Data Sharing Policy & Freedom of Information Team

## **Your right to complain to DVLA and the Information Commissioner**

If you are not happy with the reply to your request, you can ask DVLA to re-consider the response you received by writing (within two calendar months of receiving this response) to either [foi@dvla.gsi.gov.uk](mailto:foi@dvla.gsi.gov.uk) or DVLA Freedom of Information Team, DSPG/FOI, D16, DVLA, Swansea SA6 7JL.

DVLA will acknowledge and consider your request, re-visiting the response provided. This is known as an Internal Review and will be considered by a staff member not involved with the original reply.

If you disagree with the outcome of the Internal Review, you can complain to the Information Commissioner's Office. Further information can be found via: [www.ico.org.uk/concerns/getting](http://www.ico.org.uk/concerns/getting) Alternatively you may wish to write to: Customer Contact, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow SK9 5AF.