



Information Resilience and Transparency

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Please ask for: Kirsty-Leigh
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Date: 17 September 2018

Dear Sir or Madam

Freedom of Information Act 2000

Thank you for your request for information made under the Freedom of Information Act (FOIA) 2000, relating to school broadband. I am pleased to provide the response below:

1. ***Does your council provide a central schools broadband service?*** Yes
2. ***If yes, how many schools do you supply to? (If it is possible to break these down by school type below, please do so)***
 - *Primary*** 408
 - *Secondary*** 74
 - *SEN*** 32
 - Other*** 3
3. ***Of these schools, approximately how many are maintained by the local authority?*** 292
4. ***What prices do you charge for delivering schools broadband to your customers?***

The Council considers the charge for services to the schools to be commercially sensitive to the supplier. Disclosure would allow competitors to analyse these values to their own competitive advantage which is likely to result in prejudice to the commercial interests of the Council and schools. Therefore we rely on this being withheld under section 43(2) of the Freedom of Information Act 2000. The public interest in maintaining the exemption is greater than the public interest in disclosure because of the reason outlined above.
5. ***What does your schools broadband include? i.e. Does it include, Broadband, Telephony, GDPR compliance, Training, Monitoring service etc.?***

The managed service includes connectivity, 24/7 monitoring, service desk, paid for access to commercial web sites, advice, filtering, VPN and firewall security.

6. ***What Broadband speeds do you provide?***

The type of local circuit and bandwidth provided vary based on school requirements and available telecoms in each school area.

7. ***What is the standard length of contract for those you provide schools Broadband too? Eg. 1yr, 2yr, 3yr etc?***

A mixture of 1 year, 2 year, 3 year and 5 year contracts

8. ***What external companies are the main providers of schools broadband to your schools?***

Daisy Udata Communications Limited

If you are unhappy with this response, and believe KCC has not complied with legislation, you have 40 working days from the date of this response to ask for a review. You can do this by following our complaints process; details can be found at this link <https://www.kent.gov.uk/about-the-council/contact-us/complaints-and-feedback#tab-7> on our website. Please quote reference 3334137.

If you remain dissatisfied following an internal review, you can appeal to the Information Commissioner, who oversees compliance with the Freedom of Information Act 2000. Details of what you need to do, should you wish to pursue this course of action, are available from the Information Commissioner's website <http://ico.org.uk/concerns>

Yours sincerely

Kirsty-Leigh Robertson
Information Access Officer