

Education Partnership and Improvement

London Borough of Bexley
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m/r 9159825

Direct Dial
Date

0203 045 3411
18 September 2020

y/r
hazel.watson@bexley.gov.uk

The person dealing with this matter is: Hazel Watson

Ms . Joseph

Dear Ms Joseph

Thank you for your request for information received on 4 September 2020 concerning:

Traded Services.

This request is being handled under the Freedom of Information Act 2000.

I can confirm that the information requested is held by the London Borough of Bexley. I have detailed below the information that is being released to you.

1. Do you provide traded services to schools in your area, or do you contract this out to another party that is outside the local authority? If so, to which?

We do provide traded services which are offered to schools and colleges by department i.e. it is not collated into one brochure. The services include: School Improvement, H&S, HR, Governance, Finance, Early Intervention, SEND training, Early Years, EWS. The traded services are not offered via a separate independent company.

2. Which school MIS (management information systems) providers do you hold support contracts or accreditations with, and for each MIS provider:

We provide support for the Capita SIMS system

- a) What is the nature of the current arrangement (a paid contract, an unpaid accreditation)? **Paid contract**

- b) When did the current arrangement begin and when it will finish (including any extensions)? **We have been providing support for Capita SIMS for over 20 years**

- c) If a paid contract, under what basis did you procure it (e.g. directly, through a framework, via OJEU procurement, other)? **This forms part of a wider arrangement for the provision of SIMS licences to our maintained schools**

3. How many schools do you provide MIS support services to, and:

- a) How does this break down by Primary Academies, Primary Maintained, Secondary Academies, Secondary Maintained, Other (incl. PRUs, SENs)?

We support around 60 schools. We do not have the breakdown by school type

- b) How does this break down by MIS provider? **We only support Capita SIMS**

- c) How has this total changed between 2018/19, 2019/20 and this year (say as at June 1st 2018 vs. June 1st 2019 vs. June 1st 2020, or any similar convenient dates)? **The number of schools supported has remained broadly steady**

4. As part of your support to schools for each of these MIS providers, which of the following activities do you carry out (I am interested in whether the activities differ between MIS providers):

- a) 1st line support **Yes**
- b) 2nd line support **Yes**
- c) 3rd line support **No**
- d) Implementations **Yes**
- e) Data audits / cleansing **No**
- f) Regulatory / census submissions **No**
- g) Server management **No**
- h) Main data hosting **No**
- i) Data backup **No**
- j) User training **Yes**
- k) Provide templates / configuration **Yes**
- l) Analysis of data / insight services **No**
- m) Resale of the software to schools (on a commission basis) **No**
- n) Hosting or arranging local user group meetings / events **Yes**

5. What was your total traded services income from schools (for all services) in 2018/19 and 2019/20?

Income from schools - all services	2018-19	2019-20
Total Income	£6,184,341.22	£5,371,388.71

6. What was your total traded service income for providing schools with MIS support for 2018/19 and 2019/20?

The team generates an income of around £200,000 per annum

7. What is the current amount of de-delegated funding that you levy on LA-maintained schools (either in total, on a per school level, or a per learner level - whichever is easiest)?

The total 2020-21 de-delegation for maternity and FSM eligibility is £155,213.

The maintained school contribution to statutory duties (previously funded by the Education Services Grant) is £197,050.

8. What software or digital tools (learning, safeguarding or admin) do you provide to schools under the de-delegated funding allocation?

None – we do not de-delegate any IT budgets.

If you have any questions, please contact me on 0203 045 3411 or email hazel.watson@bexley.gov.uk.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

Complaint and Freedom of Information Officer
London Borough of Bexley
Civic Offices
2 Watling Street

Bexleyheath
Kent
DA6 7AT

Or by email to foi@bexley.gov.uk

Yours sincerely

Hazel Watson
Complaints and FOI Officer
Complaints and FOI Service