



Northamptonshire County Council

By Email
V Prasad
request-689137-01bf9339@whatdotheyknow.com

Please ask for: Freedom of Information
Tel: 01604 368360
Our ref: FR10155
Your ref:
Date: 30th September 2020

Dear Sir/Madam,

Information Request: FR10155

Thank you for your Freedom of Information request dated 3rd September 2020. Your request has been dealt with under the Freedom of Information Act and is detailed below in italics with our response in bold.

(Please note the extract below has been taken directly from your original information request and is unedited).

*Dear Northamptonshire County Council,
Can you please provide for me the answers to the following questions:*

- 1. Do you provide traded services to schools in your area, or do you contract this out to another party that is outside the local authority? If so, to which?*
- 2. Which school MIS (management information systems) providers do you hold support contracts or accreditations with, and for each MIS provider:
a) What is the nature of the current arrangement (a paid contract, an unpaid accreditation)?
b) When did the current arrangement begin and when it will finish (including any extensions)?
c) If a paid contract, under what basis did you procure it (e.g. directly, through a framework, via OJEU procurement, other)?*
- 3. How many schools do you provide MIS support services to, and:
a) How does this break down by Primary Academies, Primary Maintained, Secondary Academies, Secondary Maintained, Other (incl. PRUs, SENs)?
b) How does this break down by MIS provider?
c) How has this total changed between 2018/19, 2019/20 and this year (say as at June 1st 2018 vs. June 1st 2019 vs. June 1st 2020, or any similar convenient dates)?*
- 4. As part of your support to schools for each of these MIS providers, which of the following activities do you carry out (I am interested in whether the activities differ between MIS providers):*

Northamptonshire County Council
One Angel Square
Angel Street
Northampton, NN1 1ED
w. www.northamptonshire.gov.uk
t. 01604 368360
e. freedomofinformation@northamptonshire.gov.uk



Northamptonshire
County Council

- a) 1st line support
- b) 2nd line support
- c) 3rd line support
- d) Implementations
- e) Data audits / cleansing
- f) Regulatory / census submissions
- g) Server management
- h) Main data hosting
- i) Data backup
- j) User training
- k) Provide templates / configuration
- l) Analysis of data / insight services
- m) Resale of the software to schools (on a commission basis)
- n) Hosting or arranging local user group meetings / events

5. What was your total traded services income from schools (for all services) in 2018/19 and 2019/20?

6. What was your total traded service income for providing schools with MIS support for 2018/19 and 2019/20?

7. What is the current amount of de-delegated funding that you levy on LA-maintained schools (either in total, on a per school level, or a per learner level - whichever is easiest)?

8. What software or digital tools (learning, safeguarding or admin) do you provide to schools under the de-delegated funding allocation?

Our Response

The Freedom of Information Team has been provided with the following information in response to your recent request on behalf of Northamptonshire County Council (NCC).

Traded services to schools covers many areas within NCC and a significant amount of work would be required to obtain this information.

Unfortunately, it is estimated that the time it will take to undertake the necessary search, retrieval and preparation work that will enable us to respond to these questions will exceed the fee limit as set out in the Appropriate Limit and Fees Regulations. Therefore, the Council is not obliged to provide a response and will not be processing your request further. For information purposes, the fee limit set down by the Regulations is £450.00 and in our case this equates to a maximum of 18 hours' of search and retrieval time.

In accordance with Section 17 of the Freedom of Information Act 2000, this letter acts as a refusal to release the information you have requested.

Section 12-Exemption where cost of compliance exceeds appropriate limit

- (1) Section 1 (1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.**

If you could specify what type of services you refer to and specifically what sort of information you require, i.e. systems and licenses, we will be in a position to direct your request to the relevant service area.

The information supplied is provided for private use, such as non-commercial research purposes, and news reporting. Any other type of re-use will require the permission of the copyright owner under the Re-use of Public Sector Information Regulations 2015.

If you are unhappy with the response, you can ask the Council to review it. To do this please write to the address below:

Ms Luiza Morris-Warren
Reviewing Officer
Northamptonshire County Council
One Angel Square
Angel Street
Northampton
NN1 1ED

Email dataprotection@northamptonshire.gov.uk

If our internal review does not resolve the issue to your complete satisfaction, you have the right to apply to the information Commissioner for a decision at the following address:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Or, if you have any complaints in respect of your information request please complete the on-line comments form that can be found at www.northamptonshire.gov.uk, along with a full set of guidance.

Yours faithfully

Freedom of Information/Data Protection Team
Northamptonshire County Council
E-Mail- freedomofinformation@northamptonshire.gov.uk