Information request

Receipt method

Information required

Dear Tameside Metropolitan Borough Council,

Can you please provide for me the answers to the following questions:

1. Do you provide traded services to schools in your area, or do you contract this out to another party that is outside the local authority? If so, to which?

2. Which school MIS (management information systems) providers do you hold support contracts or accreditations with, and for each MIS provider:
a) What is the nature of the current arrangement (a paid contract, an unpaid accreditation)?
b) When did the current arrangement begin and when it will finish (including any extensions)?
c) If a paid contract, under what basis did you procure it (e.g. directly, through a framework, via OJEU procurement, other)?

3. How many schools do you provide MIS support services to, and:
a) How does this break down by Primary Academies, Primary Maintained, Secondary Academies, Secondary Maintained, Other (incl. PRUs, SENs)?
b) How does this break down by MIS provider?
c) How has this total changed between 2018/19, 2019/20 and this year (say as at June 1st 2018 vs. June 1st 2019 vs. June 1st 2020, or any similar convenient dates)?

4. As part of your support to schools for each of these MIS providers, which of the following activities do you carry out (I am interested in whether the activities differ between MIS providers):
a) 1st line support
b) 2nd line support
c) 3rd line support
d) Implementations
e) Data audits / cleansing
f) Regulatory / census submissions
g) Server management
h) Main data hosting
i) Data backup

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j) User training
k) Provide templates / configuration
l) Analysis of data / insight services
m) Resale of the software to schools (on a commission basis)
n) Hosting or arranging local user group meetings / events

5. What was your total traded services income from schools (for all servies) in 2018/19 and 2019/20?

6. What was your total traded service income for providing schools with MIS support for 2018/19 and 2019/20?

7. What is the current amount of de-delegated funding that you levy on LA-maintained schools (either in total, on a per school level, or a per learner level - whichever is easiest)?

8. What software or digital tools (learning, safeguarding or admin) do you provide to schools under the de-delegated funding allocation?

Yours faithfully,

R Bhowmick...

Requester details

Title

First name   R

Surname   Bhowmick

Documents attached

Original article

About this transaction

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About this transaction

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