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Vivek Yadav
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04 December 2020

Dear Vivek,

Freedom of Information request – reference number: 499519

Thank you for your information request, received on 4 September 2020.

You requested the following information:

Can you please provide for me the answers to the following questions:

1. Do you provide traded services to schools in your area, or do you contract this out to another party that is outside the local authority? If so, to which?
2. Which school MIS (management information systems) providers do you hold support contracts or accreditations with, and for each MIS provider:
 - a) What is the nature of the current arrangement (a paid contract, an unpaid accreditation)?
 - b) When did the current arrangement begin and when it will finish (including any extensions)?
 - c) If a paid contract, under what basis did you procure it (e.g. directly, through a framework, via OJEU procurement, other)?
3. How many schools do you provide MIS support services to, and:
 - a) How does this break down by Primary Academies, Primary Maintained, Secondary Academies, Secondary Maintained, Other (incl. PRUs, SENs)?
 - b) How does this break down by MIS provider?
 - c) How has this total changed between 2018/19, 2019/20 and this year (say as at June 1st 2018 vs. June 1st 2019 vs. June 1st 2020, or any similar convenient dates)?
4. As part of your support to schools for each of these MIS providers, which of the following activities do you carry out (I am interested in whether the activities differ between MIS providers):
 - a) 1st line support
 - b) 2nd line support

- c) 3rd line support
 - d) Implementations
 - e) Data audits / cleansing
 - f) Regulatory / census submissions
 - g) Server management
 - h) Main data hosting
 - i) Data backup
 - j) User training
 - k) Provide templates / configuration
 - l) Analysis of data / insight services
 - m) Resale of the software to schools (on a commission basis)
 - n) Hosting or arranging local user group meetings / events
5. What was your total traded services income from schools (for all services) in 2018/19 and 2019/20?
 6. What was your total traded service income for providing schools with MIS support for 2018/19 and 2019/20?
 7. What is the current amount of de-delegated funding that you levy on LA-maintained schools (either in total, on a per school level, or a per learner level - whichever is easiest)?
 8. What software or digital tools (learning, safeguarding or admin) do you provide to schools under the de-delegated funding allocation?

Our response is:

1. Yes

2. Capita SIMS

- a. **This is the standard Capita SIMS LA agreement, we pay a Team Charge for access to training materials. We also purchase licences on behalf of schools and recharge them for this. The Team Charge is not absorbed into this recharge.**
- b. **The arrangement described in 2a is an annual arrangement and expires in March 2021.**
- c. **SIMS licences are provided to schools who choose to use SIMS and they are recharged for them.**

3. 51(53 databases)

- a. **40 Primary Maintained
5 Secondary Maintained
6 Other**
- b. **This relates to Capita SIMS**
- c. **April 2019**

**39 Primary Maintained
5 Secondary Maintained
1 Primary Academy
6 Other**

**April 2018
40 Primary Maintained
2 Secondary Maintained
1 Primary Academy
6 Other**

4.

- a. Yes**
- b. Yes**
- c. No**
- d. Yes**
- e. Yes**
- f. As an additional service.**
- g. Yes**
- h. No**
- i. Yes for schools that purchase ICT Technical Support.**
- j. Yes**
- k. Yes**
- l. No**
- m. No**
- n. No**

**5. 2018-19 = £3.1m
2019-20 = £3.2m**

6. Some schools purchase this as part of a wider package of support so it cannot be disaggregated

7. The total de-delegated funding we receive from maintained schools is £1,270,450

8. None

If you are not satisfied with the way in which your request has been handled or the outcome, you may request an internal review within two calendar months of the date of this response by contacting Information Complaints, 7 Newington Barrow Way, London N7 7EP or infocomplaints@islington.gov.uk.

Further information is also available from the Information Commissioner's Office, at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or <http://www.ico.org.uk/>.

Yours sincerely,

Carmel Littleton
Corporate Director

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