

Shared Services
Directorate
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www.homeoffice.gov.uk

Clive Waterman request-239855-047aeb7e@whatdotheyknow.com

9th January 2015

Dear Mr. Waterman,

Freedom of Information request Time Complaint (our reference: 33552)

I am writing in response to your e-mail of 30th December 2014, in which you asked for an internal review of the time taken to respond to your Freedom of Information (FOI) request received on 18th November 2014.

I have now completed the time complaint review. I confirm that I have not previously been involved in the handling of your request.

Section 10(1) of the FOI Act requires that the Home Office should have informed you whether the information you requested was held, and if appropriate, have provided it to you within 20 working days of your request being received. Section 10(3) of the FOI Act requires that the Home Office should have informed you within this 20 working day period if additional time was required to consider the public interest considerations affecting the information you have requested. It is clear to me that neither of these conditions was met.

I apologise on behalf of the Department for the length of time which it is taking to provide you with a response to your request. I can assure you that the request is under active consideration and that we aim to provide you with your response in the next two weeks.

Yours sincerely,

G. Banerjee Information Access Team

E-mail: info.access@homeoffice.gsi.gov.uk

