



Ross Pickthall

E-mail: request-719357-xxxxxxx@xxxxxxxxxxxxxxxxxxx

22 February 2021

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Newburn Riverside
Newcastle upon Tyne
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Tel: 0191 430 2000
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Our Ref: FOI.21.024

Dear Mr Pickthall

Freedom of Information Act 2000 – Information Request

Thank you for your request for information under the Freedom of Information Act which was received on 19 January 2021. I can confirm that we hold part of the information you have requested. You asked the following questions, reproduced in **bold** below:

Please could you supply me with details of any safety netting procedures you currently have in place for any patients who are not conveyed to hospital?

The Trust has an Appropriate Care Pathway policy and a Newly Qualified Paramedic working as Lead Clinician procedure that outline the Trust expectations for safe discharge. These are attached.

Could you supply details of any information / leaflets you currently have for staff to give to patients as part of the safety netting. E.g.: head injury advice cards or similar cards for other conditions?

The Trust has a head injury advice card and diabetic information leaflet to supplement a non-conveyance information leaflet that the crews complete. These are held by our Stores section who are fully occupied providing PPE to our frontline staff at present. A request has been logged with them for the literature and once this is to hand it will be forwarded on.

Where you do not have pre-written advice for non-conveyed patients how do you ensure adequate safety netting is in place and is recorded?

We carry out annual audits that explores safe discharge.

Following the introduction of head injury advice cards in 2015, have you seen a reduction in the number of adverse events following non-conveyance?

The Trust does not hold this information.

Any information is greatly received to assist with a university assignment.

If you are not satisfied with the information we have provided, you can request an internal review within 40 working days of the date of this letter, which will be carried out by Mr Paul Aitken-Fell, who is the Trust's Consultant Paramedic and is someone not involved with your original request.

If you wish to follow this route, please contact audrey.turnbull@neas.nhs.uk who will commence the process on your behalf.

If you remain unhappy with the outcome of the review, you can ultimately complain to:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely



Mark Cotton
Freedom of Information Lead