



15 March 2021
Our ref: IRN2284468

Dear Sir / Madam

Thank you for your request for information received on 17 February 2021. This request is being handled under the Freedom of Information Act 2000. Please find below our response to the information you requested, which was:

Dear Lambeth Borough Council,

I would like to ask the following:

Local Authorities in England & Wales Question:

Between the dates of 1st Jan 2020 and 1st of February 2021 how many safeguarding referrals have been received from the following organisations "Department for Work & Pensions", "Centre for Health & Disability Assessments also known as Maximus", "ATOS also known as Independent Assessment Services" and "Capita"?*

**Adult Safeguarding Referrals only*

Local Authorities in Scotland Question:

Between the dates of 1st Jan 2020 and 1st of February 2021 how many "Adult Support & Protection" referrals have been received from the following organisations "Department for Work & Pensions", "Centre for Health & Disability Assessments also known as Maximus", "ATOS also known as Independent Assessment Services" and "Capita"?

Our Response

Our Adults Social Care Service has advised that we do not have these referrers specifically listed on our recording forms to enable us to generate this data easily. These referrers would fall under a generic label of 'other' type of referrer. There is therefore no simple way to obtain this information and as such we would have to manually look through approximately 2000 safeguarding referrals

during the requested period. Therefore from our preliminary assessment we consider that to comply with your request would take over 18 hours and would therefore exceed the cost/time limit specified by s12 FOIA.

Section 12 (cost of compliance exceeds the appropriate limit)

12. — (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

The Appropriate Limit applies to costs/time the Council reasonably expects to use in carrying out the following activities to comply with your request:

- Determine whether the information is held
- Locating the information or documents containing the information
- Retrieving such information or documents
- Extracting the information from the document

The Appropriate Limit is currently set at £450 which is the equivalent to 18 hours of work at £25 per hour. We have decided that the process of determining, locating, retrieving and collating the requested information will exceed the Appropriate Limit as provided by the Freedom of Information (Appropriate Limit and Fees) Regulations 2004.

In accordance with Section 17 FOIA this correspondence represents a Refusal Notice.

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By email: foi@lambeth.gov.uk (Please quote the reference number above) or by writing to:

Freedom of Information
London Borough of Lambeth
P.O. Box 734
Winchester
S023 5DG

If you remain dissatisfied with the outcome of the review you have a further right to appeal to the Information Commissioner, which regulates the implementation of the Freedom of Information Act. The Commissioner can be contacted at the following address:

Information Commissioner's Office
Wycliffe House

Water Lane
Wilmslow
Cheshire
SK9 5AF

Enquiry line: 0303 123 1113

Website: <https://ico.org.uk/global/contact-us/>

Thank you for your interest in Lambeth Council.

Yours faithfully

FOI Team
London Borough of Lambeth
Finance and Resources Department
Team Tel: 020 7926 0547
Website: www.lambeth.gov.uk

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