

NORTH HERTFORDSHIRE DISTRICT COUNCIL

Council Offices, Gernon Road, Letchworth Garden City, Hertfordshire, SG6 3JF
Telephone: (01462) 474000
Text Phone: (01462) 474800
DX 21317, Letchworth



Michael Carroll-Owen

Our Ref: FOI010620
Contact Officer: Nathan Godfrey
Direct Line: 01462 474000
Email: FOI2@north-herts.gov.uk
Date: 6th March 2020

[request-645403-fdc74c01@whatdotheyknow.com](#)

Dear Michael Carroll-Owen

Information request under the Freedom of Information Act 2000
FOI010620 – Safeguarding referrals

Thank you for your request for information received on 11th February 2020.

Your request has now been processed and the information that we hold is attached at the bottom of this letter.

Your request has been handled under the Freedom of Information Act 2000. Any information that is refused will clearly indicate the exemption that applies to the refusal.

I am writing to inform you that this information is not held by North Hertfordshire District Council. The information you have requested comes under the remit of the County Council.

Hertfordshire County Council may therefore hold some or all of the information you require. They can be contacted via <https://www.hertfordshire.gov.uk/about-the-council/freedom-of-information-and-council-data/freedom-of-information-requests/freedom-of-information-requests.aspx> or write to them at

Information Governance Unit
Hertfordshire County Council
County Hall,
Pegs Lane,
Hertford.
SG13 8DQ.

Further information explaining the Council's process for responding to information requests is available in our reception or on our website. If you have any queries regarding the process or your request, please do not hesitate to contact me.

If after receiving our full response, you feel dissatisfied with the information provided, or you disagree with a refusal decision, you have the right to ask for a review of the decision with the



Council. We will accept review requests up to 60 days after our response. After that date we consider the case closed.

Review requests should be addressed to the Information & Asset Team Manager at North Hertfordshire District Council, Council Offices, Gernon Road, Letchworth, Herts, SG6 3JF or emailed to FOI2@north-herts.gov.uk

It is important that you include the above FOI reference number on all correspondence related to this request.

If following a review you are still dissatisfied with the Council's response, you can contact the Information Commissioners Office for guidance or to make an appeal at:-
Wycliffe House, Water Lane, Wilmslow, Cheshire. SK9 5AF
Telephone: 0303 123 1113 (or 01625 545745 if you would prefer not to call an '03' number, or +44 1625 545745 if calling from overseas) www.ico.org.uk

Yours sincerely



Nathan Godfrey
Information & Asset Officer

FOI010620 - 06/03/2020
Safeguarding referrals

Request:

Between the dates of 1st Jan 2019 and 1st of February 2020 how many safeguarding referrals have been received from the following organisations "Department for Work & Pensions", "Centre for Health & Disability Assessments also known as Maximus", "ATOS also known as Independent Assessment Services" and "Capita"?

Response:

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