

DWP Central Freedom of Information Team

e-mail: freedom-of-information-request@dwp.gov.uk

Our Ref: FOI2019/44693

23 December 2019

Dear John Smith,

Thank you for your Freedom of Information (Fol) request received on 22 December. You asked:

This is a JSA benefit claim and the written correspondence is very vague. Correspondence only claims the benefit sanction was under rule 21.

DWP Response:

I cannot deal with your request without clarification of the information you seek. We do not know what you are referring to, or what information you are requesting.

Under section 16 of the Act we should assist you in helping you focus your request. Please be more specific with the information you are requesting.

However, please be aware that if you are requesting information relating to your case it is exempt under Section 40(1) of the FOI Act and will not be disclosed to you. To receive this information, you need to make a Right of Access Request and in have attached aa link advising you how to do that.

<https://www.gov.uk/government/organisations/department-for-work-pensions/about/personal-information-charter#ask-for-a-copy-of-the-information-we-hold-about-you>

Please remember not to include your personal information on Whatdotheyknow.com (WDTK) as it will be visible to the public. We also do not recommend emailing of requests, as email is not a secure medium without suitable encryption in place and your personal details may be intercepted.

If you have any queries about this letter, please contact me quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dpw.gov.uk or by writing to DWP, Central FoI Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF
Web: ico.org.uk/Global/contact_us or telephone 0303 123 1113 or 01625 545745