



Department of Health & Social Care

Freedom of Information Team
Department of Health and Social Care
39 Victoria Street
London
SW1H 0EU

www.gov.uk/dhsc

Ms Jenna Corderoy
request-726796-2960b7fd@whatdotheyknow.com

2 March 2021

Dear Ms Corderoy,

Freedom of Information Request Reference FOI-1304629

Thank you for your request dated 12 February in which you asked the Department of Health and Social Care (DHSC):

"I would like to request the following information.

Since 1st January 2019 to the day this request is processed, please provide copies of all FOI/EIRs requests that have been sent from this department to the Cabinet Office Clearing House which refer to members of the Royal Family.

Since 1st January 2019 to the day this request is processed, please provide copies of all FOI/EIRs requests that have been sent from this department to the Cabinet Office Clearing House which refer to the Royal Household.

I would like to receive this information in an electronic format. If you feel that a substantive response to this request is not possible within a reasonable time frame, I would be grateful if you could contact me and provide assistance as to how I can refine the request. If you need any clarification, please contact me. I look forward to receiving a response in 20 working days. Many thanks. "

Your request has been handled under the Freedom of Information Act (FOIA).

To provide the information as it is currently framed would exceed the appropriate cost limit set out in the FOIA.

Section 12(1) of the FOIA means public authorities are not obliged to comply with a request for information if it estimates the cost of complying would exceed the appropriate limit. The appropriate limit for DHSC is set at £600, which represents the cost of one person spending 24 hours determining whether we hold the information, and then locating, retrieving and extracting the information.

We have estimated that the cost of going through all the cases that match that criteria and then cross referencing with other electronic systems would exceed the appropriate limit. Consequently, we will not be answering your request.

Although we cannot answer your request at the moment, we may be able to answer a refined request within the cost limit. You may wish to consider, for example, reducing the time frame to

one month only. Please be aware that we cannot guarantee at this stage that a refined request would fall within the FOIA cost limit, or that other exemptions will not apply.

If you are not satisfied with the handling of your request, you have the right to appeal by asking for an internal review. This should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the address at the top of this letter, or the email address at the end of this letter.

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of your internal review, you may complain directly to the Information Commissioner's Office (ICO). Generally, the ICO cannot make a decision unless you have already appealed our original response and received our internal review decision. You should raise your concerns with the ICO within three months of your last meaningful contact with us.

The ICO can be contacted at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF

<https://ico.org.uk/concerns>

Yours sincerely,

Ed Franklyn
Freedom of Information Officer
E freedomofinformation@dhsc.gov.uk