

## Information Governance

Medical Directorate  
NHS Grampian  
Rosehill House  
Foresterhill Site  
Cornhill Road  
Aberdeen  
AB25 2ZG



BY EMAIL  
Claire Conway  
[request-705893-  
133936db@whatdotheyknow.com](mailto:133936db@whatdotheyknow.com)

Date 11 December 2020  
Our Ref FOI/2020/635  
Enquiries to Information Governance Team  
Extension 51319  
Direct Line 01224 551319  
Email [gram.foi@nhs.scot](mailto:gram.foi@nhs.scot)

Dear Ms Conway

### **Freedom of Information (Scotland) Act 2002**

I refer to your e-mail dated 14 November 2020, requesting:

*“After receiving GP referral - Please supply current waiting times to access Psychology Services for the period 01/09/2020 until the date you respond to this request.”*

I can now respond as follows:

### **After receiving GP referral - Please supply current waiting times to access Psychology Services for the period 01/09/2020 until the date you respond to this request.**

Please see table attached for patients waiting to access Psychology Services by Service Grouping and HSCP Area in Aberdeen City, Aberdeenshire and Moray, for the period requested to 17 November 2020 which are the most up to date figures we hold. Please note under s.1(4) of the Freedom of Information (Scotland) Act 2002, the information to be given by an authority is that held at the time the request is received. Please also note small numbers have been presented as <5 as providing the exact figures may identify those individual patients concerned; s.38(1)(b) of the Act refers – Personal Information relating to third parties.

Under section 20 (1) of the Act, if you are dissatisfied with the way NHS Grampian has dealt with your request, you have a right to request a review of our actions and decisions in

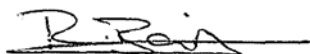
relation to your request, and you have a right to appeal to the Scottish Information Commissioner.

A request for review must be made within 40 working days and should, in the first instance, be in writing to: Directorate of Corporate Communications, Foresterhill House, Foresterhill, Aberdeen, AB25 2ZB or by email to [gram.foi@nhs.scot](mailto:gram.foi@nhs.scot)

Requests for appeal can be made by using the Scottish Information Commissioner's online service at [www.itspubliknowledge.info/Appeal](http://www.itspubliknowledge.info/Appeal) or should be made in writing to: Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife, KY16 9DS Telephone: 01334 464610, Fax: 01334 464611.

If you remain dissatisfied following an appeal to the Scottish Information Commissioner your recourse is to the Court of Session on a point of law.

Yours sincerely

A handwritten signature in black ink, appearing to read 'R. Bains', with a horizontal line underneath.

**Roohi Bains**  
**Information Governance Manager & Deputy DPO**  
**NHS Grampian**