



BUS SERVICE REVIEW – Comments received

Route: 434 – new Sunday service

Borough: Croydon

Proposed date of change: 31 August 2013

Number of responses: 33 responses (8 stakeholder organisations, 25 from members of the public)

RESPONSES FROM STAKEHOLDER ORGANISATIONS

Consultee	Comments
[REDACTED]	Supportive: Strongly support the introduction of a Sunday service on route 434 and at a 30 min frequency. Ask that in any new timetable that if any buses are scheduled to terminate at The Ridgemount Avenue end of the route that they run back in service at least as far as Coulsdon or preferably Purley. As the existing two last buses running as far as Purley has been very useful.
[REDACTED]	Supportive: In favour of improvement which will increase residents' opportunities to use routes 434.
[REDACTED]	Supportive: This particular route (434) has already been extended from Whyteleafe Station southwards and it is considered that if the proposed Sunday service was extended further south along Croydon Road to Caterham Valley, this would help to improve the interchange in Caterham Valley with other Sunday bus services as well as train services at Caterham Railway Station with the potential for additional patronage being generated.
[REDACTED]	Supportive: Seems silly not to have this bus run on a Sunday. I have a Senior Citizen friend who lives off Rickman Hill and would be a great help to her and me and for others. The Rickman Hill area and the roads running off it - as the name suggests - are very hilly and steep and the introduction of this bus has been a great help - the extension to Sunday running would be greatly appreciate. This bus allows residents to easily get to Coulsdon, Purley and Whyteleafe without having to change buses and, as you say, links to railways station and other ongoing buses.
[REDACTED]	Supportive: Bus may find it harder to proceed along Oaks Road etc and Valley Road etc in Kenley on Sundays as there are more parked cars and fewer gaps to allow the bus to be "passed". The latter roads are starting to crumble under the weight of the buses, and as was necessary some years ago on the former roads, re-surfacing is now necessary. Kenley residents on mass are probably about 50/50 in favour of this route, but for those along the roads mentioned above (particularly but not exclusively the elderly), it is seen as essential to their mobility. Sunday service probably does not need to start as early as the Mon-Sat service.
[REDACTED]	Supportive: It will be good to have a service linking Chipstead Valley and Caterham Valley.

Consultee	Comments
[REDACTED]	Supportive: I'm in favour of Public Transport especially when routes link rural areas.
[REDACTED]	Supportive: I think this is a great idea. A Sunday service will give some many more people means to get out on a Sunday. Please though if is implemented keep it.

RESPONSES FROM MEMBERS OF THE PUBLIC

	Comments
1.	Supportive: No. (meaning no comment)
2.	Supportive: I fully support the proposal to introduce a Sunday service.
3.	Supportive: It's a useful local service.
4.	Supportive: I can't see why it hasn't been running 7 days-a-week from the start of the service!
5.	Supportive: Just so long as it continues as a hail and ride route which is best for us where we live
6.	Supportive: This would be a great addition for me, especially for shopping on a Sunday. Currently there are many roads unserved on a Sunday, many are in hilly areas. This would be a great benefit to me and others, especially the old who have a long walk to a bus stop on a Sunday. I hope this goes ahead, as I know there is demand for it.
7.	Supportive: The proposals look fine. The service is a good one and the only problem heretofore has been the absence of a Sunday service. The 434 is a great local godsend and extension to Sundays will increase its value to the community.
8.	Supportive: No comment
9.	Supportive: We have waited many years for our bus route and 10 years for a Sunday service. It will be useful for both householders (especially the elderly, disabled and car less people) and their visitors.
10.	Supportive: An hourly service will be welcomed; half-hourly would be near heaven. Many people would use this for minor to largish shopping, for church-going, and leisure - knowing that they can be driven back up Rickman Hill.
11.	Supportive: I currently use the service on a Saturday. If available on a Sunday there are definitely times that I would use it. I think one thing putting people off using it on any day of the week is the fact that, unusually it does not run on a Sunday so people think of it as that service that runs on some days and cannot rely on it. If it ran on a Sunday I would use the 434 more. If you fixed the problem with finding the time of the next bus at a virtual bus stop then I would also use it more and this is more important to me than a Sunday service.
12.	Supportive: Will be useful to see friends and family instead of paying taxi fare on a Sunday due to there being no current service.
13.	Supportive: Would be very useful for Northwood Avenue Residents on a Sunday. We are currently a long walk away from a bus service including many elderly residents. Hope this goes ahead as it will be very beneficial.
14.	Supportive: Good for Woodcote Valley Road, difficult with no car travelling into Purley or Coulsdon on Sunday.
15.	Supportive: I would be a good idea to run a Sunday service so people can travel to the Shops on this day.
16.	Supportive: There are a lot of elderly people in the neighbourhood and can only get around by bus, so a Sunday service will a great help.
17.	Supportive: Would be great to have a Sunday service
18.	Supportive: I think this is a great idea
19.	Supportive: I work shifts and that includes every other Sunday. As such, I would be sure to use the proposed Sunday service, if only one way.
20.	Supportive: No comment.
21.	Supportive: It would be lovely to ride on route 434 though the county side in the surrey area!
22.	Supportive: This is a service that has been wanted since the route was introduced and will connect Kenley and Whiteleafe with Coulsdon and Rickman Hill on Sundays.
23.	Supportive: I heartily endorse the introduction of a Sunday service as proposed.

	Comments
24.	<p>Against: [REDACTED] -I struggle to agree that the additional patronage of the 434 would be justified - I regularly walk up and down Rickman Hill and the bus is always very empty.</p> <p>The route itself is not very useful. I commute every day and a bus that at least went near the mainline station Coulsdon South would be far more useful. The 434 takes an age to get to Purley station in its roundabout route. I used it once and it is quicker for me to walk from the bus stop to the Woodmansterne station and get on the train. The only people I see get on it are those who don't want to walk up Rickman Hill from Woodmansterne station!!</p>
25.	<p>Against: Usage is very low Purley to Coulsdon on Monday to Saturday. Cannot believe Sunday service will cover costs.</p>