



**Communities Directorate
Information Services**

David Robinson, Acting Service Director

Amie Gardner

By email to: request-442792-d926432f@whatdotheyknow.com

My Ref: FOIA/1487

Your Ref:

Date: 13 November 2017

Enquiries to: Tom Grierson

Direct Dial: 01226 770770

E-Mail: informationrequests@barnsley.gov.uk

Dear Amie

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the Communities Directorate has now completed its search for the information which you requested by e-mail on 3 November 2017.

Your questions and my findings are as follows:-

1. Does the council currently use rostering software?

No

2. Please state the name(s) of all rostering software used split by the following departments. Where no rostering software is used, please explain how these staff are rostered: a. Adult Services, b. Reablement Team, c. Children Services, d. Education, e. Environmental, e. Other

No software is used. Where rostering is required it is generally done using Excel.

3. Does the Council store its rostering software on its own servers or in the Cloud?

N/A

4. What other rostering systems are used by the Council?

None

5. Please provide details of contract duration and when they expire.

N/A

If you have any queries about this letter, please contact Tom Grierson on (01226) 770770. Please remember to quote the reference number above in any future communications.

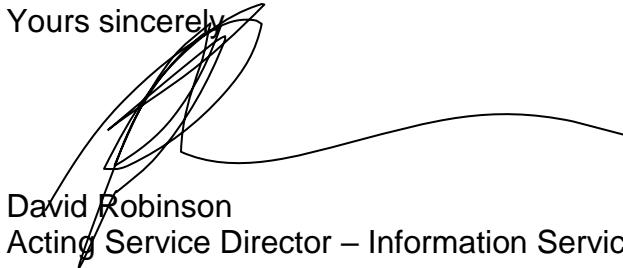
If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC
Customer Feedback and Improvement Team
PO Box 634
Barnsley
S70 9GG
[email:informationrequests@barnsley.gov.uk](mailto:informationrequests@barnsley.gov.uk)

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:-

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
website address: www.ico.org.uk

Yours sincerely,



David Robinson
Acting Service Director – Information Services

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