



## Blackpool Teaching Hospitals

NHS Foundation Trust

Information Governance Department  
Blackpool Victoria Hospital  
Whinney Heys Road  
Blackpool  
Lancashire  
FY3 8NR

09/05/2019

Our ref: FOI 03066

Dear Ms Pawlak,

Thank you for your request for information.

### **Your Request & Our Response**

Does your Trust use Rostering Software?	Yes
Which Staffing Groups are you using the Software for?	All staff
What Software are you using and who is the provider?	Allocate Software
What is the contract end date with your current provider?	For non-medical it is 30/06/2021 For medics it is 30/01/2021
Is there a feed between your current Rostering software and any other IT used to source temporary staff ie Bank/ Agency?	Yes
What is the cost per annum for the Software?	Specific details relating to pricing and payment structure are confidential and commercially sensitive due to the nature of the agreements we have in place, therefore we are exempting this information under section 43(2) of the Freedom of Information Act 2000 as disclosure would prejudice the commercial interests of the Trust.
Is this an hourly charge rate, % fee or a fixed annual charge?	Specific details relating to pricing and payment structure are confidential and commercially sensitive due to the nature of the agreements we have in place, therefore we are exempting this information under section 43(2) of the Freedom of Information Act 2000 as disclosure would prejudice the commercial interests of the Trust.

The information in this response is provided under the terms of the Open Government Licence. Please see here for more information:

<http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>

The following link is a customer satisfaction survey if you would like to leave feedback:

<http://www.bfwh.nhs.uk/our-services/hospital-services/information-governance/foi-questionnaire/>

If you are dissatisfied with our response to your request for access to information you may ask us to carry out an internal review. You should do this by writing to:

The Information Governance Manager  
Blackpool Teaching Hospitals NHS Foundation Trust  
Blackpool Victoria Hospital  
Whinney Heys Rd  
Blackpool  
FY3 8NR  
Email: [bfwh.pso@nhs.net](mailto:bfwh.pso@nhs.net)

If you remain unhappy, you may make a complaint to the Information Commissioner's Office.

Yours Sincerely,

Stephen Connor  
Freedom of Information Manager