

Request title:

Rostering Software

Reference Number: F2076
Date of Response: 11/07/2019

Further to your Freedom of Information Act request, please find the Trust's response, in **blue bold text** below:

Request and Royal Devon and Exeter NHS Foundation Trust Response

1. Does your Trust use a Rostering Software? **Yes**
2. Which Staffing Groups are you using the Software for?

Registered Nurses and HCAs; AHPs (Physiotherapists and Occupational Therapists); Admin & Clerical; Estates & Facilities (Portering, Security, Linen and Waste Management)

3. What Software are you using and who is the provider?
Allocate Healthroster

4. What is the contract end date with your current provider?
30/08/2022

5. Is there a feed between your current Rostering software and any other IT used to source temporary staff ie Bank/ Agency?
The Healthroster software package enables Agencies to directly receive and respond to cover requests.

6. What is the cost per annum for the Software?

The Trust has declined to provide you with the information requested under exemption 43, section (2) of the Freedom of Information Act.

In applying the exemption under section 43(2) we have had to balance the public interest in withholding the information against the public interest in disclosure. The public interest test favours withholding the information for the following reason(s):

- **Public interest test factors for disclosure:-**

The disclosure of information to would allow openness and accountability for tender processes and prices.

- **Public interest test factors against disclosure:-**

Information has been withheld from disclosure as it relates to information that is commercially sensitive between The Trust and the supplier. Release of such sensitive information would damage the Trust's commercial interests.

By giving this information it may be used this for a competitive advantage of their own and then jeopardise our relationship with our supplier.

Disclosure of the value of the current terms could undermine our ability to negotiate the best deal for the Trust when we review our options at the end of the current contract.

7. Is this an hourly charge rate, % fee or a fixed annual charge?

Please see our response to question 6.

The Trust has declined to provide you with the information requested under exemption 43, section (2) of the Freedom of Information Act.