

Our ref: 18772225

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Dear Ms Hooper

### **A27 Road surface**

Thank you for your email of 13 June, regarding the A27 road surface between Chichester and Emsworth.

I appreciate your concerns regarding the road surface of the A27 from Chichester to Emsworth. Safety is our main priority and we are committed to keeping our roads in a safe, serviceable condition.

In both 2015 and 2016, resurfacing works were carried out to sections of this stretch of the A27. However, the tarmac laid over the existing concrete has continued to deteriorate.

We recognise the need for a long term, sustainable solution, and have designed a solution to address this issue. The A27 Havant to Chichester scheme is in our programme of works for this financial year. The work schedule is still being finalised however, further details will be made available nearer the time.

In our inspection of 13 June, no defects were identified. We will continue to monitor this location within our weekly inspections. In the event that a safety critical defect is identified, it will be temporarily repaired within 24 hours and permanently repaired within 28 days. Less severe defects will be repaired as part of the planned work, or monitored and placed into future programme of works.

Finally we'd like to thank you for raising your concerns and we hope you find this reply helpful. If you require any further information please contact the Highways England Customer Contact Centre. They are available 24 hours a day by phone: 0300 123 5000 or by email: [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk). Alternatively you can visit the Highways England website at [www.highways.gov.uk](http://www.highways.gov.uk).

To help us identify and make improvements to our responses, I would be very grateful if you could please take our feedback survey by clicking [here](#).

Yours sincerely

*K Jackson*

K. Jackson

Team Executive - OD SE Business Management Team

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