

Effective: 09/07/2013 to 09/12/2013
Street: East Street (25600164)

Display Action Officer: No

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Locality: Turners Hill Ward, Turners Hill, West Sussex

Area: TURNERS HILL

Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
Section:	9,999.00	Road No. - Locn.:	C/Way Type: Whole Street Feature			Area: TURNERS HILL		
Batch: 403351 - Inspection Batch			Route: Ad Hoc Prog Mangmnt			Date: 07/11/2013		
20003435	Pothole on edge of carriageway 0.6m x 0.4m	07/11/2013	536588, 136293 somewhere on the bend 50m east of Hurley Farm	Potholes	Internal		Committed	69948
Batch: 402608 - Inspection Batch			Route: Ad Hoc Prog Mangmnt			Date: 12/09/2013		
20002692	Pothole around drain cover:1.5m x 1m x 60mm	12/09/2013	East Street & street & B2110, Turners Hill, RH10 4 O/s Fen Place Mill	Potholes	Internal		Committed	69209
Batch: 402607 - Inspection Batch			Route: Ad Hoc Prog Mangmnt			Date: 12/09/2013		
20002691	Previous patch around manhole cover has subsided. Area measures: 1.5m x 1.5m x 50mm	12/09/2013	East Street, Turners Hill, o/s Fen Place Mill	Heave/ Subsidence	Internal		Committed	69208
Batch: 346140 - Inspection Batch			Route: Ad-Hoc Northern			Date: 19/11/2013		
3051746	Patch 0.5 x 0.5m hole at edge of eastbound carriageway	19/11/2013	60m west of property called Orchardside (between Moat Shaw & Hurley Farm approx 1/4mile west of Vowels Lane)	Potholes	Internal		Committed	933643
Batch: 345828 - Inspection Batch No actionable defects found			Route: A+B East Grinstead			Date: 13/11/2013		
Batch: 345322 - Ad Hoc Inspection Batch			Route: Ad-Hoc Northern			Date: 07/11/2013		
3051262	Temp' pot hole repair ahead of j/n 933060 Pothole approx 400mm dia x 110mm deep	07/11/2013	West of Hurleys Farm & stream, past bend536394, 136211	WS Obst flood,spill,tree,hedge	Internal		Committed	933115
Batch: 345119 - Ad Hoc Inspection Batch			Route: Ad-Hoc Northern			Date: 06/11/2013		
3051207	Pothole 40cm diam x 110mm deep.	06/11/2013	536328, 136225 near the woodland, bend and property called Furzewood	Potholes	Internal		Committed	933060
Batch: 344830 - Ad Hoc Inspection Batch			Route: Ad-Hoc Northern			Date: 31/10/2013		
3050939	Pothole apporx 2 metres wide by approx 2 metres in depth.	31/10/2013	Just before the bridge, on the sharp bend,by gully 536590, 136292	WS Obst flood,spill,tree,hedge	Internal		Committed	932794
Batch: 343562 - Inspection Batch No actionable defects found			Route: East Grinstead A+B Reverse			Date: 11/10/2013		
Batch: 342636 - Ad Hoc Inspection Batch			Route: Ad-Hoc Northern			Date: 03/10/2013		
3049672	WORKS TBC Programme Year 3-5 Carriageway Resurfacing	03/10/2013	EN 536854,136015 - 536933,136008 Junction w Vowels Lane and surrounding area	Planned Carriageway Works	Internal		Uncommitt	931525
Batch: 342635 - Ad Hoc Inspection Batch			Route: Ad-Hoc Northern			Date: 03/10/2013		
3049671	WORKS TBC Programme Year 3-5 Carriageway Anti Skid Treatment	03/10/2013	EN 536542,136275 - 536602,136282 Bridge over River Medway	Planned Carriageway Works	Internal		Uncommitt	931523
Batch: 341223 - Inspection Batch No actionable defects found			Route: A+B East Grinstead			Date: 13/09/2013		

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Section:	9,999.00	Road No. - Locn.:		C/Way Type:	Whole Street Feature		Area:	TURNERS HILL
Batch:	340472 - Inspection Batch			Route:	T/hill A/wood/S,thorne/W,hoath			Date: 05/09/2013
	No actionable defects found							
Batch:	339795 - Ad Hoc Inspection Batch			Route:	Ad-Hoc Northern			Date: 19/08/2013
3047856	45m x 0.4m length strip of rutted verge along eastbound edge of carriageway due to water erosion (Enquiry 309496)	19/08/2013	Approx 120m west of entrance to Hurley Farm/Orchardside	Planned Carriageway	for WCO	Internal	Committed	929583
Batch:	339704 - Inspection Batch			Route:	Ad-Hoc Northern			Date: 14/08/2013
3047757	Cut square & patch 5.0 x 0.5m strip of edge erosion along westbound side of carriageway	14/08/2013	Inside of bend opposite entrance to Ashleigh Farm & Cottage (approx 120m west of Vowels Lane)	Edge deterioration / breakout		Internal	Committed	929486
Batch:	339703 - Inspection Batch			Route:	Ad-Hoc Northern			Date: 14/08/2013
3047756	Cut square & patch 1.0 x 0.25m holed area around carriageway gully at edge of eastbound carriageway	14/08/2013	50m west of right-angled bend by Orchardside & Hurley Farm	Potholes		Internal	Committed	929485
Batch:	339445 - Inspection Batch			Route:	East Grinstead A+B Reverse			Date: 09/08/2013
	No actionable defects found							
Batch:	339314 - Ad Hoc Inspection Batch			Route:	Ad-Hoc Northern			Date: 08/08/2013
3047437	Clean gullies and jet system.	08/08/2013	Alexandra Hotel (535845,136046) to River Medway (536577,136293)	Planned Jetting Request		Internal	Uncommitt	929162
Batch:	338561 - Inspection Batch			Route:	A+B East Grinstead			Date: 19/07/2013
	No actionable defects found							
Batch:	126540 - Ad Hoc Inspection Batch			Route:	Ad-Hoc Western			Date: 04/11/2013
10123588	OOH - Repair c'way pothole	04/11/2013	As identified	WS Obst flood,spill,tree,hedge		Internal	Committed	705479

Customer Services

Enquiry No: 2009289	Logged by: Love Clean Streets	on: 12/11/2013 15:06
Service: Carriageway	Subject: Potholes	Classification: Request for service
Desc.: I reported my bread down and crime reference [REDACTED] last Thursday. I have had no response. The repair works to my car have been carried out, so I will be posting the bill to yourselves and expect reimbursement within 21 days. Attached photos.		
Location: East Street, Turners Hill, RH10 4	Contact:	
Enquiry No: 2008980	Logged by: Love Clean Streets	on: 11/11/2013 09:01
Service: Carriageway	Subject: Condition	Classification: Request for service
Desc.: Reported before but just getting worse. B2110 driving towards Turners Hill go under the railway bridge keeping driving until you come to the "culvert" with the steel barriers either side, the road way is breaking up on in the centre and towards both carriageways. This has been getting worse over the summer and with the recent rain and the frost that will soon be arriving the state of this roadway can only get worse.		
Location: B2110, Kingscote, RH19 4	Contact:	
Enquiry No: 2008799	Logged by: Love Clean Streets	on: 07/11/2013 17:48
Service: Carriageway	Subject: Condition	Classification: Request for service
Desc.: Huge pothole full of water on left hand side of road after the rh bend at Fen Place Mill turning. Cannot be seen at night and very dangerous.		
Location: B2110, Kingscote, RH10 4	Contact:	

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Enquiry No: 2008763 **Logged by:** Contact Centre **on:** 07/11/2013 14:07
Service: Carriageway **Subject:** Potholes **Classification:** Request for service
Desc.: caller damaged her wheel on a pothole near the farmhouses. she passed it today and its being filled as we speak but wanted the claim form sent. (Claim Requested)
Location: near to keepers cottage after the corner. 535887, 136036 **Contact:** [REDACTED]

Enquiry No: 2008733 **Logged by:** Contact Centre **on:** 07/11/2013 12:11
Service: Carriageway **Subject:** Potholes **Classification:** Request for service
Desc.: Pothole located west of the bluebell railway bridge, approx 2 to 300 yards away. The pothole has since been filled - it must of been filled last night or early this morning. Callers car was damaged, would like to persue a claim. (Claim Requested)
Location: Turners Hill Road. 536777, 136165 **Contact:** [REDACTED]

Enquiry No: 2008671 **Logged by:** Contact Centre **on:** 07/11/2013 09:34
Service: Carriageway **Subject:** Potholes **Classification:** Request for service
Desc.: Pothole on turners hill road near east street not sure exaccnt location but near to fenn mill. It is causing tyres to burst. No indication of size at this stage as husband reporting and wife had the accident. SB/CC
Location: On turners Hill road past stream, 536394, 136211 **Contact:** DARREN ROBERTS

Plot Number: 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature
Job Number: 933115 **Defect Number:** 3051262

Enquiry No: 2008648 **Logged by:** Love Clean Streets **on:** 06/11/2013 20:59
Service: Carriageway **Subject:** Potholes **Classification:** Request for service
Desc.: Massive pot hole. I broke down following hitting this at 16.35, tyre punctured and wheel completely buckled. Will be sending the bill to you after fixing tomorrow. Reported to police. Crime ref: [REDACTED] 6. Don't have a camera phone. Another lady hit it 5 mins later.
Location: East Street, Turners Hill **Contact:**

Enquiry No: 2008641 **Logged by:** Contact Centre **on:** 06/11/2013 17:47
Service: Carriageway **Subject:** Potholes **Classification:** Request for service
Desc.: Callers vehicle hit a large pothole, estimated at 3 to 4 ins. Believes others have had similar problem - police car at same location this morning. Another car also stationary at the same location this evening. Needs prompt repairs. Callers vehicle - rear n/s flat tyre, damaged wheel. Suspension subject to inspection. Incident took palce at 16.40pm 6th November. Wishes to claim (Claim Requested)
Location: east bound before Hurley Farm entrance; 536557, 136287 **Contact:** [REDACTED]

Enquiry No: 2008634 **Logged by:** Contact Centre **on:** 06/11/2013 16:50
Service: Carriageway **Subject:** Potholes **Classification:** Request for service
Desc.: [REDACTED] received damage to her Tyre and Alloy Wheel from a pothole. Incident 05/11/13 at approx 6.40pm. Pothole has been reported previously as it shows on website. Cone was placed in pothole to warn traffic but this had blown away. Due to oncoming traffic was unable to void the pothole. Pothole took the whole wheel and felt a very hard impact as soon as car drove across pothole. Unsure of depth and size. (Claim Requested)
Location: Just before the sharp bend and access road to Hurleys Farm 536562, 136289 **Contact:** [REDACTED]

Enquiry No: 2008629 **Logged by:** Contact Centre **on:** 06/11/2013 16:32
Service: Carriageway **Subject:** Potholes **Classification:** Request for service
Desc.: Caller sustain damage to vehicle due to hitting hole located around a manhole cover, heading west to east into East Grinsted towards the river Medway. Approx 1 metre x 1 metre about 1/2 metre deep, offset from the manhole. (Claim Requested)
Location: West of Gladen House, west of river Medway. 536459, 136228 **Contact:** [REDACTED]

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Enquiry No: 2008505 **Logged by:** Contact Centre **on:** 06/11/2013 09:32
Service: Emergency **Subject:** Pothole **Classification:** Request for service
Desc.: A large pothole about 12/15 inch wide and about 4/5 inch deep. It is around this location but it was dark when he went through it. He has blown his tyre on this, and its a company car.
Location: 536328, 136225 near the woodland **Contact:** [REDACTED]

Plot Number: 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature
Job Number: 933060 **Defect Number:** 3051207

Enquiry No: 2008439 **Logged by:** Contact Centre **on:** 05/11/2013 14:05
Service: Carriageway **Subject:** Potholes **Classification:** Request for service
Desc.: Caller reports damage to vehicle due to hitting pothole.
 Located east of the location of Hurley Farm entrance.
 Approx 18 inch x 4 inch deep.

(Claim Requested)
Location: East of river Medway.
 536481, 136244 **Contact:** [REDACTED]

Enquiry No: 2008231 **Logged by:** Contact Centre **on:** 04/11/2013 13:00
Service: Carriageway **Subject:** Potholes **Classification:** Request for service
Desc.: Pothole described as large - full of water, depth unknown. Impact has damaged callers steering and tyre. Wishes to claim. Incident timed at 12.30hrs on 4th. (Claim Requested)
Location: east of entrance to Alexander House; 535405, 135998 **Contact:** [REDACTED]

Enquiry No: 2008024 **Logged by:** Contact Centre **on:** 01/11/2013 15:19
Service: Carriageway **Subject:** Potholes **Classification:** Request for service
Desc.: [REDACTED] drove over a very large pothole on the carriageway, just before you get to the bend of hurley farm on Weds 30th October 2013 evening. Approx size between a dinner plate and dustbin lid, approx 8inches deep (enough to bend the metal wheel end) [REDACTED] a said there previously used ot be a cone on there but has since dissapeared. Also another car in front did exactly the same thing and damaged the drivers tire. (Claim Requested)
Location: Just before bedn o f Hurley farm, 536537, 136272 **Contact:** [REDACTED]

Enquiry No: 2008014 **Logged by:** Contact Centre **on:** 01/11/2013 14:41
Service: Carriageway **Subject:** Potholes **Classification:** Request for service
Desc.: Caller has damaged two tyres due to running into two large side erosion holes wewst of Springfield Lodge before the right hand turn into the Blue Bell rail bridge.
 Caller had incident on the 28/10/2013,Tues.
 Caller say that holes have since been repaired when she went back to photograph holes.
 Approx 18 metres long of side erosion x 10 inch deep.

(Claim Requested)
Location: Wst of Springfield Lodge .
 536975, 136026 **Contact:** [REDACTED]

Enquiry No: 2007813 **Logged by:** Contact Centre **on:** 31/10/2013 11:27
Service: Carriageway **Subject:** Potholes **Classification:** Request for service
Desc.: callers mother in law hjit a pothole along this stretch and has damaged her tyre and cracked alloy wheel and call would like a claims form. size of pothole unknown. cep cc (Claim Requested)
Location: approx 30 metres from Gladen House after the stream 535548, 136274 **Contact:** [REDACTED]

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Enquiry No: 2007779 **Logged by:** Contact Centre **on:** 31/10/2013 09:47
Service: Carriageway **Subject:** Potholes **Classification:** Request for service
Desc.: Pothole, approx 3-4 inches deep, on the apex of a tight corner - unable to see before hit it. Currently full of water.
Location: 300 yards east of Alexander House Hotel; 535969, 136013 **Contact:** [REDACTED]

Plot Number: 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature
Job Number: 932794

Enquiry No: 2007759 **Logged by:** Contact Centre **on:** 30/10/2013 17:24
Service: Emergency **Subject:** Pothole **Classification:** Request for service
Desc.: [REDACTED] a highways officer for this area. He wants to report a pothole approx 2 metres wide by approx 2 metres in depth. There was a broken gully which was fixed, but all around the gully there is broken road and pot holes. There are no lights around them warning traffic, please call [REDACTED] back if needed more specific details. Please call with an update. (Call Back Requested)
Location: Just before the bridge, on the sharp bend, 536590, 136292 **Contact:** [REDACTED]

Plot Number: 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature
Job Number: 932794 **Defect Number:** 3050939

Enquiry No: 2007734 **Logged by:** Contact Centre **on:** 30/10/2013 15:32
Service: Carriageway **Subject:** Ironworks **Classification:** Request for service
Desc.: On Sharp Bend just past railway bridge. There is a sunken drain cover on bend on the left handside of the road. Caller has damaged vehicle hitting it last night unsure as to depth but is very sunken. Nearside front Tyre has been damaged and the wheel rim has been damaged. f/j/cc (Claim Requested)
Location: East Street B2110 On sharp Bend just past the Railway Bridge **Contact:** [REDACTED]
536293, 136236
536293, 136236

Enquiry No: 2007647 **Logged by:** Love Clean Streets **on:** 30/10/2013 09:31
Service: Carriageway **Subject:** Potholes **Classification:** Request for service
Desc.: There is a large pothole at the side of the road just before the bridge which crosses the river Medway causing cars to swerve onto the opposite side of the road to avoid tyre damage. I was unable to avoid the pothole due to oncoming traffic, therefore damaged my wheel and tyre.
Location: B2110, Kingscote **Contact:**

Enquiry No: 2007574 **Logged by:** Contact Centre **on:** 29/10/2013 15:40
Service: Carriageway **Subject:** Potholes **Classification:** Request for service
Desc.: A large pothole about 12inch across and maybe up to 6inch deep has damaged this persons tyre and rim. He will be claiming for this (Claim Requested)
Location: 536588, 136293 somewhere on the bend **Contact:** [REDACTED]

Plot Number: 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature
Job Number: 69948 **Defect Number:** 20003435

Enquiry No: 2007567 **Logged by:** Contact Centre **on:** 29/10/2013 14:59
Service: Carriageway **Subject:** Potholes **Classification:** Request for service
Desc.: A pothole about half a metre wide. Hard to say how deep as it is full of water. About .75m into the road, on the left hand side of the road. It is very bad. Appears to be more debris coming out this afternoon and he saw three hubcaps on the side of the road.
Location: 536063, 136074 About fifty yards after the bend to the left near Mill Wood, heading east. **Contact:** [REDACTED]

Enquiry No: 2004326 **Logged by:** Love Clean Streets **on:** 26/09/2013 13:20
Service: Carriageway **Subject:** Street furniture **Classification:** Request for service
Desc.: There are two drains on the inside of this corner. They appear to be sunken and the tarmac is uneven surrounding them. This causes vehicles to bounce when negotiating the corner and could be dangerous also to cyclists.
Location: East Street, Turners Hill, RH10 4 **Contact:**

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Enquiry No: 2004325	Logged by: Love Clean Streets	on: 26/09/2013 13:17
Service: Carriageway	Subject: Condition	Classification: Request for service
Desc.: The side of the road opposite to the entrance to "Cox" has degraded such that the surface is potholed and uneven. This gives rise to a bumpy ride in a vehicle and is potentially dangerous to cyclists.		
Location: street & East Street, Turners Hill, RH10 4		Contact:
Enquiry No: 2004054	Logged by: Love Clean Streets	on: 24/09/2013 09:22
Service: Carriageway	Subject: Condition	Classification: Request for service
Desc.: Several drain covers within 100 m of corner, reported about six months ago, still not fixed. Sharp edges and missing tarmac . Will cause split tyres, damage to suspension, or death if a motorbike rider comes off.		
Location: East Street, Turners Hill, RH10 4		Contact:
Enquiry No: 2003403	Logged by: Contact Centre	on: 17/09/2013 12:51
Service: Verges and grass	Subject: Drainage	Classification: Request for service
Desc.: Ditches running along the side of Furzewood, East Street Turners Hill are all very blocked and water is gathering on the road.		
Location: 536265, 136220		Contact: [REDACTED]
Enquiry No: 2003401	Logged by: Contact Centre	on: 17/09/2013 12:48
Service: Carriageway	Subject: Overgrown vegetation	Classification: Request for service
Desc.: East Street, Turners hill, 50 yards from juncy=tion, very overgrown hedging, causing the owner problems trying to remove objects from the land, slightline blocked...		
Location: 536265, 136220		Contact: [REDACTED]
Enquiry No: 2003204	Logged by: Love Clean Streets	on: 16/09/2013 09:01
Service: Carriageway	Subject: Street furniture	Classification: Request for service
Desc.: There are a number of drain covers in this area that have sunk causing a very uneven ride and could be a danger to vehicles or cyclists going over them.		
Location: East Street, Turners Hill, RH10 4		Contact:
Enquiry No: 2003196	Logged by: Love Clean Streets	on: 16/09/2013 08:49
Service: Carriageway	Subject: Street furniture	Classification: Request for service
Desc.: There are two drain covers on the corner here in the direction of Kingscote. The tarmac is failing around one of them causing a sharp edge and bumpy ride over it. This could be a danger to vehicles and cyclists alike.		
Location: East Street, Turners Hill, RH10 4		Contact:
Enquiry No: 2002854	Logged by: Love Clean Streets	on: 11/09/2013 12:58
Service: Carriageway	Subject: Condition	Classification: Request for service
Desc.: Reported before cannot see any action taken and still the same. B2110 driving from East Grinstead towards Turners Hill, left hand bend by Fen Place Mill drain covers dropped and tarmac around these is sinking and non existent in certain areas around the metal work		
Location: East Street & street & B2110, Turners Hill, RH10 4		Contact:
Plot Number: 9,999.00	Feature Id - Location:	Feature Type: Whole Street Feature
Job Number: 69209	Defect Number: 20002692	
Enquiry No: 2000797	Logged by: Contact Centre	on: 20/08/2013 11:54
Service: Carriageway	Subject: Overgrown vegetation	Classification: Request for service
Desc.: there are a lot of hedges and trees hanging over the road on the double bend by the farm house. its all being knocked about by tall/large vehicles and drivers are now swerving over to avoid it and its on a dangerous bend. can it be cut back please.		
Location: by burleigh farm cottage. 534558, 135707		Contact: [REDACTED]

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Customer Services**Enquiry No:** 414226 **Logged by:** Sally Manning **on:** 06/08/2013 08:19**Service:** Footways and Cycleways **Subject:** Overgrown vegetation **Classification:** Request for service

Desc.: The footpath from where I live on Turners Hill Park up East Street to the Village is a accident waiting to happen. The footpath on which we used to be able to walk two abreast is now in places barely a foot wide and I have to negotiate overhanging branches, brambles which would scar my face, stinging nettles, grasses and weeds which are as tall as me. To my knowledge there has been no maintenance of this path for over a year and I should be grateful if you could please advise me when I can look forward to enjoying my walk to the Village again.

Location: East Street, Turners Hill**Contact:****Enquiry No:** 414213 **Logged by:** Sally Manning **on:** 05/08/2013 08:46**Service:** Footways and Cycleways **Subject:** Overgrown vegetation **Classification:** Request for service

Desc.: I am writing to you with regard to the condition of the footpath along East Street from Turners Hill Park to the Village. This path is very overgrown and appears not to have been cut back for some time. I am aware that the local Parish Council and our District Councillor have already been in touch regarding this matter.

The footpath is so overgrown that in places it is almost impassable, in particular, the stretch of path between the park and Cox's skip entrance is so narrowed where the bank has slipped and vegetation on both sides has overgrown, that it would be impossible for anyone with a pushchair or disabled buggy to be able to get through. It is also necessary to constantly duck beneath overhanging branches.

Please look into this as soon as possible.

Location: East Street, Turners Hill**Contact:****Enquiry No:** 310129 **Logged by:** Catrin Jones **on:** 20/11/2013 16:08**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service

Desc.: Returned Incident Report Form, unable to find initial enquiry. Hit pothole on 06/11/2013.

Location: Just east of the entrance to Fen Place Mill**Contact:****Enquiry No:** 310128 **Logged by:** Catrin Jones **on:** 20/11/2013 10:53**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service

Desc.: I was travelling on the B2110 from Turners Hill to East Grinstead at 17.15 on Tuesday 5th of November when my car hit a very deep pothole (pictures taken the following day attached) with dire consequences. It was obvious that the council was aware of the pothole being there as a traffic cone had been placed as a sign of warning. Obviously on such a narrow, unlit country lane the cone was not a sufficient or proper way to warn motorists and as it was, the cone had been hit or been blown by wind and when I approached, the cone was lying in the road, somewhat before the pothole (which was invisible in the dark and wet) so that I had to swerve to avoid the cone and subsequently as I swerved back to avoid oncoming traffic I then hit the pothole. The pothole was situated approx half a mile after the Alexander Hotel and approx 100 yards before the lane to Hurley Farm. I sustained damage to my nearside front wheel and tyre, I pulled into the lane to Ashlea Farm where I called and awaited the rescue services. My car is currently with the Mercedes garage in Crawley awaiting a report on the exact damage. Please advise me on the correct procedure to claim for all damages

Location: The pothole was situated approx half a mile after the Alexander Hotel and approx 100 yards before the lane to Hurley Farm.

Contact:**Enquiry No:** 310123 **Logged by:** Maureen Vaughey **on:** 20/11/2013 09:26**Service:** Carriageway **Subject:** Third party claims **Classification:** Request for service

Desc.: letter of claim for damages to vehicle, no date given, photos and invoice and photos enclosed

Location: Turners Hill to East Grinstead Rd**Contact:****Enquiry No:** 310112 **Logged by:** Catrin Jones **on:** 18/11/2013 10:27**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service

Desc.: Hit pothole whilst driving on B2110 from Turners Hill to East Grinstead on 06/11/2013 at 18:40. Seeking compensation.

Location: Immediately after a left hand turn. Approx. 1 mile before the Centre for Sight**Contact:**

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Enquiry No: 310099 **Logged by:** Maureen Vaughey **on:** 15/11/2013 12:19
Service: Carriageway **Subject:** Third party claims **Classification:** Request for service
Desc.: damage caused to car when hit a pothole on 6th November, receipt included with letter, would like to be reimbursed
Location: East St - no specific location given **Contact:**

Enquiry No: 310076 **Logged by:** Maureen Vaughey **on:** 13/11/2013 10:01
Service: Carriageway **Subject:** Third party claims **Classification:** Request for service
Desc.: damage caused to car on 6th November, photos sent in with letter
Location: beyond the Alexandra House Hotel **Contact:**

Enquiry No: 310052 **Logged by:** Maureen Vaughey **on:** 11/11/2013 11:58
Service: Carriageway **Subject:** Third party claims **Classification:** Request for service
Desc.: damage caused to car due to a deep pothole 5th November approx 11am see map in links
Location: damage caused to car due to a deep pothole 5th November approx 11am see map in links **Contact:**

Enquiry No: 309496 **Logged by:** Ian Brett (SAO) **on:** 16/08/2013 17:24
Service: Carriageway **Subject:** Condition **Classification:** Request for service
Desc.: 45m x 0.4m length strip of rutted verge along eastbound edge of carriageway due to water erosion
Location: Approx 120m west of entrance to Hurley Farm/Orchardside **Contact:**

Plot Number: 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature
Job Number: 929583 **Defect Number:** 3047856

Enquiry No: 309457 **Logged by:** Ian Brett (SAO) **on:** 09/08/2013 17:01
Service: Carriageway **Subject:** Condition **Classification:** Request for service
Desc.: Temporary Tarmac repair starting to break off sunken cover in eastbound carriageway
Location: Junction with North Street **Contact:**

Plot Number: 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature

Enquiry No: 309425 **Logged by:** Robert Rhodes-Kubiak **on:** 06/08/2013 09:15
Service: Footways and Cycleways **Subject:** Overgrown vegetation **Classification:** Request for service
Desc.: I am writing to you with regard to the condition of the footpath along East Street from Turners Hill Park to the Village. This path is very overgrown and appears not to have been cut back for some time. I am aware that the local Parish Council and our District Councillor have already been in touch regarding this matter.

The footpath is so overgrown that in places it is almost impassable, in particular, the stretch of path between the park and Cox's skip entrance is so narrowed where the bank has slipped and vegetation on both sides has overgrown, that it would be impossible for anyone with a pushchair or disabled buggy to be able to get through. It is also necessary to constantly duck beneath overhanging branches.

Please look into this as soon as possible.

Location: See Desc. **Contact:**

Effective: 09/07/2013 to 09/12/2013
Street: East Street (25600164)

Display Action Officer: No

Customer Services

Enquiry No: 309416

Logged by: Maureen Vaughey

on: 05/08/2013 10:31

Service: Footways and Cycleways

Subject: Overgrown vegetation

Classification: Request for service

Desc.: I feel it is about time I write and question the state of the countryside path between Turners Hill Park and the Turners Hill play-area, as to my knowledge this greenery has not been cared for since last autumn !!

It now resembles a wilderness, the path virtually impassable in places due to a year's worth of bramble/thistle growth with the long grass over 2m tall in places. I have my three-year-old son walking with me along this countryside walkway and we have to take great care that he doesn't get these brambles in his eyes or on his arms & legs. Aside from this, there are many elderly people with disabled motorised scooters who wish to use this path for access to the village and find it impossible at the present time due to the unkempt state.

I would be obliged if a member of your team could come and inspect this pathway at your earliest convenience and arrange for this area to be cut back to at least allow manageable access with no overhanging foliage/grasses. At least then, the locals here could enjoy a summer's stroll on this path before the season is over. I look forward to seeing some action soon, or else I will take the matter further as we all pay our council tax to help pay for these costs - it really is a disgrace at present !

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Contact:

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Enquiry No: 309313

Logged by: Ian Brett (SAO)

on: 19/07/2013 16:03

Service: Carriageway

Subject: Condition

Classification: Request for service

Desc.: Edge erosion along inside of left-hand bend alongside westbound carriageway

Location: West of Vowels Lane

Contact:

Plot Number: 9,999.00

Feature Id - Location:

Feature Type: Whole Street Feature

Job Number: 929486

Defect Number: 3047757

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
	Section: 9,999.00	Road No. - Locn.:		C/Way Type: Whole Street Feature		Area: TURNERS HILL	
68128	Water is covering half of the road on the left side and is becoming water plain and cars are having to travel on the right side to pass. - Email reply sent to custoemr 18/02/2013 (Enquiry 271913)	Outside Alexander Park Hotel	28 Days - BB	Job Cancelled - No action req.	16/07/2013	13/08/2013	Est.

Effective: 09/07/2013 to 09/12/2013

Display Action Officer: No

Street: East Street (25600164)

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
Section:	9,999.00	Road No. - Locn.:	C/Way Type: Whole Street Feature		Area: TURNERS HILL		
69208	Previous patch around manhole cover has subsided. Area measures: 1.5m x 1.5m x 50mm (Heave/ Subsidence)	East Street, Turners Hill, o/s Fen Place Mill	28 Days - BB	Works Closed	12/09/2013	08/10/2013	Act. BB01/1501455
69209	Pothole around drain cover: 1.5m x 1m x 60mm (Potholes)	East Street & street & B2110, Turners Hill, RH10 4 O/s Fen Place Mill	28 Days - BB	Works Closed	12/09/2013	08/10/2013	Act. BB01/1501456
69948	Pothole on edge of carriageway 0.6m x 0.4m (Potholes)	536588, 136293 somewhere on the bend 50m east of Hurley Farm	28 Days - BB	Works Closed	07/11/2013	05/12/2013	Act. BB01/1501770
705479	OOH - Repair c'way pothole (WS Obst flood, spill, tree, hedge)	As identified	2 Hours - BB	Works Closed	04/11/2013	30/10/2013	Act. BB01/303533
929162	Clean gullies and jet system. (Planned Jetting Request)	Alexandra Hotel (535845, 136046) to River Medway (536577, 136293)	28 Days - BB	Works Closed	08/08/2013	14/08/2013	Act.
929485	Cut square & patch 1.0 x 0.25m holed area around carriageway gully at edge of eastbound carriageway (Potholes)	50m west of right-angled bend by Orchardside & Hurley Farm	28 Days - BB	Works Closed	14/08/2013	06/09/2013	Act. BB01/901765
929486	Cut square & patch 5.0 x 0.5m strip of edge erosion along westbound side of carriageway (Edge deterioration / breakout)	Inside of bend opposite entrance to Ashleigh Farm & Cottage (approx 120m west of Vowels Lane)	28 Days - BB	Works Closed	14/08/2013	06/09/2013	Act. BB01/901766
929583	45m x 0.4m length strip of rutted verge along eastbound edge of carriageway due to water erosion (Enquiry 309496) (Edge deterioration / breakout) fill with plannings etc	Approx 120m west of entrance to Hurley Farm/Orchardside	28 Days - BB	Works Closed	19/08/2013	30/09/2013	Act. BB05/1870278
931523	WORKS TBC* Programme Year TBC Carriageway Anti Skid Treatment (Planned Carriageway Works) REF JN's 931524 & 931525 Resurface CD: WORKS TBC Programme Year 6-10 Carriageway Surface Dressing	EN 536542, 136275 - 536602, 136282 Bridge over River Medway	Planned Works - Forward Prog.	Asset Mgmt Team only	03/10/2013		
931524	WORKS TBC* Programme Year TBC Carriageway Resurfacing (Planned Carriageway Works) REF JNS 931523 Anti Skid Treatment & 931525 Resurface CD: WORKS TBC Programme Year 6-10 Carriageway Surface Dressing	EN 536542, 136275 - 536602, 136282 approx 30m either side of Bridge over River Medway and first 10m of driveway on sharp bend	Planned Works - Forward Prog.	Asset Mgmt Team only	03/10/2013		

Effective: 09/07/2013 to 09/12/2013
Street: East Street (25600164)

Display Action Officer: No

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
Section:	9,999.00	Road No. - Locn.:	C/Way Type: Whole Street Feature			Area: TURNERS HILL	
931525	WORKS TBC* Programme Year TBC Carriageway Resurfacing (Planned Carriageway Works) REF 931523 Anti Skid Treatment & 931524 Resurface CD: WORKS TBC Programme Year 6-10 Carriageway Surface Dressing	EN 536854, 136015 - 536933, 136008 Junction w Vowels Lane and surrounding area	Planned Works - Forward Prog.	Asset Mgmt Team only	03/10/2013		
932794	Pothole apporx 2 metres wide by approx 2 metres in depth. (WS Obst flood,spill,tree,hedge)	Just before the bridge, on the sharp bend, 536590, 136292	2 Hours - BB	Works Closed	31/10/2013	31/10/2013	Act. BB01/903025
933060	Pothole 40cm diam x 110mm deep. (Potholes)	536328, 136225 near the woodland, bend and property called Furzewood	5 Days - BB	Works Closed	06/11/2013	07/11/2013	Act. BB01/602650
933115	Temp' pot hole repair ahead of j/n 933060 Pothole approx 400mm dia x 110mm deep (WS Obst flood,spill,tree,hedge)	West of Hurleys Farm & stream, past bend 536394, 136211	2 Hours - BB	Works Closed	07/11/2013	07/11/2013	Act. BB01/602700
933643	Patch 0.5 x 0.5m hole at edge of eastbound carriageway (Potholes)	60m west of property called Orchardside (between Moat Shaw & Hurley Farm approx 1/4mile west of Vowels Lane)	5 Days - BB	Works Closed	19/11/2013	20/11/2013	Act. BB01/903471