

Effective: 09/07/2013 to 09/12/2013  
Street: Turners Hill Road (25600165)

Display Action Officer: No

Street: Turners Hill Road (25600165)

Locality: East Grinstead Ward, East Grinstead, West Sussex

Area: EAST GRINSTEAD

### Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
Section:	9,999.00	Road No. - Locn.:	C/Way Type: Whole Street Feature			Area: EAST GRINSTEAD		
Batch:	403530 - Inspection Batch		Route: Ad Hoc Prog Mangmnt				Date: 19/11/2013	
20003614	Please patch pothole 2m x 0.5m	19/11/2013	B2110, Kingscote, RH19 4	Potholes	Internal		Committed	6000123
Batch:	403529 - Inspection Batch		Route: Ad Hoc Prog Mangmnt				Date: 19/11/2013	
20003613	Please patch pothole 10m x 0.5m	19/11/2013	B2110, Kingscote, RH19 4	Potholes	Internal		Committed	6000122
Batch:	403528 - Inspection Batch		Route: Ad Hoc Prog Mangmnt				Date: 19/11/2013	
20003612	Please fill pothole 0.4m x 0.3m	19/11/2013	just before the vowels lane junction heading south west. 536938, 136016	Potholes	Internal		Committed	6000121
Batch:	403527 - Inspection Batch		Route: Ad Hoc Prog Mangmnt				Date: 19/11/2013	
20003611	Please fill pothole 0.4m x 0.3m	19/11/2013	just past Springfield Lodge towards the bridge 536990, 136033	Potholes	Internal		Committed	6000120
Batch:	403344 - Inspection Batch		Route: Ad Hoc Prog Mangmnt				Date: 07/11/2013	
20003428	Pothole 0.4 m x 0.4m eastbound 20m after Vowels Lane	07/11/2013	From Woodlands RH19 4JZ Rise to Bridge 537282, 136289	Potholes	Internal		Committed	69941
Batch:	402967 - Ad Hoc Inspection Batch		Route: Ad Hoc Prog Mangmnt				Date: 10/10/2013	
20003051	C/way patch 20m2 100mm deep in HRA and replace white edge line	10/10/2013	Approx 100m west of hazelden cross 537741,136735	Planned Carriageway for WCO	Internal		Committed	69563
Batch:	402233 - Ad Hoc Inspection Batch		Route: Ad Hoc Prog Mangmnt				Date: 28/08/2013	
20002317	OOH - Oil on carraigeway	28/08/2013	Turners Hill Road o/s saab garage	WS Obst flood,spill,tree,hedge	Internal		Committed	68837
Batch:	401893 - Ad Hoc Inspection Batch		Route: Ad Hoc Prog Mangmnt				Date: 08/08/2013	
20001977	Undertake A & B lining work as identified on survey No 084	08/08/2013	B2110 Turners Hill Road, East Grinstead	Lining / Studs Planned	Internal		Uncommitt	68500
Batch:	401697 - Inspection Batch		Route: Ad Hoc Prog Mangmnt				Date: 30/07/2013	
20001781	Suspected south east water. Light surcharge from cover and requires raising approx 25mm (sunk)	30/07/2013	Junction with Vowels Lane 536895, 135986	Defective utility owned plant	External		Unactioned	
Batch:	346124 - Ad Hoc Inspection Batch		Route: Ad-Hoc Northern				Date: 19/11/2013	
3051731	Remove 2m lenght of tree trunk with roots from verge previously cut up after recent storm	19/11/2013	opposite Kingsmead 136226	537224, WS Obst flood,spill,tree,hedge	Internal		Committed	933609
Batch:	345860 - Ad Hoc Inspection Batch		Route: Ad-Hoc Northern				Date: 13/11/2013	
3051507	Repair emergency intervention level pot hole.( please record dimesions) photo if poss	13/11/2013	Just before bend in road before imberhorn road, 537684, 136707	WS Obst flood,spill,tree,hedge	Internal		Committed	933367
Batch:	345805 - Inspection Batch		Route: A+B East Grinstead				Date: 13/11/2013	
3051503	Pothole repair - .5x.4x.06 dbm (12:25) , junction	13/11/2013	Approx 152m right of Saint Hill Road - edge of c/w (537739,136732)	Potholes	Internal		Committed	933363
3051504	Pothole repair - .5x.3x.06 dbm (12:25) , junction	13/11/2013	Approx 150m right of Saint Hill Roadn - edge of c/w (537750,136740)	Potholes	Internal		Committed	933362

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<b>Section:</b>	9,999.00	<b>Road No. - Locn.:</b>		<b>C/Way Type:</b>	Whole Street Feature		<b>Area:</b>	EAST GRINSTEAD
<b>Batch:</b>	345434 - Ad Hoc Inspection Batch			<b>Route:</b>	Ad-Hoc Northern			<b>Date:</b> 07/11/2013
3051309	Repair missing manhole cover missing unsure if verge or c/w, police Incident No:1226 (Enquiry 2008640)	07/11/2013	just after you go onto the Turners Hill Road from Vowels Lane	WS Obst flood,spill,tree,hedge	Internal		Committed	933166
<b>Batch:</b>	343896 - Ad Hoc Inspection Batch			<b>Route:</b>	Ad-Hoc Northern			<b>Date:</b> 17/10/2013
3050246	Please remove large branch hanging down onto carriageway	17/10/2013	Between Woodlands Rise abnd the Vinyard on same side 537206, 136184	WS Obst flood,spill,tree,hedge	Internal		Committed	932106
<b>Batch:</b>	343550 - Inspection Batch			<b>Route:</b>	East Grinstead A+B Reverse			<b>Date:</b> 11/10/2013
	No actionable defects found							
<b>Batch:</b>	341255 - Ad Hoc Inspection Batch			<b>Route:</b>	Ad-Hoc Northern			<b>Date:</b> 13/09/2013
3048776	Make safe or remove broken old bus stop pole - reinfordment rods exposed	13/09/2013	537987, 136974	WS Obst flood,spill,tree,hedge	Internal		Committed	930524
<b>Batch:</b>	341252 - Inspection Batch			<b>Route:</b>	A+B East Grinstead			<b>Date:</b> 13/09/2013
	No actionable defects found							
<b>Batch:</b>	339696 - Inspection Batch			<b>Route:</b>	East Grinstead A+B Reverse			<b>Date:</b> 14/08/2013
	No actionable defects found							
<b>Batch:</b>	338559 - Inspection Batch			<b>Route:</b>	A+B East Grinstead			<b>Date:</b> 19/07/2013
	No actionable defects found							
<b>Batch:</b>	338306 - Ad Hoc Inspection Batch			<b>Route:</b>	Ad-Hoc Northern			<b>Date:</b> 16/07/2013
3046809	Repair- edge of cw pot hole . 1m x 300mm x 125mm deep	16/07/2013	10 yards from the junction with Saint Hill Road, heading south west. Southbound carriageway. 537704, 136720	WS Obst flood,spill,tree,hedge	Internal		Committed	928540
<b>Batch:</b>	234618 - Ad Hoc Inspection Batch			<b>Route:</b>	Ad-Hoc Southern			<b>Date:</b> 22/11/2013
2062957	c/way edge patch 4.5m x 1m x 60mm	22/11/2013	next to lay by 537904, 136839	Edge deterioration / breakout	Internal		Committed	836737
<b>Batch:</b>	126749 - Ad Hoc Inspection Batch			<b>Route:</b>	Ad-Hoc Western			<b>Date:</b> 07/11/2013
10123743	OOH - Repair pothole in c'way	07/11/2013	By S Bends, Northbound	WS Obst flood,spill,tree,hedge	Internal		Committed	705624
<b>Batch:</b>	124548 - Ad Hoc Inspection Batch			<b>Route:</b>	Ad-Hoc Western			<b>Date:</b> 24/09/2013
10122504	OOH - Make safe glass on c'way	24/09/2013	Junction with Vales Lane	WS Obst flood,spill,tree,hedge	Internal		Committed	704361

### Customer Services

<b>Enquiry No:</b> 2011567	<b>Logged by:</b> Contact Centre	<b>on:</b> 09/12/2013 15:51
<b>Service:</b> Carriageway	<b>Subject:</b> Drainage	<b>Classification:</b> Request for service
<b>Desc.:</b> Blocked gully at side of road could be cause of water coming up in pothole.		
<b>Location:</b> Just before the junction of Vowels lane. 536905, 135991		<b>Contact:</b> Michael Awty
<b>Enquiry No:</b> 2011498	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 07/12/2013 17:08
<b>Service:</b> Bridges and Subways	<b>Subject:</b> Condition	<b>Classification:</b> Request for information
<b>Desc.:</b> large pothole just NE on Turners Hill Rd just NE of junction with Vowles Lane B2110		
<b>Location:</b> B2110, Kingscote, RH19 4		<b>Contact:</b>

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<b>Enquiry No:</b> 2011336	<b>Logged by:</b> Contact Centre	<b>on:</b> 05/12/2013 09:45
<b>Service:</b> Carriageway	<b>Subject:</b> Drainage	<b>Classification:</b> Request for service
<b>Desc.:</b> There was a manhole cover which has been filled with tar mac, causing 2 pot holes around the cover which are fillng up with water and sprawling down the road of Turners hill, The water is running down the drive of Gardeners cottage. there was an emergency pipe which has been put on round the corner for water works. This could be the cause? Please inspect. Please call back with an update. (Call Back Requested)		
<b>Location:</b> Just before the drive, Gardeners cottage, in turners hill road, 536928, 136001	<b>Contact:</b> [REDACTED]	
<b>Enquiry No:</b> 2011177	<b>Logged by:</b> Contact Centre	<b>on:</b> 03/12/2013 12:17
<b>Service:</b> Carriageway	<b>Subject:</b> Drainage	<b>Classification:</b> Request for service
<b>Desc.:</b> On Sharp Bend by junction with vowels Lane there is a lot of water laying on the road this is across the whole carriageway. Cars come round the bend so fast that some have been aquaplaning. Caller said that the drainage system cannot cope with the amount of water. Caller is concerned that if the temp drops this could cause an accident. Also beyond the bridge there is a farm on the right and water comes down the driveway of the farm and covers the road. fj/cc		
<b>Location:</b> B2110 Turners Hill Road by junction with Vowels Lane 536892, 135982	<b>Contact:</b> [REDACTED]	
<b>Enquiry No:</b> 2011025	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 02/12/2013 10:01
<b>Service:</b> Carriageway	<b>Subject:</b> Drainage	<b>Classification:</b> Request for service
<b>Desc.:</b> There is a constant flow of water across the road here. Bearing in mind that we are entering the Winter months, this could pose a serious problem with icing and the potential for accidents.		
<b>Location:</b> Turners Hill Road, Kingscote, RH19 4	<b>Contact:</b>	
<b>Enquiry No:</b> 2010250	<b>Logged by:</b> Contact Centre	<b>on:</b> 21/11/2013 17:02
<b>Service:</b> Bridges and Subways	<b>Subject:</b> Potholes	<b>Classification:</b> Request for service
<b>Desc.:</b> Caller advised she hit a pothole on Turners Hill Road, south/west bound, just after the Hazleden Cross Roads on Sat 9th Nov. Sussex Police were also in the area and hit the same hole (pad number? 1074) She damaged her tire and wishes to claim. Will email form. Unsure of depth or size as it was dark. Please investigate.		
<b>Location:</b> Pothole on Turners Hill Road, south/west bound, just after the Hazleden Cross Roads. 537744, 136737	<b>Contact:</b> [REDACTED]	
<b>Enquiry No:</b> 2010240	<b>Logged by:</b> Contact Centre	<b>on:</b> 21/11/2013 16:09
<b>Service:</b> Carriageway	<b>Subject:</b> Potholes	<b>Classification:</b> Request for service
<b>Desc.:</b> A pothole on left handside of road just after bend in road after the millwood cul de sac, caused damage to car as drove over it and car banged. It is roughly 450mm wide by 400mm in lenght and 200mm deep. SB/CC		
<b>Location:</b> Just after millwood cul de sac, 536112, 136360	<b>Contact:</b> [REDACTED]	
<b>Enquiry No:</b> 2009743	<b>Logged by:</b> Contact Centre	<b>on:</b> 18/11/2013 09:53
<b>Service:</b> Carriageway	<b>Subject:</b> Trees	<b>Classification:</b> Request for service
<b>Desc.:</b> Thank you for removing the trees however, the stump / root has been left behind, can this be removed please? Previous Case ref: 2008885		
<b>Location:</b> 537186, 136249	<b>Contact:</b> [REDACTED]	
<b>Enquiry No:</b> 2009684	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 15/11/2013 21:57
<b>Service:</b> Carriageway	<b>Subject:</b> Condition	<b>Classification:</b> Request for service
<b>Desc.:</b> Large pothole/deterioration of road surface near verge.		
<b>Location:</b> B2110, Kingscote, RH19 4	<b>Contact:</b>	
<b>Plot Number:</b> 9,999.00	<b>Feature Id - Location:</b>	<b>Feature Type:</b> Whole Street Feature
<b>Job Number:</b> 6000122	<b>Defect Number:</b> 20003613	

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**Enquiry No:** 2009632 **Logged by:** Contact Centre **on:** 15/11/2013 12:30  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** there is a pothole about a foot across but quite deep and there is what appears to be water leak but caller cant tell if the water is coming out of the pothole so southern water may need contacting as well.  
**Location:** just before the vowels lane junction heading south west. 536938, 136016 **Contact:** [REDACTED]

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature  
**Job Number:** 6000121 **Defect Number:** 20003612

**Enquiry No:** 2009423 **Logged by:** Contact Centre **on:** 13/11/2013 15:38  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** Just before bend in road before imberhorn road, hit a pothole which has caused damage to car. Dont know size but big enough to get her wheel in it and bump and was also raining at the time. SB/CC (Claim Requested)  
**Location:** Just before bend in road before imberhorn road, 537684, 136707 **Contact:** [REDACTED]

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature  
**Job Number:** 933367 **Defect Number:** 3051507

**Enquiry No:** 2009334 **Logged by:** Contact Centre **on:** 13/11/2013 10:00  
**Service:** Carriageway **Subject:** Condition **Classification:** Request for service  
**Desc.:** At the hazelden cross junction with Saint Hill Road the road has broken up and caller hit this at night and damaged her car tyre. Kerb side of the road at the edge of road. HT/CC (Claim Requested)  
**Location:** @ Hazelden Cross. 537904, 136839 **Contact:** [REDACTED]

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature  
**Job Number:** 836737 **Defect Number:** 2062957

**Enquiry No:** 2009032 **Logged by:** Contact Centre **on:** 11/11/2013 10:49  
**Service:** Complaints **Subject:** Compliments **Classification:** Request for service  
**Desc.:** [REDACTED] would like to give compliments for the works that were carried out following his report (08/11/2013).  
**Location:** Turners Hill Road. Compliments for works carried out. 537224, 136226 **Contact:** [REDACTED]

**Enquiry No:** 2008971 **Logged by:** Love Clean Streets **on:** 10/11/2013 17:55  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** Friday evening at 18:45 - travelling - West Bound on this road.  
Weather condition: Heavy rain.  
Traffic Condition: Heavy coming East.  
Whilst driving on this section of the road I his a raised orject on the left hand side of the west bound lane causing damange to my left front tyre. It was impossible to stop safely to check but did so as soon as I got to a safe well lite area.  
Immediate damage is front near side tyre wall bulging, but as to now not sure if the tracking was been recked or not.  
I was driving home after my car had its first MOT in Tunbridge Wells. This needs urgent maintenance to make safe.  
**Location:** B2110, Kingscote, RH19 4 **Contact:**

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature  
**Job Number:** 6000123 **Defect Number:** 20003614

**Enquiry No:** 2008887 **Logged by:** Contact Centre **on:** 08/11/2013 13:19  
**Service:** Carriageway **Subject:** Drainage **Classification:** Request for service  
**Desc.:** caller is concerned about the water that is coming out of the road as when the weather turns colder it will turn to ice. he has reported this before but nothing seems to have been done. cep cc  
**Location:** just past Springfield Lodge towards the bridge 536990, 136033 **Contact:** [REDACTED]

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature  
**Job Number:** 6000120 **Defect Number:** 20003611

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**Enquiry No:** 2008885 **Logged by:** Contact Centre **on:** 08/11/2013 13:16  
**Service:** Verges and grass **Subject:** Obstruction **Classification:** Request for service  
**Desc.:** caller said that the tree that came down nin the strong winds has been cut up and left on the verge and wondered when we will be back to clear it away. please can we arrange for this to be done.  
cep cc  
**Location:** opposite Kingsmead 537224, 136226 **Contact:** [REDACTED]

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature  
**Job Number:** 933609 **Defect Number:** 3051731

**Enquiry No:** 2008770 **Logged by:** Contact Centre **on:** 07/11/2013 14:46  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** 1 x pothole on left hand side of road as going towards East Grinstead - size unknown as dark (Claim Requested)  
**Location:** Where East Street and Turners Hill Road meet 536603, 136282 **Contact:** [REDACTED]

**Enquiry No:** 2008750 **Logged by:** Love Clean Streets **on:** 07/11/2013 13:16  
**Service:** Carriageway **Subject:** Condition **Classification:** Request for service  
**Desc.:** Pothole requires repair again opposite second house on Turners Hill road East Grinstead Third time repaired suggest you do it properly this time ?????  
**Location:** B2110, East Grinstead, RH19 4 **Contact:**

**Enquiry No:** 2008684 **Logged by:** Contact Centre **on:** 07/11/2013 10:11  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** There was a pothole on the lefthand side of road kerbside travelling to East Grinstead. Caller is unsure of size as it was dark and raining so unable to check but the hole was big enough for callers car to hit it and damage the tyre and possibly the wheel. Pothole was reported last night to Sussex Police (ref: 1463 06/11/13) and has been repaired. HT/CC (Claim Requested)  
**Location:** between junction with imberhorne lane and bridge. 537276, 136282 **Contact:** [REDACTED]

**Enquiry No:** 2008676 **Logged by:** Contact Centre **on:** 07/11/2013 09:43  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** There is a pothole kerbside of the road just past the junction with Imberhorne Lane and Saint Hill Road, travelling to Turners Hill westbound. Unsure of size of pothole as it was dark and the cars tyre was damaged when it hit the pothole. Tyre was burst instantly. HT/CC (Claim Requested)  
**Location:** Just past junction with Imberhorne Lane. 537826, 136788 **Contact:** [REDACTED]

**Enquiry No:** 2008665 **Logged by:** Love Clean Streets **on:** 07/11/2013 09:20  
**Service:** Carriageway **Subject:** Condition **Classification:** Request for service  
**Desc.:** About 110 yards or so from the Hazelden Crossroads driving towards Turners Hill (just past a rough layby) the shoulder of the road is breaking up again. This was reported several months ago, I got an e mail asking for additional information in July which I replied to but to date this has not been attended to. The shoulder was repaired many months ago but has now dropped again and holes are appearing that are getting deeper and more difficult to avoid if a wider vehicle is coming in the other direction. Can this finally be checked before the original "repair" just gets worse and worse.  
**Location:** B2110, East Grinstead, RH19 1 **Contact:**

**Enquiry No:** 2008640 **Logged by:** Contact Centre **on:** 06/11/2013 17:29  
**Service:** Carriageway **Subject:** Ironworks **Classification:** Request for service  
**Desc.:** A manhole cover appears to be missing just after you go onto the Turners Hill Road from Vowels Lane. Can this be looked into asap Incident N [REDACTED]  
**Location:** 536913, 135995 **Contact:** SUSSEX POLICE 2013

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature  
**Job Number:** 933166 **Defect Number:** 3051309

**Enquiry No:** 2008527 **Logged by:** Contact Centre **on:** 06/11/2013 10:15  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** caller hit a pothole this morning and has damaged front tyre and wheel rim this happed just before the police car it the same pothole. caller would like to make a claim. cep cc (Claim Requested)  
**Location:** about half way from gladden house to East Street 536473, 136234 **Contact:** [REDACTED]

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**Enquiry No:** 2008498 **Logged by:** Contact Centre **on:** 06/11/2013 08:10  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** sussex police called and said that there is a large pothole about 200 metres from Orchardside cottage and the ppolice car has burst front tyre please can we get this fixed. cep cc Incident N [REDACTED]  
067/11/2013  
**Location:** about 200 metres west of Orchardside cottage 536543, 136271 **Contact:** SUSSEX POLICE 2013

**Enquiry No:** 2008387 **Logged by:** Contact Centre **on:** 05/11/2013 11:36  
**Service:** Footways and Cycleways **Subject:** Street furniture **Classification:** Request for service  
**Desc.:** Further to [REDACTED] last report, she would like to add that the bus stop pole needs to be removed asap, it could come out quite easily, as it is very wobbly. Concerned it may be dangerous to a pedestrian or cyclist.  
**Location:** Outside Green Haddin, Turners Hill Road, East Grinstead. 537987, 136974 **Contact:** [REDACTED]

**Enquiry No:** 2008330 **Logged by:** Love Clean Streets **on:** 05/11/2013 09:32  
**Service:** Carriageway **Subject:** Condition **Classification:** Request for service  
**Desc.:** There is a large pothole located on Turners Hill Road as you drive towards East Grinstead from Turners Hill. It is located beyond the entrance to Alexander House Hotel before the next bend in the road. It is very large and deep.  
**Location:** Turners Hill Road, Kingscote **Contact:**

**Enquiry No:** 2007752 **Logged by:** Contact Centre **on:** 30/10/2013 16:53  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** Call has come through someone hit a pothole wheel is damaged about 2ft wide not sure how deep. Call come from [REDACTED]  
**Location:** From Woodlands RH19 4JZ Rise to Bridge 537282, 136289 **Contact:** SUSSEX POLICE 2013

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature  
**Job Number:** 69941 **Defect Number:** 20003428

**Enquiry No:** 2007645 **Logged by:** Love Clean Streets **on:** 30/10/2013 09:30  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** There is a large pothole at the side of the road just before the bridge which crosses the river Medway causing cars to serve onto the opposite side of the road to avoid tyre damage. I was unable to avoid the pothole due to oncoming traffic, therefore damaged my wheel and tyre.  
**Location:** Turners Hill Road, Kingscote **Contact:**

**Enquiry No:** 2007054 **Logged by:** Love Clean Streets **on:** 28/10/2013 08:31  
**Service:** Carriageway **Subject:** Obstruction **Classification:** Request for service  
**Desc.:** Fallen tree across turners hill road rh10 4ly  
**Location:** Mid Sussex, United Kingdom **Contact:**

**Enquiry No:** 2006141 **Logged by:** Contact Centre **on:** 17/10/2013 09:36  
**Service:** Emergency **Subject:** Obstruction **Classification:** Request for service  
**Desc.:** [REDACTED] from East Grinstead police station reporting a large branch needs to be taken off it is hanging over the road and touching lorries did not give incident number or stay on line for our ref number.  
**Location:** Between Woodlands Rise abnd the Vinyard on same side 537206, 136184 **Contact:** SUSSEX POLICE 2013

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature  
**Job Number:** 932106 **Defect Number:** 3050246

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<b>Enquiry No:</b> 2004357	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 27/09/2013 08:56
<b>Service:</b> Carriageway	<b>Subject:</b> Condition	<b>Classification:</b> Request for service
<b>Desc.:</b> There is serious subsidence/erosion of the road edge heading towards Kingscote. This has been getting worse for many months and I have reported this many times. Why has nothing been done? Vehicles often go down into the depression and this could cause an accident.		
<b>Location:</b> past junction with Saint Hill Road	<b>Contact:</b>	
<b>Plot Number:</b> 9,999.00	<b>Feature Id - Location:</b>	<b>Feature Type:</b> Whole Street Feature
<b>Job Number:</b> 69563		
<b>Enquiry No:</b> 2003463	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 17/09/2013 19:05
<b>Service:</b> Carriageway	<b>Subject:</b> Condition	<b>Classification:</b> Request for service
<b>Desc.:</b> The road has broken up on the nearside of the carriageway heading towards Vowels Lane resulting in a large hole. This has been like this for Months		
<b>Location:</b> B2110, Kingscote, RH19 4	<b>Contact:</b>	
<b>Enquiry No:</b> 2003462	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 17/09/2013 19:02
<b>Service:</b> Verges and grass	<b>Subject:</b> Condition	<b>Classification:</b> Request for service
<b>Desc.:</b> Large section of the road on the nearside heading towards Vowels Lane has collapsed and there is a large hole. This has been like it for Months .		
<b>Location:</b> B2110, Kingscote, RH19 4	<b>Contact:</b>	
<b>Enquiry No:</b> 2003118	<b>Logged by:</b> Contact Centre	<b>on:</b> 13/09/2013 14:57
<b>Service:</b> Carriageway	<b>Subject:</b> Street furniture	<b>Classification:</b> Request for service
<b>Desc.:</b> Car hit an old bus stop pole - no longer in use - however, there are now wires etc hanging out, could this pole be removed please?		
<b>Location:</b> 537987, 136974	<b>Contact:</b> [REDACTED]	
<b>Plot Number:</b> 9,999.00	<b>Feature Id - Location:</b>	<b>Feature Type:</b> Whole Street Feature
<b>Job Number:</b> 930524	<b>Defect Number:</b> 3048776	
<b>Enquiry No:</b> 2001641	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 29/08/2013 16:09
<b>Service:</b> Carriageway	<b>Subject:</b> Condition	<b>Classification:</b> Request for service
<b>Desc.:</b> Edge of carriageway crumbled early this year. To avoid pushes cars into path of oncoming very busy traffic. Cyclists have to take drastic avoiding action at risk to their lives.		
<b>Location:</b> B2110, Kingscote, RH19 4	<b>Contact:</b>	
<b>Enquiry No:</b> 2000565	<b>Logged by:</b> Contact Centre	<b>on:</b> 16/08/2013 16:50
<b>Service:</b> Emergency	<b>Subject:</b> Trees	<b>Classification:</b> Request for service
<b>Desc.:</b> [REDACTED] from the help point called on behalf of [REDACTED]. He told her that there is a large branch haninging onto the road. It is the same height as a lorry. If a lorry were to come dopwn this road it would hit it and the large branch will fall down.		
<b>Location:</b> On the cross roads junction with Vowels Lane 536892, 135985	<b>Contact:</b> [REDACTED]	
<b>Enquiry No:</b> 608387	<b>Logged by:</b> Jackie Ferguson	<b>on:</b> 11/11/2013 12:36
<b>Service:</b> Carriageway	<b>Subject:</b> Potholes	<b>Classification:</b> Request for service
<b>Desc.:</b> VERY LARGE POTHOLE NEAR DAMAGED DRAIN COVER		
<b>Location:</b> turners hill road	<b>Contact:</b>	
<b>Enquiry No:</b> 606731	<b>Logged by:</b> Oliver Monnery	<b>on:</b> 18/07/2013 10:45
<b>Service:</b> Footways and Cycleways	<b>Subject:</b> Overgrown vegetation	<b>Classification:</b> Request for service
<b>Desc.:</b> I live in Brook Manor Turners Hill Road and use the Train Station frequently but I have to say that the Following Pavements are being badly obstructed by Hedges Firstly along the single Pavement Down from Brook Manor Turners Hill Road East Grinstead to the Roundabout and then up to the Station along Brooklands Way East Grinstead on the left side of the road the hedge has totally obstructed the pavement forcing people to walk in the roadway? Could something please be actioned along both theses roads as the situation is becoming dangerous?		
<b>Location:</b> along the single Pavement Down from Brook Manor Turners Hill Road East Grinstead to the Roundabout and then up to the Station along Brooklands Way East Grinstead on the left side of the road	<b>Contact:</b>	

Effective: 09/07/2013 to 09/12/2013  
Street: Turners Hill Road (25600165)

Display Action Officer: No

### Customer Services

**Enquiry No:** 414067 **Logged by:** Sally Manning **on:** 23/07/2013 10:01  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** I note on the website for this report that this was repaired on 02/05 but it is breaking up again as reported on 13/06  
On the B2110 East Grinstead To Turners Hill road, about 50 - 100 yards past the Hazelden crossroads junction, driving towards Turners Hill. The shoulder of the road had sunk and has had tarmac put in it but this is sinking again, and if you have to pull slightly to the left, especially if large lorry coming in opposite direction a little over the white line, you can drive into this breaking up road edge.

**Location:** Turners Hill Road

**Contact:**

**Enquiry No:** 310209 **Logged by:** Catrin Jones **on:** 04/12/2013 11:53  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** On November 5th whilst travelling on Turner's Hill Road in East Grinstead, my car hit a huge pothole in the road causing damage including a burst tyre to my car. I am sure due to the severity of the hole other reports of it must have been made and was hoping that the council could help with the cost of repairing my car. My insurance have said they would cover it but I would have to make a claim, pay the excess and higher premiums for the next three years so I was hoping west sussex council could cover it under their insurance instead?

**Location:**

**Contact:**

**Enquiry No:** 310148 **Logged by:** Maureen Vaughey **on:** 25/11/2013 11:34  
**Service:** Carriageway **Subject:** Third party claims **Classification:** Request for service  
**Desc.:** damage to vehiclle due to pothole, date of incident 14th Nov 16.05, letter photo's and invoices enclosed  
**Location:** 210m from junction of Imberhorne Land and Saint Hill Road, direction of travel -  
towards Kingscote/Turners Hill

**Contact:**

**Enquiry No:** 310051 **Logged by:** Catrin Jones **on:** 11/11/2013 09:07  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** On Tuesday 5th November, I was driving between Turner's Hill and East Grinstead on the B2110, when I hit a pothole by Mill Farm. The pothole shredded two tyres and caused the two wheels to be bent. When my husband returned on Thursday to photograph the pot hole, it was being filled in. I would like to claim for the damage to my car, which I have had to pay (£975.24), as this damage would not have occurred if I had not hit the pothole. Please send details of what I need to do to claim this money back.

**Location:** By Mill Farm

**Contact:**

**Enquiry No:** 310009 **Logged by:** Catrin Jones **on:** 07/11/2013 09:28  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** Ht pothole at 08:00 am on 05/11/2013. This pothole was rather large and was covered and full of water so seemed to be just a large puddle, there was no signs or warning to say that there was a large pothole (and it is rather large) an because of where it is, it is unavoidable due to oncoming traffic being an issue.

**Location:** Near Saint Hill Green

**Contact:**

**Enquiry No:** 309832 **Logged by:** Ian Brett (SAO) **on:** 11/10/2013 16:16  
**Service:** Carriageway **Subject:** Condition **Classification:** Request for service  
**Desc.:** Sunken area in old patch along edge of westbound carriageway  
**Location:** Approx 60m west of Saint Hill Road

**Contact:**

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature

**Enquiry No:** 309312 **Logged by:** Ian Brett (SAO) **on:** 19/07/2013 16:00  
**Service:** Carriageway **Subject:** Condition **Classification:** Request for service  
**Desc.:** Drop-off & crazed/uneven area at edge of westbound carriageway - approx 25 x 1m length  
**Location:** West of Imberhorne Lane

**Contact:**

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature  
**Job Number:** 924793



Effective: 09/07/2013 to 09/12/2013  
Street: Turners Hill Road (25600165)

Display Action Officer: No

### Customer Services

**Enquiry No:** 299515 **Logged by:** Love Clean Streets **on:** 06/08/2013 15:38  
**Service:** Carriageway **Subject:** Condition **Classification:** Request for service  
**Desc.:** Customer reports problem with 10 metres of road going South on B2110 South of Saint Hill Road /Imberhorne Lane crossroads The road has fallen away at the side TQ Ref 376 368 Dangerous for Cyclists and motorists are tending to cross white line to avoid dangerous edge  
**Location:** B2110, Kingscote, RH19 4 **Contact:**

**Enquiry No:** 299483 **Logged by:** Contact Centre **on:** 06/08/2013 14:29  
**Service:** Carriageway **Subject:** Signs **Classification:** Request for service  
**Desc.:** Would like to speak to [REDACTED], regarding slow signs being put at this junction, she has received an email from him but would like to speak about it in more detail. (Call Back Requested)  
**Location:** junction with vowels lane, 536897, 135983 **Contact:** [REDACTED]

**Enquiry No:** 298231 **Logged by:** Contact Centre **on:** 23/07/2013 13:43  
**Service:** Verges and grass **Subject:** Overgrown vegetation **Classification:** Request for service  
**Desc.:** along the single Pavement Down from Brook Manor Turners Hill Road East Grinstead to the Roundabout and then up to the Station along Brooklands Way East Grinstead on the left side of the road over grown veg, brambles and thistles. (Call Back Requested)  
**Location:** 538474, 137495 turners hill Road **Contact:** [REDACTED]

**Enquiry No:** 298191 **Logged by:** Contact Centre **on:** 23/07/2013 11:22  
**Service:** Carriageway **Subject:** Signs **Classification:** Request for service  
**Desc.:** Requesting for a halt sign to be installed at the junction or some way of making the junction safer. A neighbour has already called regarding this matter and given case Ref No. 1379391. A accident occurred last Friday and the road was closed for 5 hours and the air ambulance was in attendance. Please could we look into making this junction safer. VT/CC  
**Location:** Junction with Vowels Lane 536895, 135986 **Contact:** [REDACTED]

**Enquiry No:** 298188 **Logged by:** Contact Centre **on:** 23/07/2013 11:18  
**Service:** Carriageway **Subject:** Drainage **Classification:** Request for service  
**Desc.:** Reporting blocked drain. The drain is located in the middle of the road and has been draining water away very slowly for 3 months at least, the road is still wet. Please could we inspect asap. VT/CC  
**Location:** Junction with Vowels Lane 536895, 135986 **Contact:** [REDACTED]

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature  
**Defect Number:** 20001781

**Enquiry No:** 298045 **Logged by:** Contact Centre **on:** 22/07/2013 12:13  
**Service:** Information request **Subject:** Callback requested **Classification:** Request for information  
**Desc.:** [REDACTED], local residents are trying to raise awareness for this dangerous part of the road. [REDACTED] stipulates that there was an accident last friday and this needs some action either traffic calming measures or lowering the speed limit on the bend to 20 mph with signs. [REDACTED] is organising campaign to make this area safe so callback will be made to her via [REDACTED]. Local residents would like an onsite meeting. SK/CC (Call Back Requested)  
**Location:** 536903, 135984 Junction of Vowels Lane (East Grinstead end) and Turners Hill Cornor **Contact:** [REDACTED]

**Enquiry No:** 297437 **Logged by:** Contact Centre **on:** 16/07/2013 10:05  
**Service:** Emergency **Subject:** Pothole **Classification:** Request for service  
**Desc.:** Pothole - where the edge of the road has collapsed. 3 yards long, 1 foot wide and 5 inches deep.  
**Location:** 10 yards from the junction with Saint Hill Road, heading south west. Southbound carriageway. 537704, 136720 **Contact:** [REDACTED]

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature  
**Job Number:** 928540 **Defect Number:** 3046809

Effective: 09/07/2013 to 09/12/2013  
Street: Turners Hill Road (25600165)

Display Action Officer: No

### Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
Section:	9,999.00	Road No. - Locn.:		C/Way Type: Whole Street Feature		Area: EAST GRINSTEAD	
67466	Sunken manhole cover (50mm) which needs resetting and tarmacing around. (1250mmx300mm) (C/W Covers sunken or raised)	just after turning right off vowels lane. 536947, 136016 30yards before vowels lane turn off(southbound)	28 Days - BB	Works Closed	19/06/2013	17/07/2013	Act. BB01/1500415
67875	The drain here is blocked and has been for the last 3 months. This is causing water to spill opver the road and due to the recent weather it is freezing over and causing a hazard. (Enquiry 285161)	On the right side just before the roundabout with Hurst Farm Road 538717, 137700	28 Days - BB	Job Cancelled - No action req.	05/07/2013	02/08/2013	Est.
68500	Undertake A & B lining work as identified on survey No 084 (Lining / Studs Planned)	B2110 Turners Hill Road, East Grinstead	2 Weeks Contractor Assessment	Job Raised	08/08/2013	22/08/2013	Est.
68837	OOH - Oil on carraigeway (WS Obst flood,spill,tree,hedge)	Turners Hill Road o/s saab garage	2 Hours - BB	Works Closed	28/08/2013	24/08/2013	Act. BB01/1501178
69563	C/way patch 20m2 100mm deep in HRA and replace white edge line (Planned Carriageway for WCO)	Approx 100m west of hazelden cross 537741,136735	28 Days - BB	Passed To Contractor To Start	10/10/2013	07/11/2013	Est. BB05/1910144
69941	Pothole 0.4 m x 0.4m eastbound 20m after Vowels Lane (Potholes)	From Woodlands RH19 4JZ Rise to Bridge 537282, 136289	28 Days - BB	Works Closed	07/11/2013	27/11/2013	Act. BB01/1501769
704361	OOH - Make safe glass on c'way (WS Obst flood,spill,tree,hedge)	Junction with Vowels Lane	2 Hours - BB	Works Closed	24/09/2013	22/09/2013	Act. BB01/302792
705624	OOH - Repair pothole in c'way (WS Obst flood,spill,tree,hedge)	By S Bends, Northbound	2 Hours - BB	Works Closed	07/11/2013	06/11/2013	Act. BB01/303633
836737	c/way edge patch 4.5m x 1m x 60mm (Edge deterioration / breakout)	next to lay by 537904, 136839	28 Days - BB	Passed To Contractor To Start	22/11/2013	20/12/2013	Est. BB01/602880
925669	Remove 720m of WARNING CENTRE-LINE (diag.1004). Install 4 x DEFLECTION ARROWS (diag.1014) (4500mm) and 570M of new DOUBLE WHITE LINE (diag.1013.1A) (100mm) and 150m of SINGLE WHITE LINE / BROKEN LINE (diag.1013.1E) (100mm). Please see maps for locations. (Lining / Studs Urgent)	From Brooklands Way Roundabout, for 750m south-west.	28 Days - BB	Passed To Contractor To Start	19/04/2013	17/07/2013	Est. BB04/1100101
928540	Repair- edge of cw pot hole . 1m x 300mm x 125mm deep (WS Obst flood,spill,tree,hedge)	10 yards from the junction with Saint Hill Road, heading south west. Southbound carriageway. 537704, 136720	2 Hours - BB	Works Closed	16/07/2013	16/07/2013	Act. BB01/601239

Effective: 09/07/2013 to 09/12/2013  
 Street: Turners Hill Road (25600165)

Display Action Officer: No

### Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
Section:	9,999.00	Road No. - Locn.:	C/Way Type: Whole Street Feature		Area: EAST GRINSTEAD		
930524	Make safe or remove broken old bus stop pole - reinforcement rods exposed (WS Obst flood,spill,tree,hedge)	537987, 136974	2 Hours - BB	Works Closed	13/09/2013	13/09/2013	Act. BB01/902167
932106	Please remove large branch hanging down onto carriageway (WS Obst flood,spill,tree,hedge)	Between Woodlands Rise and the Vinyard on same side 537206, 136184	2 Hours - BB	Works Closed	17/10/2013	17/10/2013	Act. BB01/902766
933166	Repair missing manhole cover missing unsure if verge or c/w, police Incident No:1226 (Enquiry 2008640) (WS Obst flood,spill,tree,hedge)	just after you go onto the Turners Hill Road from Vowels Lane	2 Hours - BB	Works Closed	07/11/2013	07/11/2013	Act. BB01/903207
933362	Pothole repair - .5x.3x.06 dbm (12:25) , junction (Potholes)	Approx 150m right of Saint Hill Roadn - edge of c/w (537750,136740)	28 Days - BB	Works Closed	13/11/2013	10/12/2013	Act. BB01/903317
933363	Pothole repair - .5x.4x.06 dbm (12:25) , junction (Potholes)	Approx 152m right of Saint Hill Road - edge of c/w (537739,136732)	28 Days - BB	Works Closed	13/11/2013	10/12/2013	Act. BB01/903317
933367	Repair emergency intervention level pot hole.( please record dimesions) photo if poss (WS Obst flood,spill,tree,hedge)	Just before bend in road before imberhorn road, 537684, 136707	2 Hours - BB	Works Closed	13/11/2013	13/11/2013	Act. BB01/903320
933609	Remove 2m lenght of tree trunk with roots from verge previously cut up after recent storm (WS Obst flood,spill,tree,hedge)	opposite Kingsmead 537224, 136226	28 Days - BB	Passed To Contractor To Start	19/11/2013	17/12/2013	Est. BB01/903438
6000120	Please fill pothole 0.4m x 0.3m (Potholes)	just past Springfield Lodge towards the bridge 536990, 136033	28 Days - BB	Passed To Contractor To Start	19/11/2013	17/12/2013	Est. BB01/1501836
6000121	Please fill pothole 0.4m x 0.3m (Potholes)	just before the vowels lane junction heading south west. 536938, 136016	28 Days - BB	Passed To Contractor To Start	19/11/2013	17/12/2013	Est. BB01/1501837
6000122	Please patch pothole 10m x 0.5m (Potholes)	B2110, Kingscote, RH19 4	5 Days - BB	Works Closed	19/11/2013	22/11/2013	Act. BB01/1501838
6000123	Please patch pothole 2m x 0.5m (Potholes)	B2110, Kingscote, RH19 4	5 Days - BB	Works Closed	19/11/2013	21/11/2013	Act. BB01/1501839