



Executive Director
Brian Devlin

Land and Environmental Services
Glasgow City Council
Exchange House
231 George Street
Glasgow G1 1RX

Our ref EIR 4212036
Your ref
Ask for **E Moyies**
Phone Direct **0141 287 9112**
Fax Direct **0141 287 9389**
Date **06 March 2013**

request-149384-b033aa5a@whatdotheyknow.com

Dear Mr Cambridge

REQUEST UNDER THE FREEDOM OF INFORMATION (SCOTLAND) ACT 2002

I refer to your correspondence received on 08 February 2013 and your subsequent email of 13 February 2013, in which you requested that the following information be provided to you:

"Dear Glasgow City Council,

I am writing to you today with a freedom of information request with regards to Dalmarnock Road, Glasgow.

The following is what I'd like to know:

- Dates of all safety inspections undertaken on the carriageway in the two years preceding the date of your incident
- Details of all carriageway defects identified during safety inspections in the two years preceding your incident
- Details of how carriageway safety inspections are undertaken including whether walked or driven, the speed of the inspection vehicle and the number of persons in the vehicle.
- The intended frequency of carriageway safety inspections.
- Details of all complaints and/or enquiries relating to the carriageway, received in the two years preceding your incident.
- The hierarchy classification.
- The road/section number.
- The defect intervention criteria adopted in relation to the identification of all categories of carriageway potholes.
- The time period(s) adopted between identification and repair (temporary and permanent) of all categories of carriageway defects."

And

"Thank you for responding promptly to my request. The 'incident' I mentioned was mistyped and isn't quite an incident. I noticed some time ago a major deterioration in a section of the road leading to several damaging potholes occurring. The approximate date I noticed these was around 3/1/13.

I'd appreciate if you could provide me with the previously requested information relating to the road."

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Glasgow City Council ("the Council") has considered your request for the information detailed above to be provided to you under the Freedom of Information (Scotland) Act 2002 ("FOISA").

The Council takes the view that your request should more properly be treated under the Environmental Information (Scotland) Regulations 2004 ("EIRs"), as the inspection, maintenance and gritting of roads and pavements are activities carried out by the Council which have an affect on the elements and factors of the environment.

Information which falls under the ambit of the EIRs is exempt from the Freedom of Information (Scotland) Act 2002 ("FOISA"), under Section 39 (2) of FOISA – 'Health, Safety and the Environment'.

Per Regulation 8 of the EIRs, the Council may charge applicants a fee for providing this type of information, prior to releasing it. However, on this occasion, the Council's response is without charge.

Please be advised that, due to the way in which data is stored, the Council is unable to extract information on safety inspections, repairs / maintenance and complaints for a specific part of a road or pavement. Land and Environmental Services' records may combine data for carriageways, footways, gullies and street lighting.

The Council's response is as attached and detailed below:

- Details of safety inspection records between 03 January 2011 and 03 January 2013 are attached within the 'Safety Inspection' report.
- As above.
- The Dalmarnock Road carriageway between Dunn Street and Glasgow City Council's boundary at the River Clyde is inspected 12 times per annum, 8 of which are driven and 4 are walked. There are 2 people present in the vehicle during driven safety inspections, they are the driver and the safety inspector who notes any defects identified. An appropriately marked vehicle is driven at a low speed with a flashing amber beacon.

The section of Dalmarnock Road between Dunn Street and Main Street, Bridgeton is inspected 4 times per annum. All of these are walked inspections.

- However, it should be noted that as of the November, 2010 to November, 2011 a temporary reduced inspection schedule was in place. During this time Dalmarnock Road between Dunn Street and Glasgow City Council's boundary at the River Clyde was inspected 6 times per annum, 4 of which were driven inspections the other 2 were walked. Dalmarnock Road between Dunn Street and Main Street, Bridgeton was reduced to 2 inspections per annum, both of which were walked.
- The complaints / enquiries logged during the period 03 January 2011 and 3 January 2013 are detailed within the attached report from the Council's Customer Care Centre (entitled '3C' report). Please note that the Council has redacted personal details from these records, in compliance with its duties under the Data Protection Act 1998.
- The hierarchy classification of Dalmarnock Road is as follows:

Dalmarnock Road between Dunn Street and Glasgow City Council's boundary at the River Clyde – Strategic Route

Dalmarnock Road between Dunn Street and Main Street, Bridgeton – Link Road

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- The Council does not use Road/Section numbers.
- The criteria for determining defects is as per Code of Practice for Maintenance Management 2001 – Delivering Best Value in Highway Maintenance which was adopted in full, on 14 October 2003, by the Roads and Lighting Committee then subsequently from 27 April 2011 the Code of Practice for Maintenance Management 2005 was adopted. This document is available from I.H.T., 6 Endsleigh Street, London.
- The time period for carrying out a temporary repair after inspection ranges from 1 to 5 days. Thereafter a permanent repair will be included in a future programme of works.

The Council accordingly has complied with your request.

Please note that the information provided in response to your request is, unless otherwise indicated, copyright © Glasgow City Council 2013. It is supplied to you in terms of the Environmental Information (Scotland) Regulations 2004.

Any further use by you of this information must comply with the terms of the Copyright, Designs and Patents Act 1988 as amended and/or the Copyright and Rights in Databases Regulations 1997. In particular, any commercial use or re-use of the information provided requires the prior written consent of the Council. Requests for such consent should be addressed to the Head of Corporate Communications, Glasgow City Council, City Chambers, George Square, Glasgow G2 1DU. Some or all of the information may be subject to third party copyright, in which case the permission of the third party copyright holder may be required. No claim is made in respect of third party copyright.

If you are dissatisfied with the way the Council has dealt with your request, you are entitled to require the Council to review its decision. Please note that for a review to take place you must lodge a written requirement for a review within 40 working days of the date of this letter, and include a correspondence address, a description of your original request, and the reason why you are dissatisfied.

Your request for review should be addressed to the Executive Director of Corporate Services and sent by post to Glasgow City Council, City Chambers, George Square, Glasgow G2 1DU or

by e-mail to annemarie.odonnell@ced.glasgow.gov.uk. You will receive notice of the results of the review within 20 working days of receipt of your request. The notice will state the decision reached by the reviewing officer as well as details of how to appeal to the Scottish Information Commissioner if you are still dissatisfied with the Council's response. You must request an internal review by the Council before a complaint can be directed to the Scottish Information Commissioner.

I trust the foregoing will be of assistance.

Yours faithfully



David Russell
Roads Manager
Land and Environmental Services

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