

Date: **25 November 2020**  
Our reference: **FOIRQ6063**

Dear Sir/Madam,

Thank you for your request for information processed under the Freedom of Information Act 2000. Please see our response to your following request for information:

**Your Request and Our Response (in Bold).**

Can you advise the following about your use of Risk Management systems in your trust?

Do you use the Datix Risk Management System in your trust? **Yes**

If not, which Risk Management system do you use? **N/A**

How much is your annual license fee for Datix /Other Risk Management system annually?  
**This information is being withheld by virtue of Section 43(2) – Commercial Interests. We have not provided this information on the basis it would be likely to prejudice the commercial interests of the Trust. We consider that the information requested is commercial in nature. The Trust considers that its ability to secure value for money through competition would likely be prejudiced through the release of this information. The disclosure of this information would potentially allow for other suppliers to understand how much is being charged, which might affect the Trust's ability to contract at a competitive rate in the future. This would negatively impact the Trust's stretched budget and therefore the wider public if the Trust was not able to obtain competitive rates for services.**

What Modules does your license fee include?

**Incidents, Risk register, Complaints, Claims, Safety Alerts (& PALS on the Datix rich client system – the others are on the Web version of Datix.**

**Please note**

The information we have provided under the Freedom of Information Act 2000 is the information held on the date your request was received by the Trust.

We hope the information provided is sufficient and helpful in answering your questions, issues or concerns. Should you have any further queries in relation to this request, please do not hesitate to contact the FOI Team and quote the above reference number on any related correspondence.

**Re-use of information**

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Yours sincerely

**Freedom of Information team**

Great Ormond Street Hospital for Children NHS Foundation Trust

Email: [foiteam@gosh.nhs.uk](mailto:foiteam@gosh.nhs.uk)

**[Enclosed – Your rights – see next page]**

### **Your Rights**

Should you have any questions relating to the response you have received to your request for information, please do not hesitate to contact the FOI Team. Alternatively, you are entitled to make a request for an internal review within two months from the date of receiving our final response to your original request. You can also write to the

Head of Quality & Safety at the following address:

Quality & Safety team  
Great Ormond Street Hospital  
LONDON  
WC1N 3JH

If, however, you remain dissatisfied with the outcome of the internal review then you have the right to appeal to the Information Commissioner as the final stage of the FOI process. You can contact the Information Commissioner's Office at the following address:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Telephone: 0303 123 1113  
Fax: 01625 524510