

25<sup>th</sup> November 2020

Our ref: FOI/04025

Dear Mr McMahon.

Thank you for your request for information.

### **Your Request & Our Response**

Can you advise the following about your use of Risk Management systems in your trust?

Do you use the Datix Risk Management System in your trust?	No
If not, which Risk Management system do you use?	Our Trust uses the Safeguard Risk Management System, which is provided by the company Ulysses.
How much is your annual license fee for Datix / Other Risk Management system annually?	Specific details relating to pricing and payment structure are confidential and commercially sensitive due to the nature of the agreements we have in place, therefore we are exempting this information under section 43(2) of the Freedom of Information Act 2000 as disclosure would prejudice the commercial interests of the Trust.
What Modules does your license fee include?	Request for Information Windows Customer Services Windows Litigation & Inquest Windows Incident Windows & Web & Patient Link Risk Register Windows & Web

The information in this response is provided under the terms of the Open Government Licence. Please see here for more information:

<http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>

Chairman: Pearse Butler

Chief Executive: Kevin McGee

#### **RESEARCH MATTERS AND SAVES LIVES - TODAY'S RESEARCH IS TOMORROW'S CARE**

Blackpool Teaching Hospitals is a Centre of Clinical and Research Excellence providing quality up to date care. We are actively involved in undertaking research to improve treatment of our patients. A member of the healthcare team may discuss current clinical trials with you.



The following link is a customer satisfaction survey if you would like to leave feedback:

<http://www.bfwh.nhs.uk/our-services/hospital-services/information-governance/foi-questionnaire/>

If you are dissatisfied with our response to your request for access to information you may ask us to carry out an internal review. You should do this by writing to:

The Information Governance Manager  
Blackpool Teaching Hospitals NHS Foundation Trust  
Blackpool Victoria Hospital  
Whinney Heys Rd  
Blackpool  
FY3 8NR

Email: [bfwh.pso@nhs.net](mailto:bfwh.pso@nhs.net) Requests for a review must be received within 40 working days following the initial response.

If you are not content with the outcome of our review, you may apply to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Yours Sincerely,

Stephen Connor  
Freedom of Information Manager