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08/12/2020

Dear Sir / Madam

Re: Your Request for Information – Ref. FOI 2764

Further to your request for information please find below the response:-

Query	Response
Do you use the Datix Risk Management System in your trust? If not, which Risk Management system do you use?	No Ulysses Safeguard System
How much is your annual license fee for Datix / Other Risk Management system annually?	We are applying Section 43(2), under the Freedom of Information Act 2000. This exempts disclosure of information which is prejudicial to commercial interests. If details of the annual amount paid to Ulysses were disclosed into the public domain, this information would constitute a risk to the commercial interests of Ulysses as the provision of such information may / could provide other suppliers of similar software with an unfair commercial advantage in any on-going and future NHS procurement exercises. It is important to appreciate that a disclosure to a request from a single applicant is not viewed in law as a disclosure to just that person, but a release of information into the public domain which when released cannot be reclaimed or rolled back. Hence, we feel that the risk is significant that release of such information would be likely to prejudice commercial interests of Ulysses.
What Modules does your license fee include?	Incident Management Customer Services Litigation

Leading the way with care

	Risk PALS Inquest Alerts Assets
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If you are dissatisfied with this response or with the way that your request has been handled and would like to request an internal review, please advise within 20 working days of the date of this letter quoting the FOI reference number. Please email to rdash.foirdash@nhs.net or mail to the address above.

Further information and independent advice regarding the Freedom of Information Act 2000 and the Environmental Information Regulations 2004 is available from the Information Commissioner's Office:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
www.ico.org.uk

Tel: 0303 123 1113 (local rate) or 01625 545 745 if you prefer to use a national rate number.

Yours faithfully

Freedom of Information
Information Governance