

South sites - Incident categories	
Cause Group	Cause 1
Administrative	Duplication Of Patient On The Lorenzo PAS
Administrative	Failure Of The Out Patient Appointment System
Administrative	Failure Of The Referral Process
Administrative	Failure Of The Scheduling System - Theatre/Waiting
Administrative	Inadequate Written/verbal Communication To Patient
Anaesthesia	Adverse Incident In Recovery
Anaesthesia	Adverse Incident Relating To Anaesthesia
Anaesthesia	Adverse Incident Relating To Intubation
Blood Transfusion	Anti D Delayed/missed Or Inappropriately Administe
Blood Transfusion	Blood Traceability-Autofate Procedure Not Followed
Blood Transfusion	Blood Traceability-No Evidence Of Transfusion/Tag
Blood Transfusion	Delays In Availability (Admin/Deliv/Lab/Ext)
Blood Transfusion	Failure To Complete Blood Transfusion Prescription
Blood Transfusion	Failure To Follow 2 Sample Rule
Blood Transfusion	Inappropriate Transfusion - Over Transfusion
Blood Transfusion	Inappropriate Transfusion - Under Transfusion
Blood Transfusion	Inappropriate Transfusion-Not Clinically Indicated
Blood Transfusion	Incorrect Blood/Component Administration
Blood Transfusion	Incorrect Storage Blood/components
Blood Transfusion	Incorrect Transportation (External Trusts)
Blood Transfusion	Incorrect Transportation (Internal)
Blood Transfusion	Reaction To Blood/ Blood Components
Blood Transfusion	Recall Local Laboratory / NHSBT
Blood Transfusion	Sampling/Labelling Error (1 Sample)
Blood Transfusion	Sampling/Labelling Error (2 Samples)
Blood Transfusion	Sampling/Labelling Error (3 Samples)
Blood Transfusion	Sampling/Labelling Error (4 Samples)
Blood Transfusion	Sampling/Labelling Error (5 Samples)
Blood Transfusion	Transfusion Documentation Not Complete
Blood Transfusion	Wasted Blood/components - Incorrect Storage
Blood Transfusion	Wasted Blood/components - Med/surg Orders Not Used
Blood Transfusion	Wasted Blood/components - Products Expired
Blood Transfusion	Wrong Blood In Tube
Checking Procedures	Failure To Complete Safer Surgical Checklist
Checking Procedures	Retained Swab Or Surgical Instrument
Checking Procedures	Specimen Inadequately/incorrectly Labelled
Checking Procedures	Specimen Unlabelled
Checking Procedures	Specimen/Request Form Mismatch
Checking Procedures	Swab / Instrument Count Incorrect
Checking Procedures	Wrong Blood In Tube - Non Transfusion
Clinical Record Keeping	Illegible Clinical Documentation
Clinical Record Keeping	Inaccurate / Misleading Clinical Documentation
Clinical Record Keeping	Insufficient / Incomplete Clinical Documentation
Consent	Failure To Complete Form Correctly
Consent	Failure To Consent Patient Prior To Proc/trea
Consent	Unauthorised Delegated Consent

Contractor - Atkins (Outome 10 , Regulation 15)	Failure To Follow Procedure Atkins
Contractor - Atkins (Outome 10 , Regulation 15)	Unacceptable Response Time (ATKINS)
Contractor - Atkins (Outome 10 , Regulation 15)	Unacceptable Work Standard/Practice (ATKINS)
Contractor - Atkins (Outome 10 , Regulation 15)	Unavailability Of Supplies (ATKINS)
Contractor - Est&Fac	Car Park - Parking Delays/Queues
Contractor - Est&Fac	Car Park - Obstruction/Obstacle
Contractor - Est&Fac	Failure To Follow Procedure Est & Fac
Contractor - Est&Fac	Unacceptable Response Time (EST&FAC)
Contractor - Est&Fac	Unacceptable Work Standard/Practice (EST&FAC)
Contractor - Est&Fac	Unavailability Of Supplies (EST&FAC)
Contractor - Other	Unacceptable Work Standard/Practice - (OTHER)
Contractor - Sodexo	Failure To Follow Procedure Sodexo
Contractor - Sodexo	Unacceptable Response Time (SODEXO)
Contractor - Sodexo	Unacceptable Work Standard/Practice (SODEXO)
Contractor - Sodexo	Unavailability Of Supplies (SODEXO)
Diagnosis	Delay In Diagnosis
Diagnosis	Incorrect Diagnosis
Diagnosis	Incorrect Interpretation Of X-Ray / Investigations
Diagnosis	Missed Diagnosis
Drugs Administration Error	Incorrect Formulation
Drugs Administration Error	Incorrect Frequency Of Medicine Given
Drugs Administration Error	Incorrect Medicine Given
Drugs Administration Error	Incorrect Storage
Drugs Administration Error	Medicine Expired
Drugs Administration Error	Medicine Given By Incorrect Route
Drugs Administration Error	Medicine Given To Wrong Patient
Drugs Administration Error	Medicine Omitted Unintentionally
Drugs Administration Error	Patient Known - Allergic To Medicine
Drugs Administration Error	Wrong Dose Of Medicine Given
Drugs Controlled Drug	Incorrect Balance
Drugs Controlled Drug	Incorrect Storage Of CD
Drugs Controlled Drug	Z - ALLERGIES
Drugs Controlled Drug	Z - ANTIBIOTICS
Drugs Controlled Drug	Z - ANTICOAGULANTS
Drugs Controlled Drug	Z - CHEMOTHERAPY
Drugs Controlled Drug	Z - ENTERAL INCORRECT ROUTE
Drugs Controlled Drug	Z - HOMECARE
Drugs Controlled Drug	Z - INJECTIBLES
Drugs Controlled Drug	Z - INSULIN
Drugs Controlled Drug	Z - OPIATES
Drugs Controlled Drug	Z - OXYGEN
Drugs Controlled Drug	Z - POTASSIUM
Drugs Controlled Drug	Z - Primary Care Medication Incident
Drugs Controlled Drug	Z - SEDATIVES
Drugs Dispensing Error	Dispensed To Wrong Patient
Drugs Dispensing Error	Expired Medicine Dispensed

Drugs Dispensing Error	Given To Incorrect Patient- Dispensing
Drugs Dispensing Error	Incorrect / Omitted Instructions
Drugs Dispensing Error	Incorrect Dose / Formulation Dispensed
Drugs Dispensing Error	Incorrect Frequency Of Medicine Dispensed
Drugs Dispensing Error	Incorrect Frequency Of Medicine Given - Dispe
Drugs Dispensing Error	Incorrect Medicine Dispensed
Drugs Dispensing Error	Incorrect Or Omitted Verbal Directions
Drugs Dispensing Error	Incorrect Quantity Dispensed
Drugs Dispensing Error	Incorrect/Omitted Verbal Direction - Dispensi
Drugs Dispensing Error	Incorrectly Labelled (Correct Medicine) Disp
Drugs Dispensing Error	Medicine Omitted Unintentionally - Dispensing
Drugs Dispensing Error	Patient Information Leaflet Omitted
Drugs Dispensing Error	Patient Known-Allergic To Medicine
Drugs Inform & Advice	Medicines Info/advice Incorrect/ Not Given
Drugs Monitoring Error	Failure To Monitor Drug Resulting In Harm
Drugs Prescribing Error	Drug Prescribed For Wrong Patient
Drugs Prescribing Error	Incorrect Dose Prescribed
Drugs Prescribing Error	Incorrect Formulation Prescribed
Drugs Prescribing Error	Incorrect Frequency Of Medicine Prescribed
Drugs Prescribing Error	Incorrect Medicine Prescribed
Drugs Prescribing Error	Incorrect Quantity (Ie No Of Days) Prescribed
Drugs Prescribing Error	Medicine Omitted Unintentionally - Not Prescribed.
Drugs Prescribing Error	Medicine Prescribed Against Best Practice
Drugs Prescribing Error	Medicine Prescribed By Incorrect Route
Drugs Prescribing Error	Patient Prescribed A Drug Known To Be Allergic To
Drugs Reaction	Adverse Drug Reaction To A Correct Medicine
Emergency Department Capacity / Resources	Delay In ED Clinician Assessment
Emergency Department Capacity / Resources	Delay In ED Clinician Assessment - Capacity Issue
Emergency Department Capacity / Resources	Delay In Release Of Paramedic Crews Due To Capacit
Emergency Department Capacity / Resources	Delay In Specialty Clinician Assessment
Emergency Department Capacity / Resources	Delays To Initial Patient Triage
Emergency Department Capacity / Resources	Patient Flow - Confirmed 12 Hour DTA Breach
Emergency Department Capacity / Resources	Staffing Issue - Insufficient Staff
Emergency Department Capacity / Resources	Staffing Issue - Skill Mix
EPR System (Electronic Patient Records)	Other (EPR)
EPR System (Electronic Patient Records)	Patients Not Bled At Appropriate Times
EPR System (Electronic Patient Records)	Unable To Access System
EPR System (Electronic Patient Records)	Unable To Complete Phlebotomy Round
EPR System (Electronic Patient Records)	Unable To Place Order
EPR System (Electronic Patient Records)	Unable To See Results
Equipment Failure Or Availability	Equipment Fault - Clinical
Equipment Failure Or Availability	Equipment Fault - Non Clinical
Equipment Failure Or Availability	Equipment Training/User Issues

Equipment Failure Or Availability	Equipment Unavailability
Equipment Failure Or Availability	Failure/Unavailability Of Resuscitation Equipment
Equipment Failure Or Availability	Wrong / Device Equipment Used
Excellence Report	Excellence: Patient Experience
Excellence Report	Excellence: Patient Safety And Clinical Outcomes
Excellence Report	Excellence: Staff Engagement
Excellence Report	Excellence: Value For Money
Fire	Actual Fire
Fire	False Alarm/Near Miss
Fire	Smell Of Burning - Alarm Activated
Health & Safety	Accidental Collision With An Object/person
Health & Safety	Animal Attack/Bite/Scratch
Health & Safety	Asphyxiation Or Drowning
Health & Safety	Contact With A Biohazard/Chemical
Health & Safety	Contact With A Hot Or Cold Object
Health & Safety	Contact With Electricity
Health & Safety	Contact With Moving Machinery
Health & Safety	Cut Other Than Needle Or Sharp
Health & Safety	Exposure To Explosion
Health & Safety	Exposure To Radiation
Health & Safety	Failure To Follow Policy/procedure
Health & Safety	Injured Handling A Load
Health & Safety	Injured Handling A Patient
Health & Safety	Lone Worker Incident
Health & Safety	Needlestick/Sharps Inj From Clean Needle/sharp
Health & Safety	Needlestick/Sharps Inj From Used Needle/sharp
Health & Safety	Noise
Health & Safety	Skin Tear
Health & Safety	Struck By Moving / Falling Object
Health & Safety	Struck By Moving Vehicle
Health & Safety	Transport - Road Traffic Incident
Health & Safety	Trapped By Something
Health & Safety	Work Environment - Light/Noise/Temp
Infection Control	Catheter Associated Urinary Tract Infection
Infection Control	Cleanliness / Environment
Infection Control	Clostr Dif On/or Post Day 3 Acute Attributed
Infection Control	Clostr Dif On/or Post Day 3 Intermediate Care
Infection Control	Clostridium Dif Pre Day 3 - PCT Attributed
Infection Control	CPE Bacteraemia
Infection Control	Decontamination/Cleaning Of Non Critical Equipment
Infection Control	Decontamination/Cleaning Of Scopes
Infection Control	Decontamination/Cleaning Of Surgical Equipment
Infection Control	E. Coli Bacteraemia - Post Day 2 - Trust Acquired
Infection Control	E. Coli Bacteraemia - Pre Day 2 - PCT Attributed
Infection Control	Failure To Adhere To Infec Control Policies
Infection Control	Failure To Follow Transfer Policy Re Infection Con
Infection Control	Increased Ward Surveillance Due To CPE Infection
Infection Control	Increased Ward Surveillance Due To D + V

Infection Control	Increased Ward Surveillance Due To MRSA
Infection Control	Increased Ward Surveillance Due To VRE Infection
Infection Control	Increased Ward Surveillance For C. Difficile
Infection Control	Klebsiella Bacteraemia Post Day 2 - Trust Acquired
Infection Control	Klebsiella Bacteraemia Pre Day 2 - PCT Acquired
Infection Control	MRSA Bac On/or Post Day 2 Ac/Trust Att
Infection Control	MRSA BAC Pre Day 2 - PCT Attributed
Infection Control	MSSA Bacteraemia - Post Day 2 - Trust Acquired
Infection Control	MSSA Bacteraemia - Pre Day 2 - PCT Attributed
Infection Control	Patient Death And Possible Link To HCAI
Infection Control	Post Op Deep Incisional Wound Infection
Infection Control	Post Op Wound Infection - Superficial
Infection Control	Pseudomonas Bacteraemia Post Day 2 - Trust Acquire
Infection Control	Pseudomonas Bacteraemia Pre 2 Day - PCT Acquired
Infection Control	Unable To Adhere To Infection Control Policy
Infection Control	Unable To Prov Isolation For MRSA Pos Patient
Infection Control	Unable To Provide Isolation For C Diff
Infection Control	Unable To Provide Isolation For CPE Patient
Infection Control	Unable To Provide Isolation For D+V Patient
Infection Control	Ventilation
Infection Control	VRE Bacteraemia
Infection Control	Ward Closure Due To Diarrhoea And Vomiting
Infection Control	Ward Closure Due To Influenza
Information Governance / Security Breach	Cyber Breach
Information Governance / Security Breach	Data Security / Data Loss
Information Governance / Security Breach	IG Breach Of Confidentiality
Information Governance / Security Breach	Information Governance / Other
Infrastructure	Building Fault - Premises
Infrastructure	Building Fault - Services
Infrastructure	IT / Telecommunications Failure / Overload
Infrastructure	Unsafe Environment- Light, Temp, Noise Or Quality
Infrastructure	Waste - Segregation Failure
Infrastructure	Waste - Spillage
Infrastructure	Water Supply Issues / Hydrotherapy
Major Incident	External Major Incident Protocol Initiated
Major Incident	Internal Major Incident Protocol Initiated
Maternity Services	Antenatal/Neonatal Screening - Missed Test
Maternity Services	Antenatal/Neonatal Screening-Avoidable Repeat Test
Maternity Services	Antepartum Haemorrhage
Maternity Services	Birth Injury
Maternity Services	Born Before Arrival
Maternity Services	Born Without Labour Suite
Maternity Services	Brachial Plexus Injury
Maternity Services	Cord Incidents
Maternity Services	Cord PH Below Maternity Service's Accept Leve
Maternity Services	Delay In Availability Of Anaesthetic Assitnt
Maternity Services	Delay In Availability Of Anaesthetist
Maternity Services	Delay In Availability Of Midwife

Maternity Services	Delay In Availability Of Obstetrician
Maternity Services	Delay In Availability Of Paediatrician
Maternity Services	Hb <8g/dl Postpartum
Maternity Services	Hysterectomy/Laparotomy
Maternity Services	In Utero Transfer
Maternity Services	Infant Feeding
Maternity Services	Loss Of Clinical Materials E.G. Swabs
Maternity Services	Low Apgar <7 At 5 Minutes
Maternity Services	Maternal Death
Maternity Services	Maternal Readmission
Maternity Services	Maternal Resuscitation
Maternity Services	Maternal Transfer To Intensive Care
Maternity Services	Maternity Red Flag
Maternity Services	Maternity Transfers/Transfer Into Hospital
Maternity Services	Misdiagnosis Of Antenatal Screening Tests
Maternity Services	Missed Postnatal Visit
Maternity Services	Neonatal Death
Maternity Services	Neonatal Readmission
Maternity Services	Neonatal Screening - N.I.P.E. >72 Hours
Maternity Services	Postpartum Haemorrhage
Maternity Services	Prolonged Labour
Maternity Services	Return To Theatre
Maternity Services	Scar Dehiscence
Maternity Services	Shoulder Dystocia
Maternity Services	Significant Infections
Maternity Services	Small For Gestational Age
Maternity Services	Staffing Levels
Maternity Services	Stillbirth
Maternity Services	Third And Fourth Degree Tears
Maternity Services	Transfer In From Home Confinement
Maternity Services	Transfer Out Because Neonat Inten Care Closed
Maternity Services	Trauma To Bladder Or Other Organs
Maternity Services	Unavail Of Facility Or Equip Inc Neo Cots
Maternity Services	Unavailability Of Health Record
Maternity Services	Undiagnosed Breech
Maternity Services	Unextd Trans To Neonatal Inc Neonatal Seizure
Maternity Services	Unit Closure (Maternity)
Maternity Services	Unplanned Homebirth
Maternity Services	Unsuccessful Forceps/ventose
Maternity Services	Unsuspected Fetal Anomaly
Medical Records	Breach In Confidentiality
Medical Records	Delay In Delivery Of Casenotes
Medical Records	Incorrect Filing Of Patient Information
Medical Records	Lost Or Absent Medical Records
National Never Events	Air Embolism (During Infusion Or Dialysis)
National Never Events	Entrapment In Bed Rails
National Never Events	Failure To Monitor / Respond To Oxygen Saturation
National Never Events	Inappropriate Admin Of Daily Oral Methotrexate

National Never Events	Intravenous Admin Of Epidural Medication
National Never Events	Maladministration Of Insulin
National Never Events	Maladministration Of Potassium-Containing Solution
National Never Events	Maternal Death Due To PPH After Elective C-Section
National Never Events	Misidentification Of Patients
National Never Events	Misplaced Naso Or Oro Gastric Tubes
National Never Events	Opioid Overdose Of An Opioid Naive Patient
National Never Events	Overdose Of Midazolam During Conscious Sedation
National Never Events	Severe Scalding Of Patients (Washing Or Bathing)
National Never Events	Transfusion Of ABO-Incompatible Blood Component
National Never Events	Transplant Of ABO Incompatible Organs In Error
National Never Events	Wrong Implant / Prosthesis
National Never Events	Wrong Medical Gas Administered
National Never Events	Wrong Route Admin Of Oral / Enteral Treatment
National Never Events	Wrong Route Administration Of Chemotherapy
National Never Events	Wrong Site Surgery
National Never Events	Wrongly Prepared High Risk Injectable Medication
Nutrition	A Failure To Maintain A Patients Nutritional Need
Nutrition	Administration Of Expired Nutritional Products
Nutrition	Delay In Feeding - Awaiting SALT Assessment
Nutrition	Inadequate Assessment/Monitoring Of Refeeding Ris
Nutrition	Inadequate Nutritional Assessment
Nutrition	Inappropriate Feeding Method
Nutrition	Inappropriate/Unsafe Feeding Lines
Nutrition	Incorrect Feed / Volume Of Feed Administered
Nutrition	MUST/Nutr. Screening Not Actioned Every 7 Days
Nutrition	MUST/Nutr. Screening Not Completed Within 24hrs
Patient Transfer / Discharge	Discharge - Delay / Failure
Patient Transfer / Discharge	Discharge - Inappropriate
Patient Transfer / Discharge	Discharge - Planning Failure
Patient Transfer / Discharge	Failure Of External Transfer Arrangements
Patient Transfer / Discharge	Failure Of Internal Transfer Arrangements
Patient Transfer / Discharge	Failure To Transfer With Equip/med/property
Patient Transfer / Discharge	Inappropriate Transfer Out Of Hours
Patient Transfer / Discharge	Patient Moved > 3 Times During Admission
Patient Transfer / Discharge	Unavailability Of Ward Bed
Point Of Care Testing	POCT: Barcode Shared
Point Of Care Testing	POCT: Device Not Clean
Point Of Care Testing	POCT: EQA 2nd Time Non Return
Point Of Care Testing	POCT: EQA 3rd Time Non Return
Point Of Care Testing	POCT: Pt ID Not Entered Correctly
Privacy & Dignity	A Failure To Maintain Privacy And Dignity
Recruitment & Employment Screening(Out 12, Reg 21)	PA Failure Of The Pre Employment Screening
Reports / Diagnostics	Delay In Reporting
Reports / Diagnostics	Failure To Act On Abnormal Results
Reports / Diagnostics	Failure To Request An Investigation
Reports / Diagnostics	Failure To Request An Investigation Correctly
Reports / Diagnostics	Failure To Undertake An Investigation As Requested

Reports / Diagnostics	Incorrect Report/Results Issued
Reports / Diagnostics	Missing Specimens
Reports / Diagnostics	Patient Misidentification
Resuscitation	Cardiac Arrest During Transfer/Out Of Host Ward
Resuscitation	Delay In Commencing Resuscitation
Resuscitation	DNAR Policy/Procedure Incorrectly Followed
Resuscitation	Failure To Adhere To ALS Protocols
Resuscitation	Failure To Adhere To Neonatal Life Supp Proto
Resuscitation	Failure To Adhere To PLS Protocols
Resuscitation	WCH Patient/Relative - Resus
Resuscitation	WCH Walk-In - Resus
Safeguard Vulnerable Adults	Allegations Against Staff
Safeguard Vulnerable Adults	Discriminatory Concerns
Safeguard Vulnerable Adults	DOLS Authorisation Sent
Safeguard Vulnerable Adults	Domestic Abuse/Honour Based
Safeguard Vulnerable Adults	Domestic Violence
Safeguard Vulnerable Adults	Financial Material Concerns
Safeguard Vulnerable Adults	Institutional Concerns
Safeguard Vulnerable Adults	Neglect / Acts Of Omission
Safeguard Vulnerable Adults	Patient Injury Caused By Restraint
Safeguard Vulnerable Adults	Physical Concerns/Abuse- Safeguarding
Safeguard Vulnerable Adults	Psychological / Emotional Concerns
Safeguard Vulnerable Adults	Sexual Concerns - Safeguarding
Safeguarding Children	Child 16-18 Yrs Nursed On Adult Ward
Safeguarding Children	Confidentiality Issues
Safeguarding Children	Emotional Concern
Safeguarding Children	Failure To Follow Child Protection ProcedurePolicy
Safeguarding Children	Failures In Discharge Planning
Safeguarding Children	Neglect
Safeguarding Children	Physical Concern
Safeguarding Children	Professional Abuse (Suspicion Of Member Staff
Safeguarding Children	Sexual Concern
Security	Burglary
Security	Damage To Property (Inc Vehicles)
Security	Insecure Buildings/Offices/Suspicious Incidents
Security	Security Incident - Patient Supervision
Security	Theft/Loss Of Personal Property
Security	Theft/Loss Of Trust Property/Equipment
Slips Trips And Falls	Assisted Fall - Guided / Lowered To Floor
Slips Trips And Falls	Confirmed Faint - Loss Of Consciousness
Slips Trips And Falls	Fall From A Trolley
Slips Trips And Falls	Fall From Height
Slips Trips And Falls	Fall Whilst Mobilising
Slips Trips And Falls	Fall Whilst Transferring
Slips Trips And Falls	Falling From A Bed Without Bed Rails Raised
Slips Trips And Falls	Falling From Bed With Bed Rails Raised
Slips Trips And Falls	Fit / Seizure
Slips Trips And Falls	Found On Floor

Slips Trips And Falls	Lost Footing / Stumbled
Slips Trips And Falls	S/T/F On A Wet/Soiled Floor External
Slips Trips And Falls	S/T/F On A Wet/Soiled Floor Internal
Slips Trips And Falls	Slip Trip Fall On Icy Surface
Slips Trips And Falls	Slip Trip Fall On Uneven Surface
Slips Trips And Falls	Slip/Trip Or Fall Over Object/equip
Slips Trips And Falls	Slipped From A Commode
Slips Trips And Falls	Slipped From A Toilet
Slips Trips And Falls	Slipping From A Chair
Staff Issues	Breakdown In Communication Between Clinical Teams
Staff Issues	Concerns Regarding Staff Behaviour
Staff Issues	Concerns Regarding Staff Competency
Staff Issues	Improper Delegation To An Unsupervised Junior
Staff Issues	Insufficient Staff To Manage Patient Workload
Theatre Listing	Incorrect Operation/Site Details
Theatre Listing	Incorrect Patient Details E.G. DOB, UR No.
Theatre Listing	Patient Cancelled For Clinical Reasons
Theatre Listing	Patient Cancelled For Non-Clinical Reasons
Theatre Listing	Theatre List Delay
Tissue Viability	Deterioration Of Pressure Ulcer
Tissue Viability	Device Related Pressure Ulcer - Existing
Tissue Viability	Device Related Pressure Ulcer - Newly Acquired
Tissue Viability	Kennedy Ulcer
Tissue Viability	Moisture/Incontinence Lesions
Tissue Viability	Mucous Membrane Pressure Damage
Tissue Viability	Necrotic/Unstageable - Existing
Tissue Viability	Necrotic/Unstageable Newly Acquired
Tissue Viability	Pressure Ulcer Category 1 - Existing
Tissue Viability	Pressure Ulcer Category 1 - Newly Acquired
Tissue Viability	Pressure Ulcer Category 2 - Existing
Tissue Viability	Pressure Ulcer Category 2 - Newly Acquired
Tissue Viability	Pressure Ulcer Category 3 - Existing
Tissue Viability	Pressure Ulcer Category 3 - Newly Acquired
Tissue Viability	Pressure Ulcer Category 4 - Existing
Tissue Viability	Pressure Ulcer Category 4 - Newly Acquired
Tissue Viability	Superficial Wound/Leg Ulcer
Tissue Viability	Suspected Deep Tissue Injury - Existing
Tissue Viability	Suspected Deep Tissue Injury - Newly Acquired
Treatment	Acute Kidney Injury - UHSM Acquired
Treatment	Any Unplanned Return To Operating Theatre
Treatment	Any Unplanned Transfer To ICU/HDU
Treatment	Cancellation Of Treatment
Treatment	Damage From Invasive Or Endoscopic Procedure
Treatment	Delay In Performing An Operation/Investigation
Treatment	Delayed Admission To ICU/HDU
Treatment	Failure To Escalate Care Of A Deteriorating Patient
Treatment	Failure To Recognise Complications
Treatment	Inadequate Observation Or Review Of Patient

Treatment	Incorrect Patient Identification
Treatment	Infusion Injury (Extravasation)
Treatment	Patient Declined To Accept Significant Medical Adv
Treatment	Unexpected Complication/Outcome Of Treatment
Treatment	Unjustified Failure To Follow Procedure Or Guideli
Treatment	Unplanned Prolonged Stay - Inpatient
Treatment	Unplanned Prolonged Time In Hospital - Outpatient
Treatment	Unplanned Re-Admission
Unplan/Unexp Event	Attempted Suicide
Unplan/Unexp Event	Collapse In The Hospital Grounds
Unplan/Unexp Event	Patient Absconds - Intentionally
Unplan/Unexp Event	Patient Found In The Hospital Grounds
Unplan/Unexp Event	Patient Self Discharged Against Advice
Unplan/Unexp Event	Self Harm
Unplan/Unexp Event	Suicide (Apparent)
Vascular Access Devices	CVC - Non-Tunnelled Central Venous Catheters
Vascular Access Devices	Implantable Ports
Vascular Access Devices	Midline Catheters
Vascular Access Devices	Peripheral Arterial Catheters
Vascular Access Devices	PICC - Peripherally Inserted Central Catheter
Vascular Access Devices	PVC - Peripheral Venous Catheters
Vascular Access Devices	Tunnelled Central Venous Catheters
Venous Thromboembolism	Deep Vein Thrombosis
Venous Thromboembolism	Incorrect Fitting Of Compression Stockings
Venous Thromboembolism	Pulmonary Embolism
Violence & Aggression	Clinical - Physical Assault On Patient By Patient
Violence & Aggression	Clinical - Verbal Assault On Patient By Patient
Violence & Aggression	Clinical Related Non-Physical Assault On Staff
Violence & Aggression	Clinical Related Non-Physical Assault On Visitor
Violence & Aggression	Clinical Related Physical Assault On Staff
Violence & Aggression	Clinical Related Physical Assault On A Visitor
Violence & Aggression	Non-Clinical - Physical Assault On Patient By Pt
Violence & Aggression	Non-Clinical - Verbal Assault On Patient By Pt
Violence & Aggression	Non-Clinical Related Non-Physical Assault On A Vi
Violence & Aggression	Non-Clinical Related Non-Physical Assault On Staf
Violence & Aggression	Non-Clinical Related Physical Assault On A Visitor
Violence & Aggression	Non-Clinical Related Physical Assault On Staff
Violence & Aggression	Physical Assault On Patient - By Staff /Third Part
Violence & Aggression	Verbal Assault On Patient By Staff/Third Party

Central sites - Incident categories

Cause Group	Cause 1
Access / Admission	Appointment Cancelled / Delayed
Access / Admission	Appointment Recording Error
Access / Admission	Delay/ Failure In Access To Hospital Care
Access / Admission	Delay/ Failure In Accessing Patient
Access / Admission	Failure In Referral Process

Access / Admission	Failure To Follow Up Missed Appointment
Access / Admission	Transport Delay/ Failure
Access / Admission	Unexpected Admission/ Transfer To Specialist Care
Access / Admission	Unexpected Re-Admission/Re-Attendance
Accessibility/ Wayfinding	Accessibility - Blue Badge Parking Issue
Accessibility/ Wayfinding	Accessibility - Building Layout/ Access Issue
Accessibility/ Wayfinding	Accessibility - Disability/ Impairment Issue
Accessibility/ Wayfinding	Accessibility - Following Correct Hospital Route
Accessibility/ Wayfinding	Accessibility - Getting To Hospital(S)
Accessibility/ Wayfinding	Accessibility - Identifying Correct Dept/ Building
Accessibility/ Wayfinding	Accessibility - Pre-Visit Communication Issue
Accessibility/ Wayfinding	Wayfinding - Communication Issue
Accessibility/ Wayfinding	Wayfinding - Disability/ Impairment Issue
Accessibility/ Wayfinding	Wayfinding - Signage And Map Issue
ACHD	Delay/ Failure To Refer
ACHD	Referred In Error
Acute Abdomen / Emergency Laparotomy	Failure To Apply/Complete Pathway 1 Document
Acute Abdomen / Emergency Laparotomy	High Risk - Delay In Initial Surgical Assessment
Acute Abdomen / Emergency Laparotomy	High Risk - Delay In Proceeding To Surgery
Acute Abdomen / Emergency Laparotomy	High Risk - Delay In The CT Scan
Acute Abdomen / Emergency Laparotomy	Lower Risk - Delay In The CT Scan
Acute Abdomen / Emergency Laparotomy	Lower Risk - Delay In Initial Surgical Assessment
Acute Abdomen / Emergency Laparotomy	Lower Risk - Delay In Proceeding To Surgery
Administration	Contaminated/ Defective Medicine
Administration	Controlled Drug Recd Keeping
Administration	Drug Expired
Administration	Drug Not Prescribed
Administration	Drug Omitted / Not Available
Administration	Extravasation
Administration	Failure In Monitoring/Assessing Medicines Therapy
Administration	Incorrect Formulation
Administration	Incorrect Rate/ Time/ Frequency
Administration	Incorrect Diluent
Administration	Incorrect Dose
Administration	Incorrect Drug
Administration	Incorrect Patient/ Patient Name
Administration	Incorrect Route/Area
Administration	Not Signed
Administration	Patient Allergic To Treatment
Administration	Withdrawing Insulin From Pen Device Or Cartridge
Adverse Drug Reaction	Drug Used As Intended
Advice	Advice Not Given To Medical Staff
Advice	Advice Not Given To Nursing Staff
Advice	Advice Not Given To Patient/ Guardian
Advice	Inappropriate Advice To Medical Staff
Advice	Inappropriate Advice To Nursing Staff
Advice	Inappropriate Advice To Pt/Guardian
Bed Management / Theatre Availability	Inappropriate Placement Of Patient (Outliers)

Bed Management / Theatre Availability	Lack Of/ Delayed Availability ICU/HDU Beds
Bed Management / Theatre Availability	Lack Of/ Delayed Availability Op Theatre
Bed Management / Theatre Availability	Lack Of/ Delayed Availability Of Beds (Gen)
Bed Management / Theatre Availability	Mixed Sex Accommodation Issue
Blood Transfusion	Anti D Delayed/missed Or Inappropriately Admin
Blood Transfusion	Blood Traceability - Tag Unreturned/ Poor Doc
Blood Transfusion	Blood Transfusion Sampling/labelling Error
Blood Transfusion	Delay In Implementation Of Prescription
Blood Transfusion	Delays In Availability (Administration)
Blood Transfusion	Delays In Availability (Delivery)
Blood Transfusion	Delays In Availability (External Supplier)
Blood Transfusion	Delays In Availability (Laboratory)
Blood Transfusion	Delays In Availability (Requesting)
Blood Transfusion	Failure To Complete BT Prescription
Blood Transfusion	Inappropriate Transfusion - Over Transfusion
Blood Transfusion	Inappropriate Transfusion - Under Transfusion
Blood Transfusion	Incorrect Blood/Component Admini (Inc. Irradiated)
Blood Transfusion	Incorrect Component Requested
Blood Transfusion	Incorrect Storage Blood/components
Blood Transfusion	Incorrect Transportation (External Trusts)
Blood Transfusion	Incorrect Transportation (Internal)
Blood Transfusion	Reaction To Blood/ Blood Components
Blood Transfusion	Reaction To Stem Cell Product Infusion
Blood Transfusion	Recall Local Laboratory / NHSBT
Blood Transfusion	Transfusion Asscoiated Circulatory Overload (TACO)
Blood Transfusion	Transfusion Associated Lung Injury (TRALI)
Blood Transfusion	Transfusion Documentation Not Complete
Blood Transfusion	Wasted Blood/components - Incorrect Storage
Blood Transfusion	Wasted Blood/components - Med/surg Orders Not Used
Blood Transfusion	Wasted Blood/components - Products Expired
Catering	Catering Wasted Meal - Cooking Process Issue
Catering	Catering Wasted Meal - Timeliness Of Meal Deliver
Catering	Catering Wasted Meal - Wrong Meal Delivered
Catering	Catering Service
CMFT Acquired	Deterioration - Mucous Membrane Tissue Damage
CMFT Acquired	Deterioration - Suspected DEEP Tissue Injury
CMFT Acquired	Deterioration - Unstageable
CMFT Acquired	Deterioration To Grade 2
CMFT Acquired	Deterioration To Grade 3
CMFT Acquired	Deterioration To Grade 4
CMFT Acquired	Existing - Grade 1
CMFT Acquired	Existing - Grade 2
CMFT Acquired	Existing - Grade 3
CMFT Acquired	Existing - Grade 4
CMFT Acquired	Existing - Mucous Membrane Tissue Damage
CMFT Acquired	Existing - Suspected DEEP Tissue Injury
CMFT Acquired	Existing - Unstageable
CMFT Acquired	New - Grade 1

CMFT Acquired	New - Grade 2
CMFT Acquired	New - Grade 3
CMFT Acquired	New - Grade 4
CMFT Acquired	New - Mucous Membrane Tissue Damage
CMFT Acquired	New - Suspected DEEP Tissue Injury
CMFT Acquired	New - Unstageable
Communication	Failure With Pt/Relative/Carer
Communication	Failure Within Team
Communication	Outside Of Team
Consent	Documentation Incorrect E.G. Not Signed
Consent	Failure To Complete Consent Form/Process
Consent	Failure To Receive Informed Consent
Consent	Incorrect Information On Consent Form
Diagnosis	Delay/ Failure
Diagnosis	Incorrect / Wrong
Discharge	Absconder / Missing Patient
Discharge	Discharge Feeding Issue E.G Swallowing
Discharge	External Delay / Failure
Discharge	Inappropriate
Discharge	Internal Delay / Failure
Discharge	Planning Failure
Discharge	Self Or Against Medical Advice
Discharge	Transport Delay/Failure
Dispensing/ Supply	Contaminated/ Defective Medicine
Dispensing/ Supply	Delivery To Incorrect Location
Dispensing/ Supply	Drug Expired
Dispensing/ Supply	Drug Not Prescribed
Dispensing/ Supply	Drug Not Supplied/Issued/transfe
Dispensing/ Supply	Incorrect Diluent
Dispensing/ Supply	Incorrect Dose
Dispensing/ Supply	Incorrect Drug
Dispensing/ Supply	Incorrect Patient / Patient Name
Dispensing/ Supply	Incorrect Container
Dispensing/ Supply	Incorrect Form
Dispensing/ Supply	Incorrect Instructions/Direction
Dispensing/ Supply	Incorrect Quantity / Volume
Dispensing/ Supply	Incorrect Rate/Time/Frequency
Dispensing/ Supply	Incorrect/ Transposed Medicines Label
Dispensing/ Supply	Patient Allergic To Treatment
Documentation	Care Not Documented
Documentation	Documentation Illegible
Documentation	Documentation Misfiled
Documentation	Documentation Record/Card Mislabeled
Documentation	Documentation-Delay In Obtaining Record/card
Documentation	Duplicate Electronic Patient Record
Documentation	Failure To Follow Policy Or Protocol
Documentation	Fluid Balance Not Documented/ Recorded
Documentation	No Access To Records

Documentation	Notes/ Records Missing
Documentation	Poor Condition Of Notes/ Records
Documentation	Referral Letter Missing / Inadequate
Documentation	Use Of Inappropriate Information Leaflet
ED Capacity	Ambulance Trolleys On Corridor
ED Capacity	Delays In Admissions
ED Capacity	Exceeding Waiting Times
ED Capacity	Resus Overbedded
ED Capacity	Z. Combination Of Issues Above
Estates	Car Parking
Estates	Lift Failure
Estates	Locked In / Out
Estates	Loss/Closure Of Service
Estates	Pod System (Pneumatic Tube)
Estates	Unsafe Environment (Light,Temperature,Noise)
Estates	Unsafe/inapprop Clinical Environ
Exposure	Biological Contamination
Exposure	To Chemical(S)
Exposure	To Radiation
Facilities	Accommodation Issue (Staff / Visitors)
Facilities	Cleanliness
Facilities	Domestic Services
Facilities	Failure/Delay In Collection/delivery Systems
Facilities	Linen, Laundry And Sewing
Facilities	Portering
Facilities	Receipt And Distribution
Facilities	Security
Facilities	Telecommunications Failure / Overload
Facilities	Transport And Courier (Inc. Taxi Book)
Fall	Down Stairs
Fall	Found On Floor
Fall	From A Height
Fall	From Bed / Trolley
Fall	From Chair
Fall	From Toilet/Commode
Fall	Slip Or Trip
Fire	Actual Fire
Fire	Actual Fire - Faulty Equipment
Fire	Actual Fire - Smoking Related
Fire	Arson
Fire	Attempted Arson
Fire	Cigarette Smoking Related Incident
Fire	False Alarm
Fire	Fire Access / Exit Blockage
Fire	Fire Alarm Not Activated/inaudible
Fire	Fire Hazard
Fluid Management	Failure With IV Volumetric Pump
Fluid Management	Fluid Management Plan Not Recorded In Clin Notes

Fluid Management	Fluid/electrolyte Status Recorded Incorrectly
Fluid Management	Incorrect/inappropriate Rate Of Fluid Administrate
Fluid Management	Incorrect/inappropriate Type Of Fluid Prescribed
Fluid Management	Infection/Inflammation/Bleeding At IV Access Site
Fluid Management	IV Access Site Not Available
Fluid Management	IV Fluid Prescription Not Followed
Fluid Management	IV Fluids Not Prescribed
Fluid Management	IV Volumetric Pump Not Used
Fluid Management	Management Plan Not Followed
Fluid Management	Monitoring / Inv (E.G. U&Es) Not Requested/Recorded
Fluid Management	Monitoring Plan Not Followed
General Accident	Animal Related Incident
General Accident	Burns And Scalds / Contact With Hot Surface
General Accident	Choking
General Accident	Collapse
General Accident	Collision/Contact With An Object
General Accident	Contact With Moving Machinery / Equipment
General Accident	Contact With Non-Clinical Sharp Object
General Accident	Electricity - Contact With (Electrocution)
General Accident	Faint /Seizure/ Dizziness
General Accident	Found With Injury - Cause Unknown
General Accident	Injury By Door
General Accident	Road Traffic Accident
General Accident	Road Traffic Accident - Ambulance
General Accident	Struck By Moving/Falling Object
General Accident	Trapped Under Object
General Patient Care	Delay/Difficulty Obtaining Clinical Assist.
General Patient Care	Delay/Failure - Health Care Professional Attendanc
General Patient Care	Delay/Failure Recognising Complication Of Treat
General Patient Care	Delay/Failure To Monitor
General Patient Care	Diet / Nutrition Issue
General Patient Care	Extended Stay/episode Of Care
General Patient Care	Failure To Carry Out Post Op Observations
General Patient Care	Failure To Respond To Patient Deterioration
General Patient Care	Fluid Balance/ Output Issues
General Patient Care	Fluid Intake Issues
General Patient Care	Lack Of Clinical / Risk Assessment
General Patient Care	Non Compliant Patient
General Patient Care	Unplanned Extubation
General Patient Care	Venous Thromboembolism
Healthy Child Programme (HCP)	2 Year ASQ
Healthy Child Programme (HCP)	6 - 8 Week Review
Healthy Child Programme (HCP)	9 Month ASQ
Healthy Child Programme (HCP)	Antenatal
Healthy Child Programme (HCP)	Healthy Child Drop In Clinic Issue
Healthy Child Programme (HCP)	Newbirth Visit
Human Resources (Inc. Staffing)	Failure To Return From Authorised Leave
Human Resources (Inc. Staffing)	Fraudulent Activity

Human Resources (Inc. Staffing)	Training Issues
Inappropriate / Anti-Social Behaviour	Actual Substance Abuse
Inappropriate / Anti-Social Behaviour	Alleged Sexual Discrimination
Inappropriate / Anti-Social Behaviour	Alleged Sexual Harassment
Inappropriate / Anti-Social Behaviour	Drunkenness
Inappropriate / Anti-Social Behaviour	Nuisance/Disruptive Behaviour/AntiSocial Behaviour
Inappropriate / Anti-Social Behaviour	Possession Of Alcohol
Inappropriate / Anti-Social Behaviour	Possession Of Drugs / Illegal Substances
Inappropriate / Anti-Social Behaviour	Recreational Drug Use (Patient)
Inappropriate / Anti-Social Behaviour	Recreational Drug Use (Staff)
Inappropriate / Anti-Social Behaviour	Sexually Disruptive Behaviour
Infection Control Incidents	C.Diff Infection With Subsequent Surgery/death
Infection Control Incidents	Catheter-Associated Urinary Tract Infection (CaUTI)
Infection Control Incidents	Cluster Of Infection
Infection Control Incidents	CPE Bacteraemia
Infection Control Incidents	Equipment/Device - Contamination
Infection Control Incidents	Failure Of Sterilisation Or Decontamination
Infection Control Incidents	Failure To Communicate Infection Status
Infection Control Incidents	Failure To Comply With Policy
Infection Control Incidents	Failure To Isolate Patient With Infection
Infection Control Incidents	Infection - Wound
Infection Control Incidents	MRSA Bacteraemia
Infection Control Incidents	Outbreak Of Infection
Infection Control Incidents	VRE (Vancomycin Resistant Enterococci Bacteraemia)
Information Technology	Hardware Failure
Information Technology	IM&T (Laboratory Systems)
Information Technology	Inappropriate Use Of PC (Inc Internet Access)
Information Technology	Patienttrack IT
Information Technology	Software Failure
Information Technology	System Failure / Overload
Information Technology	Unauthorised Access
Information Technology	Virus Infection
Laboratory Test	Analyser Error (Multiple Incorrect Results)
Laboratory Test	Analyser Error (Single Incorrect Result)
Laboratory Test	Analytical Error At External Lab
Laboratory Test	Blood Transfusion Sample Not Signed / Dated
Laboratory Test	Delay Caused By Key Equipment Failure
Laboratory Test	Failure To Follow SOP
Laboratory Test	Incorrect Assay Carried Out By Lab
Laboratory Test	Incorrect Clinical Interpretation
Laboratory Test	Incorrect Procedure Selected By Lab
Laboratory Test	Incorrect Request Procedure
Laboratory Test	Incorrect Sample - Patient Identity
Laboratory Test	Incorrect Sample - Type Of Specimen
Laboratory Test	Internal Specimen Transport Delay To Lab
Laboratory Test	Patient Incorrectly Identified
Laboratory Test	Request Unreadable
Laboratory Test	Specimen Damage/broken/leaked During Test

Laboratory Test	Specimen Delayed In Lab
Laboratory Test	Specimen Lost During Lab Procedures
Laboratory Test	Specimen Transport Delay - Sendaway
Laboratory Test	Storage - Incorrect Storage
Laboratory Test	Storage - Specimen Not Found
Laboratory Test	Test Failure
Laboratory Test	Tissue Processor Failure (Multiple Samples)
Laboratory Test	Tissue Processor Failure (Single Sample)
Laboratory Test	Wrong Blood In Tube
Laboratory Test	Wrong Sample Analysed/Processed
Lack Of Suitably Trained/Skilled Staff	Administration And Estates Staff
Lack Of Suitably Trained/Skilled Staff	Health Care Assistants And Other Support Staff
Lack Of Suitably Trained/Skilled Staff	Healthcare Science And Other Scientific, Therapeut
Lack Of Suitably Trained/Skilled Staff	Medical And Dental Staff
Lack Of Suitably Trained/Skilled Staff	Nursing, Midwifery, Health Visiting Staff
Major Trauma - ED Pathway	Clinical Care
Major Trauma - ED Pathway	CT Delayed
Major Trauma - ED Pathway	CT Not Performed
Major Trauma - ED Pathway	CT Not Reported
Major Trauma - ED Pathway	Delay In Arrival
Major Trauma - ED Pathway	Delay In Consultant Attendance
Major Trauma - ED Pathway	Delay In Intubation For Pts With A GCS <=9
Major Trauma - ED Pathway	Delay In Transfer From ED To Locality CMFT
Major Trauma - ED Pathway	Delay In Transfer From External Site
Major Trauma - ED Pathway	Massive Haemorrhage
Major Trauma - ED Pathway	Massive Haemorrhage Policy Not Followed
Major Trauma - ED Pathway	Secondary Trauma Team Incomplete
Major Trauma - ED Pathway	Tranexamic Acid Not Used In Major Haemorrhage
Major Trauma - ED Pathway	Trauma Team Incomplete After 30mins
Major Trauma - ED Pathway	Trauma Team Not Arrived
Major Trauma - ED Pathway	Trauma Team Not Called
Major Trauma - ED Pathway	Trauma Team Stepped Down
Major Trauma - Pre-Hospital	Delay In Arrival
Major Trauma - Pre-Hospital	Delay In Secondary Transfer
Major Trauma - Pre-Hospital	Delay In Transfer From The Scene
Major Trauma - Pre-Hospital	Failure Of NWSA To Alert
Major Trauma - Pre-Hospital	Failure Of Transferring Hospital To Alert
Major Trauma - Pre-Hospital	Pathfinder Not Followed
Major Trauma - Pre-Hospital	Tranexamic Acid Not Used In Major Haemorrhage
Major Trauma - Rehabilitation Pathway	Clinical Care
Major Trauma - Rehabilitation Pathway	Delay In Assessment
Major Trauma - Rehabilitation Pathway	Delay In Discharge
Major Trauma - Rehabilitation Pathway	Delay In Reverse Transfer
Major Trauma - Rehabilitation Pathway	Referral For Assessment
Major Trauma - Rehabilitation Pathway	Rehabilitation Prescription Not Completed
Major Trauma - Surgical Pathway	Clinical Care
Major Trauma - Surgical Pathway	Delay In Consultant Attendance
Major Trauma - Surgical Pathway	Delay In Theatre

Major Trauma - Surgical Pathway	Delay In Transfer To External Site
Major Trauma - Surgical Pathway	Delay In Treatment
Major Trauma - Surgical Pathway	Equipment Failure
Major Trauma - Surgical Pathway	Lack Of / Access To Equipment
Major Trauma - Surgical Pathway	Massive Haemorrhage
Major Trauma - Surgical Pathway	Tranexamic Acid Not Used In Major Haemorrhage
Maternity / Neonatal Care	3rd Degree & 4th Degree Tear
Maternity / Neonatal Care	Anaesthetic Complication
Maternity / Neonatal Care	APGAR Scores On Delivery At <7 At 5 Minutes
Maternity / Neonatal Care	Baby Showing Signs Of Serious Trauma
Maternity / Neonatal Care	Birth Trauma
Maternity / Neonatal Care	Born Before Arrival
Maternity / Neonatal Care	C. Diff (St Mary's)
Maternity / Neonatal Care	Cord PH <7.05 Arterial Or 7.1 Venous
Maternity / Neonatal Care	Cord Prolapse
Maternity / Neonatal Care	Decision To Delivery Internal>30mins For LSCS
Maternity / Neonatal Care	Decision To Delivery Internal>75mins For LSCS
Maternity / Neonatal Care	Delay/Cancellation Of Elec CS Or Induction
Maternity / Neonatal Care	Delivery Not On Labour Ward
Maternity / Neonatal Care	Eclampsia
Maternity / Neonatal Care	Emergency Caesarean Section
Maternity / Neonatal Care	Failed Forceps / Ventouse Delivery
Maternity / Neonatal Care	Failed Instrumental Delivery
Maternity / Neonatal Care	Fetal Death In Utero
Maternity / Neonatal Care	Fetal Laceration At Caesarean Section
Maternity / Neonatal Care	Hysterectomy
Maternity / Neonatal Care	LSCS At Full Dilation
Maternity / Neonatal Care	Maternal Death
Maternity / Neonatal Care	Maternal Resuscitation
Maternity / Neonatal Care	Maternity Transfer To ICU/CCU/HDU At MRI
Maternity / Neonatal Care	Misinterpretation Of The CTG
Maternity / Neonatal Care	Neonatal Death
Maternity / Neonatal Care	Neonatal Seizures
Maternity / Neonatal Care	Post Partum Haemorrhage >1500ml
Maternity / Neonatal Care	Retained Placenta
Maternity / Neonatal Care	Ruptured Uterus
Maternity / Neonatal Care	Sepsis Pt Admitted To Obstetric HDU
Maternity / Neonatal Care	Severe Pre-Eclampsia
Maternity / Neonatal Care	Shoulder Dystocia
Maternity / Neonatal Care	Significant Ante Partum Haemorrhage
Maternity / Neonatal Care	Still Birth
Maternity / Neonatal Care	Umbilical Cord Incident
Maternity / Neonatal Care	Undiagnosed Breech
Maternity / Neonatal Care	Undiagnosed Fetal Abnormality
Maternity / Neonatal Care	Unexpected Xfer Of Term Baby Admitted To NICU
Maternity / Neonatal Care	Unplanned Home Birth
Maternity / Neonatal Care	Uterine Inversion
Maternity / Neonatal Care	Uterine Rupture

Maternity / Neonatal Care	Vaginal Haemotoma
Medical Device	Failure Of Device/Equipment/Product
Medical Device	Inadequate Check On Equipment/ Supplies
Medical Device	Lack/ Unavailability Of Device Equipment
Medical Device	Oxygen / Air Supply
Medical Device	Point Of Care Testing Incident
Medical Device	User Error
Medical Device	Wrong Device/Equipment Used
Medicines Storage And Security	CD Balance Discrepancy
Medicines Storage And Security	CD Record Keeping Discrepancy
Medicines Storage And Security	Inappropriate Disposal Of CDs
Medicines Storage And Security	Medicines Fridge Temperature Not Monitored
Medicines Storage And Security	Medicines Keys Lost/ Unavailable
Medicines Storage And Security	Medicines Lost/ Stolen
Medicines Storage And Security	Medicines Not Securely Stored
Medicines Storage And Security	Medicines Stored In Incorrect Location
Moving And Handling	Falling/Collapsing
Moving And Handling	Lifting/Lower Loads
Moving And Handling	Moving On A Bed
Moving And Handling	Non Pt - Push / Pulling Loads
Moving And Handling	Other (MH)
Moving And Handling	Patient Lowered To Floor In Controlled Way
Moving And Handling	Repetitive Tasks
New Born Screening	Bloodspot Sample Collection Error
New Born Screening	CHRD Reported Error
New Born Screening	Delayed Referral Of Screen Positive
New Born Screening	Delayed Sample Receipt
New Born Screening	Failure To Collect Screening Sample
New Born Screening	Incomplete Follow-Up
New Born Screening	Incorrect Information On Bloodspot Card
New Born Screening	Laboratory Data Entry Error
New Born Screening	Laboratory Delayed Data Entry/Reporting
New Born Screening	Laboratory Reporting Error
Non CMFT Acquired	Deterioration To Grade 2
Non CMFT Acquired	Deterioration To Grade 3
Non CMFT Acquired	Deterioration To Grade 4
Non CMFT Acquired	Existing - Mucous Membrane Tissue Damage
Non CMFT Acquired	Existing - Suspected DEEP Tissue Inj
Non CMFT Acquired	Existing - Unstageable
Non CMFT Acquired	Existing - Grade 1
Non CMFT Acquired	Existing - Grade 2
Non CMFT Acquired	Existing - Grade 3
Non CMFT Acquired	Existing - Grade 4
Non Incident / Duplicate	Duplicate
Non Incident / Duplicate	Non Incident
Non Medical	Non-Medical Device / Product Failure
Non Medical	Product Failure
Non Physical Assault	Racial Abuse - Other On Patient

Non Physical Assault	Racial Abuse - Other On Staff
Non Physical Assault	Racial Abuse - Patient On Patient
Non Physical Assault	Racial Abuse - Patient On Staff
Non Physical Assault	Racial Abuse - Staff On Patient
Non Physical Assault	Racial Abuse - Staff On Staff
Non Physical Assault	Verbal Abuse - Other On Patient
Non Physical Assault	Verbal Abuse - Other On Staff
Non Physical Assault	Verbal Abuse - Patient On Patient
Non Physical Assault	Verbal Abuse - Patient On Staff
Non Physical Assault	Verbal Abuse - Staff On Patient
Non Physical Assault	Verbal Abuse - Staff On Staff
Pain Management / Pallative Care	Delay In Administration Of Analgesia
Pain Management / Pallative Care	End Of Life Care
Pain Management / Pallative Care	Failure To Implement Pain Management Plan
Pain Management / Pallative Care	Failure To Respond To Observations
Pain Management / Pallative Care	Pain Management
Pain Management / Pallative Care	Patient Not Referred To Acute Pain Team
Pain Management / Pallative Care	Patient Not Reviewed By Acute Pain Team
Pain Management / Pallative Care	Prolonged Episode Of Uncontrolled Pain
Patient Data	Corruption Or Inability To Recover Electronic Data
Patient Data	Data Quality - Inaccurate Data/Coding
Patient Data	Data Quality - Incomplete Data/Coding
Patient Data	Decommissioning Of Hardware
Patient Data	Decommissioning Of Premises
Patient Data	Disclosed In Error
Patient Data	Insecure Storage Of Data
Patient Data	Insecure Transfer Of Data (E.G. Unencrypted Email)
Patient Data	Lost Or Stolen Paperwork
Patient Data	Non-Secure Disposal - Hardware
Patient Data	Non-Secure Disposal - Paperwork
Patient Data	Technical Security Failing (Inc. Hacking)
Patient Data	Unauthorised Access/Disclosure
Patient Data	Uploaded To Website In Error
Patient Identification	No Identification Bracelet
Patient Identification	Patient Incorrectly Identified
Physical Assault	Alleged Sexual Assault
Physical Assault	Physical Assault (Contact) By Other
Physical Assault	Physical Assault (Contact) By Patient
Physical Assault	Physical Assault (Contact) By Staff
Physical Assault	Physical Assault (No Contact) By Other
Physical Assault	Physical Assault (No Contact) By Patient
Physical Assault	Physical Assault (No Contact) By Staff
Physical Assault	Sexual Abuse - Other On Patient
Physical Assault	Sexual Abuse - Other On Staff
Physical Assault	Sexual Abuse - Patient On Patient
Physical Assault	Sexual Abuse - Patient On Staff
Physical Assault	Sexual Abuse - Staff On Patient
Physical Assault	Sexual Abuse - Staff On Staff

Prescribing	Drug Contra-Indication
Prescribing	Drug Omitted
Prescribing	Failure In Monitoring/Assessing Medicines Therapy
Prescribing	Incorrect Diluent
Prescribing	Incorrect Dose
Prescribing	Incorrect Drug
Prescribing	Incorrect Formulation
Prescribing	Incorrect Patient/ Patient Name
Prescribing	Incorrect Rate/ Time/ Frequency
Prescribing	Incorrect Route
Prescribing	Incorrect Transcription
Prescribing	Interaction
Prescribing	Legality
Prescribing	Legibility / Ambiguity
Prescribing	Medication Changes Not Recorded On Discharge
Prescribing	Not Signed
Prescribing	Patient Allergic To Treatment
Prescribing	Treatment Not Stopped
Procedure / Surgery	Delay/ Failure
Procedure / Surgery	Failed Intubation
Procedure / Surgery	Failure To Discontinue Treatment
Procedure / Surgery	Inappropriate / Wrong
Procedure / Surgery	Incorrect Radiation Dose
Procedure / Surgery	Infusion injury (extravasation)
Procedure / Surgery	Injury During Procedure
Procedure / Surgery	Misplaced NG Tube
Procedure / Surgery	Missing Needle/Swab/Instrument
Procedure / Surgery	Retained Needle/Swab/Instrument
Procedure / Surgery	Trauma To Bladder Or Other Organs
Procedure / Surgery	Unexpected Clinical Outcome
Procedure / Surgery	Unexpected Death
Procedure / Surgery	Unexpected Deterioration
Procedure / Surgery	Wrong Body Part
Procedure / Surgery	Wrong Patient
Procedure / Surgery	Wrong Site Surgery
Resuscitation	Delay In Crash Team Arrival
Resuscitation	DNR Details Incorrect/incomplete /not Comm.
Resuscitation	Failure To Undertake Daily Resus Trolley Check
Resuscitation	Lack Of Correct Equipment
Resuscitation	Training Issues (Resuscitation)
Safeguarding Adult / Children	Allegation Made Against A Member Of Staff
Safeguarding Adult / Children	Case Conference/Strategy Meeting
Safeguarding Adult / Children	Detained Under The MHA
Safeguarding Adult / Children	DOLS Unlawful Deprivation Of Liberty
Safeguarding Adult / Children	Domestic Abuse
Safeguarding Adult / Children	Emotional
Safeguarding Adult / Children	Financial
Safeguarding Adult / Children	Institutionalised

Safeguarding Adult / Children	Neglect
Safeguarding Adult / Children	Parenting Capability
Safeguarding Adult / Children	Physical
Safeguarding Adult / Children	Sexual
Security	Break In - Alleged
Security	Car Crime
Security	Inappropriate Use Of Control And Restraint
Security	Loss Of Property (Actual/Alleged) - Patient
Security	Loss Of Property (Actual/Alleged) - Staff
Security	Loss Of Property (Actual/Alleged) - Trust
Security	Terrorism / Bomb Threat
Security	Traffic Offence
Security	Unauthorised Presence / Intruder
Security	Unsecure Department/Building/Premises
Security	Vandalism / Graffiti
Self-Harming Behaviour	Self Harm
Self-Harming Behaviour	Suspected Suicide (Actual)
Self-Harming Behaviour	Suspected Suicide (Attempted)
Sepsis	Failure To Recognise
Sepsis	Failure To Treat
Sepsis	Severe Sepsis
Sharps Injury / Body Fluid Splash	Abandoned Sharp / Incorrect Disposal
Sharps Injury / Body Fluid Splash	Bodily Fluid Splash Eye / Mouth
Sharps Injury / Body Fluid Splash	Clean (Unused) Needle / Sharp
Sharps Injury / Body Fluid Splash	Injection - IM, IV, SC
Sharps Injury / Body Fluid Splash	Instrument Inc. Suture Needle, Scalpels, Etc
Sharps Injury / Body Fluid Splash	IV/arterial Cannulation
Sharps Injury / Body Fluid Splash	Obtaining Sample Using Lancet
Sharps Injury / Body Fluid Splash	Obtaining Sample Using Needle
Specimen Acceptance	Inadequate Clinical Details
Specimen Acceptance	Incorrect Clinical Details
Specimen Acceptance	Incorrect Patient Identity
Specimen Acceptance	Incorrect Status Provided
Specimen Acceptance	No Request Form With Specimen
Specimen Acceptance	No Specimen With Request Form
Specimen Acceptance	Request Form And Specimen Do Not Match
Specimen Acceptance	Risk Status Not Provided
Specimen Acceptance	Specimen Broken In Transit
Specimen Acceptance	Specimen Container Incorrect
Specimen Acceptance	Specimen Container Under-Filled
Specimen Acceptance	Specimen Contaminated
Specimen Acceptance	Specimen Labelling Illegible
Specimen Acceptance	Specimen Leaked In Transit
Specimen Acceptance	Specimen Lost In Transit
Specimen Acceptance	Specimen Received In Non-Sterile Container
Specimen Acceptance	Specimen Request Form Illegible
Specimen Acceptance	Specimen Too Old For Analysis
Specimen Acceptance	Specimen Unlabelled

Specimen Acceptance	Wrong Blood In Tube
Staff Data	Corruption Or Inability To Recover Electronic Dat
Staff Data	Data Quality - Inaccurate Data/ Coding
Staff Data	Data Quality - Incomplete Data/ Coding
Staff Data	Decommissioning Of Hardware
Staff Data	Decommissioning Of Premise
Staff Data	Disclosed In Error
Staff Data	Insecure Storage Of Data
Staff Data	Insecure Transfer Of Data (E.G. Unencrypted Email)
Staff Data	Lost Or Stolen Paperwork
Staff Data	Non-Secure Disposal - Paperwork
Staff Data	Non-Secure Disposal - Hardware
Staff Data	Technical Security Failing (Inc Hacking)
Staff Data	Unauthorised Access/ Disclosure
Staff Data	Uploaded To Website In Error
Stroke Pathway	Delay In CT Scan
Stroke Pathway	Delay In Discharge
Stroke Pathway	Delay In Stroke Assessment
Stroke Pathway	Delay In Stroke Recognition
Stroke Pathway	Delay In Swallow Assessment
Stroke Pathway	Delay In Therapy Assessment
Stroke Pathway	Delay In Transfer From ED To The Stroke Unit
Stroke Pathway	Medical Outliers In Stroke Beds
Stroke Pathway	Referral Inappropriate
Stroke Pathway	Referral Missing
Stroke Pathway	Rehabilitation Prescription Not Completed
Stroke Pathway	Stroke Team Not Arrived
Stroke Pathway	Stroke Team Not Called
Tests / Scans / Xrays	Duplicate Card
Tests / Scans / Xrays	Inadequate/Incomplete
Tests / Scans / Xrays	Metallic Object Taken Into Magnetic Resonance Sc
Tests / Scans / Xrays	Mislabelled/Unlabelled
Tests / Scans / Xrays	Missing
Tests / Scans / Xrays	No / Incorrect LMP Recorded
Tests / Scans / Xrays	Non-Disclosure Of Metallic Implant Before MR Scan
Tests / Scans / Xrays	Radiation - Higher Than Required
Tests / Scans / Xrays	Radiation - Unnecessary Dose
Tests / Scans / Xrays	Test Results / Report Missing
Tests / Scans / Xrays	Test Results Failure/delay To Act /interpret
Tests / Scans / Xrays	Test Results/Report Failure/ Delay To Receive
Tests / Scans / Xrays	Test Results/Reports Incorrect
Tests / Scans / Xrays	Tests - Failure / Delay To Undertake
Tests / Scans / Xrays	Wrong Patient Referred For Test
Theatre	Cancelled Operation
Theatre	Delayed Operation
Theatre	Missing Needle / Swab / Instrument
Theatre	Patient Not Prepared Correctly For Theatre
Theatre	Retained Needle / Swab / Instrument

Theatre	Return To Theatre
Theatre	Theatre List Change Not Communicated
Theatre	Theatre List Details Incorrect
Theatre	Unable To Locate Operative Instrument
Theatre	Wrong Patient
Theatre	Wrong Body Part
Theatre	Wrong Site Surgery
Theft	Theft (Actual/ Alleged) - Patient Property
Theft	Theft (Actual/ Alleged) - Staff Property
Theft	Theft (Actual/ Alleged) - Trust Property
Third Party / Other Data	Corruption/Inability To Recover Electronic Dat
Third Party / Other Data	Data Quality - Inaccurate Data/ Coding
Third Party / Other Data	Data Quality - Incomplete Data/ Coding
Third Party / Other Data	Decommissioning Of Hardware
Third Party / Other Data	Decommissioning Of Premises
Third Party / Other Data	Disclosed In Error
Third Party / Other Data	Insecure Storage Of Data
Third Party / Other Data	Insecure Transfer Of Data (E.G. Unencrypted Email)
Third Party / Other Data	Lost Or Stolen Paperwork
Third Party / Other Data	Non-Secure Disposal - Paperwork
Third Party / Other Data	Non-Secure Disposal -Hardware
Third Party / Other Data	Technical Security Failing (Inc Hacking)
Third Party / Other Data	Unauthorised Access/ Disclosure
Third Party / Other Data	Uploaded To Website In Error
Tracheostomy Pathway	Unplanned Tracheostomy Change
Transfer	End Of Life Care Policy Failure
Transfer	Inappropriate Time Of Transfer
Transfer	Transfer Delay/Failure
Transfer	Unsafe Transfer
Utilities	Electrical Supply Failure
Utilities	Gas Supply Failure/Leak
Utilities	Medical Gas Supply Failure/Leak
Utilities	Water Supply Failure/Leak
Vascular Ulcer / Moisture Lesion / Wound	Diabetic Ulcer
Vascular Ulcer / Moisture Lesion / Wound	Friction Damage
Vascular Ulcer / Moisture Lesion / Wound	Kennedy Ulcer
Vascular Ulcer / Moisture Lesion / Wound	Moisture Lesion
Vascular Ulcer / Moisture Lesion / Wound	Vascular Ulcer
Vascular Ulcer / Moisture Lesion / Wound	Wound
Waste	Inappropriate Recycle
Waste	Inappropriate Segregation
Work Related Ill Health	Absence Related To Infectious Disease Exposur
Work Related Ill Health	Dizziness / Fainting / Fitting
Work Related Ill Health	Infectious Disease E.G. TB, Hepatitis
Work Related Ill Health	Other (Work Related Ill Health)
Work Related Ill Health	Posture - Related
Work Related Ill Health	Repetitive Movement Injury
Work Related Ill Health	Stress

