

Transport for London



Customer Experience, Revenue Policy: Staff Briefing Notice **17**

2 January 2013 fares revision

Effective date:

02 January 2013

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Overview

An average fare increase of 4.2% will apply to most fares in the 2 January 2013 fares revision. Other changes include the expansion of the Oyster network to include an additional six Greater Anglia stations and changes to the Auto top-up threshold.

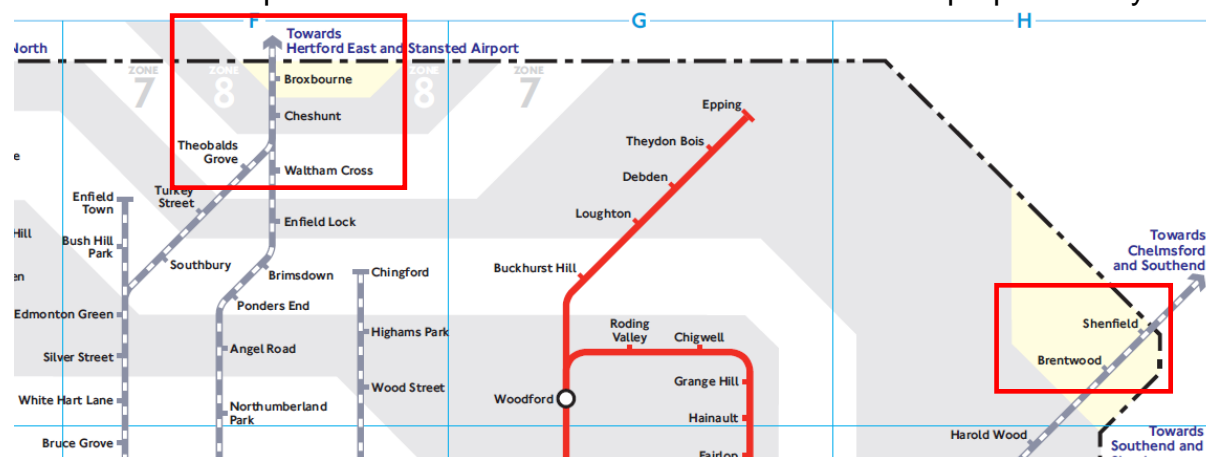
Oyster expansion – Greater Anglia

Validity

Pay as you go and Travelcards on Oyster will be valid at the following stations on the Greater Anglia line:

- Theobalds Grove - Zone 7
- Waltham Cross - Zone 7
- Cheshunt - Zone 8
- Broxbourne - Zone B
- Brentwood - Zone B
- Shenfield - Zone C

Note: Broxbourne, Brentwood and Shenfield will not be displayed in a zone on the Rail and Tube services map and reference to Zones B and C is for internal purposes only.



Oyster pay as you go fares

Pay as you go fares can be viewed on the [single fare finder](#) and [fares tables](#)

Sample adult pay as you go fares:

Zones	Peak	Off-Peak
Zone 1 - Shenfield	£8.30	£5.70
Zone 1 – Broxbourne or Brentwood	£7.30	£5.20

Note: Theobalds Grove, Waltham Cross and Cheshunt have different pay as you go fares to other stations in the same zone for journeys on the National Rail charging scale.

Oyster daily price caps

Additional daily price caps will be introduced for travel to Greater Anglia stations in Zones B and C. [View daily capping prices for Greater Anglia](#)

Travelcards

7 Day, Monthly, odd period and Annual Travelcards including Zones B and C will be available from Tube stations, Travel Information Centres and some National Rail stations from 2 January 2013. Oyster Ticket Stops will only sell 7 Day and Monthly Travelcards with Zones B and C.

From 2 January 2013, Travelcards that include Zone 7 can be used at Theobalds Grove and Waltham Cross and Travelcards including Zone 8 can be used at Cheshunt.

From late February 2013, 7 Day, Monthly, odd period and Annual Travelcards including Zones B and C will be available online and Theobalds Grove, Waltham Cross, Cheshunt, Broxbourne, Brentwood and Shenfield will appear as stations to collect online orders.

Travelcard prices:

Rate	7 Day		Monthly		Annual	
	Z1-9B	Z1-9C	Z1-9B	Z1-9C	Z1-9B	Z1-9C
Adult	£82.50	£93.80	£316.80	£360.20	£3,300	£3,752
Child	£41.20	£46.90	£158.30	£180.10	£1,648	£1,876
18+ Student	£57.70	£65.60	£221.60	£252.00	£2,308	£2,624
Rate	Z2-9B	Z2-9C	Z2-9B	Z2-9C	Z2-9B	Z2-9C
Adult	£64.60	£71.10	£248.10	£273.10	£2,584	£2,844
Child	£32.30	£35.50	£124.10	£136.40	£1,292	£1,420
18+ Student	£45.20	£49.70	£173.60	£190.90	£1,808	£1,988

Day Travelcard and Oyster daily price caps:

Rate	Day Travelcard (Anytime) and Peak daily cap		Day Travelcards (Off-Peak) and Off-Peak daily cap	
	Z1-9B	Z1-9C	Z1-9B	Z1-9C
Adult	£22.90	£26.20	£16.20	£17.80
Child	£11.40	£13.10	£8.10	£8.90
Adult Railcard Discount	£22.90	£26.20	£10.70	£11.70
Child Railcard Discount	£11.40	£13.10	£3.10	£3.40

Customer ticketing references

Please note that reference to Zone 'B' (Bromley and Brentwood) and 'C' (Shenfield) is for internal purposes only. Ticketing information provided to customers regarding these zones must be referred to by station name, e.g. Zones 1-9 + Shenfield.

Maximum journey times

New maximum journey times will be introduced for journeys to and from Brentwood, Bromley and Shenfield. [View appendix 1 for the maximum journey times](#)

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Auto top up (ATU) threshold changes

The pay as you go threshold before an Oyster card is automatically topped up is being changed from £8 to £10.

The ATU threshold change means that customers will have enough pay as you go credit on their Oyster card for any journey they make, including journeys on Greater Anglia National Rail services to Shenfield.

Existing ATU customers will receive an email on **3 December 2012** notifying them of the change. Messages will be displayed on Oyster online notifying new customers who sign up for ATU between 3 December 2012 and 2 January 2013 of changes to the threshold.

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Fare changes - Oyster pay as you go single fares

Bus & tram

- The adult rate fare increases by 5p to £1.40
- The fare for 16+ Oyster photocard, non-concession 11-15 Oyster photocard (without free bus and tram travel), Bus & Tram Discount photocard and Jobcentre Plus photocard holders increases by 5p to 70p

Tube, DLR, London Overground and some National Rail services (on the TfL charging scale)

- Adult rate fares will increase between 10p and 40p
- Fares for 16+ Oyster and Jobcentre Plus photocard holders will increase between 5p and 20p
- Fares for 11-15 Oyster photocard holders will increase by 5p within Zones 1-9

Most National Rail services (on the National Rail and TfL/National Rail through charging scale)

- Adult fares will increase by between 10p and 40p
- Fares for Jobcentre Plus photocard holders will increase between 5p and 20p
- Fares for 5-10 and 11-15 Oyster photocard holders will increase between 5p and 20p

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Fare changes - Oyster daily price caps

Bus & Tram

- The adult rate daily price cap will increase by 20p to £4.40
- The daily price cap for 16+ Oyster photocard, Bus & Tram Discount photocard and Jobcentre Plus photocard holders will increase by 10p to £2.20
- The daily price cap for non-concession 11-15 Oyster photocard (without free bus and tram travel) will increase by 10p. The peak daily cap will be £2.20 and the Off-Peak daily cap will be £1.50

Tube, DLR, London Overground and National Rail

- Price caps for Zones 1–9 will change as follows:
 - Adult and Jobcentre Plus: Peak and Off-Peak caps will not change
 - Railcard discount rate: Off-Peak caps will not change
 - Child rate: Peak–no changes. Off-Peak–10p increase to £1.50
- Price caps for Zones 1-9A (Watford Junction) will increase as follows:

Rate	Peak	Off-Peak
Adult	90p increase to £21.10	50p increase to £15.70
Child	40p increase to £10.50	20p increase to £7.80
Jobcentre Plus	45p increase to £10.55	25p increase to £7.85
Railcard Discount	90p increase to £21.10	40p increase to £10.40

Note: Reference to Zones 1-9A is for internal purposes only. Ticketing information provided to customers regarding Zone A must be referred to by station name, e.g. Zones 1-9 + Watford Junction

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Fare changes – Travelcards and Bus & Tram Passes

Paper Day Travelcards

- Adult and child rate Day Travelcard prices will increase by an average of 4.2%
- Railcard Discount rate Off-Peak Day Travelcard prices will increase by an average of 4.2% for adults
- Railcard Discount rate Off-Peak Day Travelcard for children accompanying an adult holder of either an annual Travelcard/National Rail point to point season ticket (Gold Card), Network Railcard, Family & Friends Railcard or a HM Forces Railcard will increase by 20p to £3.00 for Zones 1-9A. No price change for Zone 1-9 Off-peak Travelcards
- 3 Day Travelcards will no longer be accepted for travel

Travelcards

- All Travelcard season ticket prices will increase by an average of 4.2%

Bus & Tram Passes

- One Day Bus & Tram Passes (already withdrawn from sale) will no longer be accepted for travel
- The price for Bus & Tram season tickets will increase as follows:

Rate	7 Day	Monthly	Annual
Adult	80p increase to £19.60	£3.10 increase to £75.30	£32 increase to £784
18+ Student	60p increase to £13.70	£2.30 increase to £52.70	£24 increase to £548
16+, 11-15 (without free bus and tram travel), Jobcentre plus, Bus & Tram Discount	40p increase to £9.80	£1.60 increase to £37.70	£16 increase to £392

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Entry and Exit Charges

There have been some changes to pay as you go Entry and Exit charges. [View appendix 2 for the Entry and Exit charges](#)

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If you have any questions or comments about this briefing please email [Darren Kelly](#)