



## Customer Experience, Revenue Policy: Staff Briefing Notice **31**

### Changes to Veterans Oyster photocard design

Effective date:	Mid – late May 2013
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#### Issue

From mid May 2013 the design of the Veterans Oyster photocard is being updated. This will be in circulation at the same time as the existing design. The maximum expiry date for both types of photocard design will be 31 May 2017. Both photocard designs should be accepted where valid.

#### Changes

The new photocard design wording has changed. Rather than the current 'VCTS' wording, this will be changed to 'Veteran'.



Existing photocard



New Photocard

The new photocards will be issued from mid-late May 2013.

*If you have any questions or comments about this briefing please email [Sarah McAdam](#)*