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4th June 2020

request-658622-be9b9387@whatdotheyknow.com

Dear Liam,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 200407.

You requested the following information, please also see our response below:

Dear South East Coast Ambulance Service NHS Foundation Trust,

On the 8th April South East Coast Ambulance Service NHS Foundation Trust released a statement on twitter that stated "We are aware of a voice message being shared currently on social media regarding the ambulance response to coronavirus. The alarmist information being shared in the message is not correct. We would urge people to disregard the message and not share it further."

Please could you provide details on the actions taken from yourselves regarding this message within the first 24 hours?

This issue was discussed at the Trust Covid Management Group and investigated. However

We are unable to provide this information under article 40 of the Freedom of Information Act 2000 (Personal Information). To either confirm or deny would contravene Article 1 of the General Data Protection Regulation regarding the protection of natural persons with the regard to the processing of personal data.

Please can you confirm if any meetings between yourselves and Public Health England had taken place in the 48 hours prior to the release of this message?

The Trust has been in daily contact with Public Health England in a number of areas.

Can you confirm if a member of staff from the trust was the origin of this voice message and if any action has been taken regarding this?

We are unable to provide this information under article 40 of the Freedom of Information Act 2000 (Personal Information). To either confirm or deny would contravene Article 1 of the General Data Protection Regulation regarding the protection of natural persons with the regard to the processing of personal data.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust