

Email: foi@richmond.gov.uk

Our Ref: **richmond20406**

Re: Request for information under the Freedom of Information Act 2000

Your request for information which was received on 27 February 2017 has been considered.

Please find our response below.

Your request:

Please provide your policies, protocols and methodologies in relation to your RAS.

Please include assessment scoring and points allocations.

Please provide indicative allocations bandings or the LA equivalents

Please provide details of indicative budgets based on the scorings/bandings

Where different rates are used for different services/service user groups please provide these.

Our response:

Please provide your policies, protocols and methodologies in relation to your RAS.

Policies and procedures are attached.

Please include assessment scoring and points allocations.

Please provide indicative allocations bandings or the LA equivalents

Please provide details of indicative budgets based on the scorings/bandings

Where different rates are used for different services/service user groups please provide these.

In order to respond to the whole of your request it would take more than 18 hours as this would require collating information from a number of different documents held in the Directorate and creating new information to explain the RAS methodology. Documents which are available which provide part of the information requested are attached.

Please refer to the legal appendix below for our detailed legal reasoning.

Appendix 1

Detailed legal reasoning for refusal

Section 12: Exceeds the appropriate limit

We consider that it would exceed the appropriate limit, as specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004; therefore section 12(1) of the Act applies.

The appropriate limit has been set at £450 and may include working hours of any person acting on our behalf at a rate of £25 per hour. This equates to 18 hours to locate and extract the relevant information.

We cannot provide the information requested as the information is not readily available.

To obtain this information we would need to go through information held, analyse it and create new information. We have provided the information held that falls within the scope of your request.

In accordance with the Freedom of Information Act 2000 this letter acts as a partial Refusal Notice.

You have the right of appeal against the refusal. If you wish to appeal please set out in writing your grounds of appeal and send to:

FOI and Complaints Manager
FOI and Complaints Team
3rd Floor Civic Centre
44 York Street
Twickenham
TW1 3BZ

E-mail: foi@richmond.gov.uk

If you are dissatisfied with the outcome of the internal appeal you may appeal further to the Information Commissioner's Office at:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.org.uk