

Your Ref:

Our Ref: FOI/105/2021

Dear Sir/Madam,

FREEDOM OF INFORMATION ACT 2000 - INFORMATION REQUEST

You requested the following information. Please see our responses in red underneath each question:

1) Is the MSFRS currently using Robotic Process Automation?

Yes

2) Is it possible to outline what (if any) processes are being considered for automation?

Processes are constantly being identified that are automated using a number of different software tools.

3) Can you provide contact details for the person / team who is responsible to Robotic Process Automation within the MFRS?

Paul Terry, Corporate Information & Systems Manager, paulterry@merseyfire.gov.uk

4) Outside of formal tendering processes - what other types of events do the MFRS engage with the market to research and gain understanding of technological advances in solutions such as robotic process automation (For example meet the buyer events / Digital Government).

Email communications, webinars, conferences.

5) Who within the MFRS is responsible for digital transformation?

Paul Terry, Corporate Information & Systems Manager, paulterry@merseyfire.gov.uk

6) Can you please provide a name a contact for the above person / team?

As above.

If you have any queries or concerns, please do not hesitate to contact the Director of Strategy and Performance on the above numbers.



If you are dissatisfied with the handling of your request please contact the Information Management Officer, Merseyside Fire and Rescue Authority Headquarters, Bridle Road, Bootle, Merseyside, L30 4YD, email foiteam@merseyfire.gov.uk.

You can also contact the Information Commissioner at:

*Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF*

Telephone: 0303 123 1113

<http://www.ico.org.uk>

Yours sincerely

Tracey Brewer for
Information Management Officer