

Freedom of Information Request **5642**

Our Ref: FOI 5642/DMH/FC/CR
Date: 18th July 2019
Name: George Donald
Via email: George Donald <request-587274-3dba67fd@whatdotheyknow.com>

Freedom of Information Team
Castle Hill Hospital
Castle Road
Cottingham
East Yorkshire
HU16 5JQ

Email: foi@hey.nhs.uk

Dear George Donald

Thank you for your Freedom of Information Request, please find the Trust's response attached:

In the 'NHS Operational Planning and Contracting Guidance 2019/20' there is a new requirement on NHS Trusts and CCGs as follows:

"Patients will continue to have choice at the point of referral and for 2019/20 new local arrangements must be put in place so that anyone who has been waiting for six months or longer must be specifically contacted by the provider on whose waiting list they appear or by the responsible CCG and given the option of faster treatment at an alternative provider."

Please provide the following information:

1 - Is this new requirement included in your patient access policy? Please provide a copy of your current patient access policy.

[No – not yet implemented.](#)

[Please find policy attached.](#)

2 - Do you record compliance against this new requirement?

[N/A](#)

3 - How many patients have been offered faster treatment at an alternative provider in the three months of 2019/20 Quarter 1?

[N/A](#)

4 - How many patients have accepted a transfer to an alternative provider in the three months of 2019/20 Quarter 1?

[N/A](#)

5 - What action are you taking to deal with the backlog of referrals over 26 weeks?

[A trust-wide plan is in place to reduce overall waiting list volumes, particularly patients waiting over 36 weeks.](#)

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Yours sincerely

Freedom of Information Team