



Strategy and Challenge

Mr Simon McGrath

The Information Management Service  
Shire Hall  
Westgate Street  
GLOUCESTER  
GL1 2TG

**Please ask for** Gareth Heward

**Email** [xxxxxxxxxxxxxxxx@xxxxxxxxxxxxxxxx.xxx.xx](mailto:xxxxxxxxxxxxxxxx@xxxxxxxxxxxxxxxx.xxx.xx)

**Our ref:** 4509257

**Telephone** 01452 324000

**Date:** 12 December 2016

Dear Mr McGrath

I am pleased to provide a response to your request for information, received on **5 December 2016**.

**1 I would like to know the names, job titles and locations of all members of staff who are designated as 'Watch Control Officers' and any staff senior to them in the Service (note these are as referenced in Schedule 4 of the Investigatory Powers Act )**

[http://www.legislation.gov.uk/ukpga/2016/25/pdfs/ukpga\\_20160025\\_en.pdf](http://www.legislation.gov.uk/ukpga/2016/25/pdfs/ukpga_20160025_en.pdf)

- We are unable to release names, job titles and locations of members of staff who are designated "Watch Control Officers" as this information is not in the public domain.\*

**2. I would like to know the number of people who are:**

Watch Control Officers - 4

Senior to the above - 1

**3. I would like to know what training has been given to members of staff responsible for application of the Investigatory Powers Act or what training is planned**

- Control hold the specific information relating to rights and how to make enquiries with each provider including passwords, contact numbers etc. These details are reviewed and knowledge refreshed regularly.

**4. I would like to know what guidelines have been issued to members of staff about the Investigatory Powers Act.**

- Guidelines are that within an hour a Watch Manager can make an enquiry to a mobile phone provider directly. After this time all enquiries are directed through Gloucestershire Police.

If you are unhappy with my response, you can ask for a review of your request by writing to us within 40 working days of receiving this response. The full procedure is on our website at <http://www.gloucestershire.gov.uk/foi>. This should be addressed to:

Shire Hall, Westgate Street, Gloucester. GL1 2TG  
[xxxxxxxxxxxxxxxx@xxxxxxxxxxxxxxxx.xxx.xx](mailto:xxxxxxxxxxxxxxxx@xxxxxxxxxxxxxxxx.xxx.xx)

We would like to hear your views on our service. If you'd like to tell us how we did, you can complete our feedback form online at <http://www.gloucestershire.gov.uk/foifedback>

I will now close your request as of this date.

Yours sincerely

Gareth Heward  
Information Officer

We have carefully considered your request and have come to the decision that some of the information is personal data as defined by the Data Protection Act 1998; it is information about someone else and, by law\*, I'm unable to give this to you.

\*As you are not the data subject, release of this information would constitute a breach of principle 1 of the Data Protection Act. Principle 1 states that personal data shall be processed (used) fairly and lawfully and, in particular, shall not be processed unless at least one of the conditions in Schedule 2 is met; in this case none of the conditions in Schedule 2 have been met.

This means that the section 40 exemption of the Freedom of Information Act 2000 (FoIA) is engaged; this email therefore acts as a refusal notice under section 17 of the FoIA as some of the information you have requested is exempt from disclosure.