



**10 DOWNING STREET**

LONDON SW1A 2AA

[foi-team@cabinetoffice.gov.uk](mailto:foi-team@cabinetoffice.gov.uk)

19 May 2022

Dear Ms Burris

**Our ref: FOI2022/07135**

Thank you for your email of 18 April in which you make a request under the Freedom of Information Act 2000. Your full request is attached.

Searches of our records have not identified information in scope of your request.

The CMS falls under the remit of the Department for Work and Pensions. Correspondence received by the Office about matters that are the responsibility of the Department are transferred to it for reply. You may therefore wish to contact it to see what information, if any, it holds. I should add that even if information is held one or more exemptions specified within Act may apply.

Yours sincerely

A handwritten signature in dark ink, appearing to read 'N Howard'.

**NICHOLAS HOWARD**

Ms Sally-Anne Burris

Incoming request

We are currently conducting research on the CMS and would like to make a formal freedom of information request that statistics are shared with us on how many complaints about the CMS, the Prime Minister has received every year for the last 5 years?



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If you are unhappy with the level of service you have received from this office in relation to any aspect of your request, you may ask for an internal review.

You should contact:

Head of Freedom of Information  
Cabinet Office  
1 Horse Guards Road  
London  
SW1A 2HQ

Email: [foi-team@cabinetoffice.gov.uk](mailto:foi-team@cabinetoffice.gov.uk)

You should note that the Cabinet Office will not normally accept an application for internal review if it is received more than two months after the date that the reply was issued.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner's Office for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF