

**Department for Work and Pensions (DWP)**  
**Central Freedom of Information Team**

freedom-of-information-request@dwp.gsi.gov.uk

**Our reference:** 5095

**Date:** 26.11.14

Dear Jason Austin,

Thank you for your Freedom of Information request received on 23.11.14. You asked:

*Dear Department for Work and Pensions,  
When someone on JSA becomes sick they have to complete a JSA28 or another relevant document?  
please provide a copy of a JSA28 if still relevant, else whatever is relevant to being sick and the Jobcentre Plus guidance that's up to date 2014 that staff make use of in relation to the JSA28 and other more general guidance on sickness for someone on JSA.*

The JSA28 is still relevant and I have attached a copy of both it and an extract of the Labour Market Conditions Guide, which advises staff of the procedure to follow when a JSA claimant declares a period of sickness.

If you have any queries about this letter please contact us quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

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**Your right to complain under the Freedom of Information Act**

If you are not happy with this response you may request an internal review by e-mailing [freedom-of-information-request@dwp.gsi.gov.uk](mailto:freedom-of-information-request@dwp.gsi.gov.uk) or by writing to: DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF  
[www.ico.org.uk/Global/contact\\_us](http://www.ico.org.uk/Global/contact_us) or telephone 0303 123 1113 or 01625 545745