



## Information Resilience and Transparency

Please ask for: Carly Wattle  
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Email:  
kcc.information@email.icasework.com  
Date: 16 April 2019

Dear Ms Thom

Freedom of Information Act 2000

Thank you for your request for information made under the Freedom of Information Act (FOIA) 2000, relating to Road Maintenance. Please see the response below and attached.

*Please see the attached report along with FOI details for Inspection Batch, Customer Services, and Maintenance Management for the periods requested in your letter. There were no Ad hoc Batch to report.*

*Also attached is our current road maintenance policy entitled 'The Kent Highway Asset Maintenance Plan'.*

If you are unhappy with this response, and believe KCC has not complied with legislation, you have 40 working days from the date of this response to ask for a review. You can do this by following our complaints process; details can be found at this link <https://www.kent.gov.uk/about-the-council/contact-us/complaints-and-feedback#tab-7> on our website. Please quote reference 5699365.

If you remain dissatisfied following an internal review, you can appeal to the Information Commissioner, who oversees compliance with the Freedom of Information Act 2000. Details of what you need to do, should you wish to pursue this course of action, are available from the Information Commissioner's website <http://ico.org.uk/concerns>

Yours sincerely,

Carly Wattle  
Information Access Officer