



Please ask for: Katy Adams
Reference: 33774757
Email:
kcc.information@email.icasework.com
Date: 21 December 2022

Dear Ms Broadest

Thank you for your request for information made under the Freedom of Information Act (FOIA) 2000 relating to data encryption, cyber insurance policies and ICT device losses. I can confirm that the information requested is held by Kent County Council. Please see the response provided below.

I would like to know to what extent you have implemented data encryption and cyber insurance policies and losses that you have incurred specifically covering the following;

1. How many laptops, mobile, tablet or USB devices have been lost or stolen from your organisation in the past year (Sept 2021-Sept 2022)? Please specify numbers of each device type.

52 phones and 3 laptops were lost or stolen from KCC between Sept 2021-Sept 2022. We have had no reported incidents of tablets or USB devices lost or stolen during this period.

2. How many of these devices were encrypted? Please specify numbers of each device type.

Of the 52 phones and 3 laptops lost or stolen from KCC between Sept 2021-Sept 2022, all of these devices were encrypted at the time of being reported lost/stolen preventing all access.

3. Have you had to disclose or inform the ICO of a data breach as a result of any of these devices being lost or stolen in the past year (Sept 2021-Sept 2022)?

No. We have not had to disclose or inform the ICO of a data breach as a result of any devices being lost or stolen within the time period you specified.

4. Have you had to disclose or inform the ICO of a data breach for any other reason e.g., cloud breach, supply chain breach.

Yes. Please see attached extracts from our information security incident logs detailing breaches notified to the ICO within the time period you specified.

5. How many data breaches (information has been lost, stolen or taken from a system without the knowledge or authorisation of the department/organisation) have you experienced within your organisation (department) within the past year (Sept 2021-Sept 2022)?

6 data breaches. Please see attached extracts from our information security incident logs detailing stolen equipment/cyber crime incidents within the time period you specified.

6. Do you have an existing cyber insurance policy in place, and how long have you had it? If not, do you plan to invest in cyber insurance in the coming year?

No. We do not have an existing cyber insurance policy in place. We do not plan to invest in cyber insurance in the coming year.

7. Have you had to claim on an existing cyber insurance policy in the past year (Sept 2021-Sept 2022) - if so, what was the reason for this i.e. ransomware attack, phishing scam.

No. We have not made any claim within the time period you specified as we do not have an existing cyber insurance policy.

If you are unhappy with this response, and believe KCC has not complied with legislation, you have 40 working days from the date of this response to ask for a review. You can do this by following our complaints process; details can be found at this link <https://www.kent.gov.uk/about-the-council/complaints-and-compliments#tab-10> on our website. Please quote the reference number 33774757 in any future communications.

If you remain dissatisfied following an internal review, you can appeal to the Information Commissioner, who oversees compliance with both the Freedom of Information Act 2000 and Environmental Information Regulations 2004. Details of what you need to do, should you wish to pursue this course of action, are available from the Information Commissioner's website <https://ico.org.uk/make-a-complaint/>, or you can phone the ICO Helpline on 0303 123 1113.

I will now close your request as of this date.

Yours sincerely

Katy Adams
Information Access Officer
Chief Executive's Department