



Thames Valley Police
Chief Constable John Campbell QPM

Headquarters
Oxford Road
Kidlington
Oxfordshire
OX5 2NX

A G Emmanuel

Telephone: 101
Direct dial: 01865 542051
Email: publicaccess@thamesvalley.pnn.police.uk

Our ref: HQ/PA/004957/20
Your ref:

21 December 2020

Dear A G Emmanuel,

I write in response to the above-referenced Freedom of Information Act (FOIA) request submitted on 18/12/2020. Thames Valley Police has now considered this request, which for clarity, has been repeated below:

<u>Request</u>	<u>Response</u>
<p>Dear Thames Valley Police, I'd like to request some information in regards to the following services. Listed Services: a) Laundry equipment supply, maintenance and install. b) Catering equipment supply, maintenance and install. c) Fire equipment supply, maintenance and install and provision of Fire Risk Assessments / consultancy. d) HVAC equipment supply, maintenance and install. e) Cleaning supplies in regards to laundry detergents, laundry disinfectants, room disinfection solutions. Request for information on the following: 1) Please confirm your annual spend for the listed services showing a breakdown of contract value and any additional ad-hoc spend for the previous 3 years. i) Please highlight any credits received or cost deductions made due to poor service for the duration of the contract. 2) Please confirm where services have been won through a tender or bid process or awarded via framework. i) Please confirm all suppliers who competed and their scoring following evaluation. ii)</p>	<p>Please see the below link: https://www.blpd.gov.uk/foi/foi.aspx</p>



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<p>Please provide a copy of the winning submission and contract in place.iii) Please confirm the expected retender date.iv) Please confirm the portal or tender forum you advertise/promote such works through.3) Please confirm the SLA Levels in place for the listed services.i) Please confirm the SLA Levels reached by current suppliers for the listed services.4) Please provide your most recent asset list for the above services.5) Please confirm the name and contact details of the person responsible for procurement of the above services.</p>	
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Complaint Rights

If you are dissatisfied with the handling procedures or the decision made by Thames Valley Police, you can lodge a complaint with the force to have the decision reviewed within two months of the date of this response. Complaints should be made in writing to the FOI inbox; publicaccess@thamesvalley.pnn.police.uk.

If, after lodging a complaint with Thames Valley Police, you are still unhappy with the outcome, you may make application to the Information Commissioner at the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

If you require any further assistance, please do not hesitate to contact this office.

Yours sincerely

Sav Mahay
Public Access
Joint Information Management Unit