

J McCann

Communities Directorate  
Shire Hall  
Warwick  
CV34 4RL

**Telephone** 01926 412395

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Sent by Email

**Please ask for** Mustufa Khalifa

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**Our ref:** 7610164

**Your ref:**

**Date:** 10 March 2022

Dear J McCann

**Freedom of Information Act 2000 and Environmental Information Regulations  
2004**

Further to your information request concerning the Highways Maintenance Contract, I can confirm that the information requested is held by Warwickshire County Council. I have detailed below the information that is being released to you.

**Highways Maintenance Contract 2016**

***\* What are the contractual performance KPI's for this contract?***

- We have 11 Core Performance Measures for the contract which are:
- Overall Customer Satisfaction
- Safety Performance
- Sustainability
- Variance to Budgets
- Completed task orders
- Variance from estimated creditor
- Actions completed against the Service Improvement Plan
- Task Orders responded to within agreed timescales
- Task Orders completed right first time within agreed timescales

***\* Suppliers who applied for inclusion on each framework/contract and were successful & not successful at the PQQ & ITT stages***

*Submissions at PQQ stage:*

- Amey
- Balfour Beatty Living Places
- Galliford Try
- Keir
- Ringway

*Submissions invited at ITT stage:*

- Amey
- Balfour Beatty Living Places (successful bidder)
- Galliford Try
- Keir
- Ringway

**\* Actual spend on this contract/framework (and any sub lots), from the start of the contract to the current date**

*Annual spend through contract for Warwickshire County Council:*

2016/17: £25,971,163

2017/18: £29,901,047

2018/19: £29,511,168

2019/20: £31,357,213

2020/21: £32,187,504

2021/22: Financial Year not yet complete. Spend to date: £26,157,590

**\* Start date & duration of framework/contract?**

Start Date: 5<sup>th</sup> May 2016

Duration: 7 years 'core period' plus 3 year possible extension. Total maximum contract duration is therefore 10 years.

**\* Could you please provide a copy of the service/product specification given to all bidders for when this contract was last advertised?**

I will be emailing Zip files (FOI 7610164.zip) from [foicommunities@warwickshire.gov.uk](mailto:foicommunities@warwickshire.gov.uk) separately as they are too big to send from this portal. Please note that the main specification is the document titled '04 Service Information - Final Issue v1.0 FOR ISSUE.pdf' is the main specification document, and all of the other attachments are appendices to that main document.

**\* Is there an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension?**

Yes there is an extension clause. The total maximum extension is 3 years, which are awarded in 1 year increments.

**\* Has a decision been made yet on whether the framework(s)/contract(s) are being either extended or renewed?**

Yes. The contract has been extended for 3 years.

**\* Who is the senior officer (outside of procurement) responsible for this contract?**

S Chohan - Service Manager County Highways.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within 40 days of the date of receipt of the response to your original letter and should be addressed to:

Information Management  
Shire Hall  
Warwick

CV34 4RL  
inforights@warwickshire.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Website: [www.ico.org.uk](http://www.ico.org.uk)

I will now close your request as of this date.

Yours faithfully

Mustufa Khalifa  
Freedom of Information Team  
Customers & Information Services

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