



Ms G Pyke

Sent by email only to;

[request-712130-](#)

[df00ba3f@whatdotheyknow.com](mailto:df00ba3f@whatdotheyknow.com)

Director of Adult Social Services  
**Dr Carol Tozer**

*From*

Jacqui Hogg

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29 December 2020

Dear Ms Pyke

**Re: Information Request CRM Ref. FOI iw20/12/12491**

Thank you for your information request dated 10 December 2020.

Please find below the information you have requested.

How do you currently handle care planning in your care homes - electronically or on paper?

The Isle of Wight Council operates 2 residential care homes for reablement, 1 respite centre for people with learning disabilities and 2 residential care homes for people with learning disabilities. In all care homes care and support plans are produced with the person and are paper based.

In addition, Adult Social Care at the Isle of Wight Council operates a central case management record. The care plans are also fully recorded on this central system which is called PARIS. PARIS is not an electronic care planning tool.

If you're using electronic care planning, who is the current supplier, what is the value of the contract and when will the contract expire?

We do not use an electronic care planning system. Our central case management record – PARIS – is purchased in partnership with the Isle of Wight NHS Trust from CIVICA.

If you use paper for care planning, do you have any plans for public tender within the next 12 months?

Our paper-based care records have been developed internally through custom and practice in line with CQC requirements/guidance and best practice. We have no plans to tender for a supplier for our current systems.

Cont ...

What are the contact details of the procurement officer?

The procurement was made by the Isle of Wight -NHS under a partnership agreement with the Isle of Wight Council. The Isle of Wight Council Procurement and Contracts Manager is Hayley Holden. Contact information for this service

Department: Procurement & Contract Monitoring Team

Address: Procurement, Floor 5 County Hall, Newport, Isle of Wight, PO30 1UD

Phone: 01983 821000

Opening Times:

Monday - Thursday 8.30am - 5.00pm

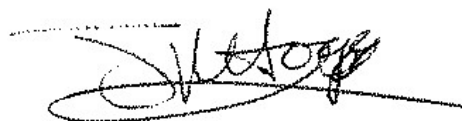
Friday 8.30am - 4.30pm

You are free to use any information supplied for your own non-commercial, research, or private study purposes. However, if you intend to use the information for other reasons, please contact the Corporate Information Unit for advice.

Please contact me again if you require any further assistance on this matter and I will do my best to provide relevant help and advice.

If you have any complaints in respect of your information request, please write to the Corporate Information Unit at the above address, or complete the on-line appeals form that can be found at [www.iwight.com](http://www.iwight.com). If your complaint is not resolved to your complete satisfaction, you have the ultimate right, once you have exhausted the internal appeals process, to appeal to the Information Commissioner.

Yours sincerely

A handwritten signature in black ink, appearing to read 'J Hogg', with a large, sweeping flourish underneath.

Jacqui Hogg  
Administration Officer  
Deputy Information Guardian