

Gas supply bill



THIS IS A CCL ACCOUNTING DOCUMENT
Our VAT registration: GB 705 1805 61

Invoice Number: G1006223
Tax point date: 18/07/2016

Boston Borough Council
Accountancy Dept
Municipal Buildings
West Street
Boston
Lincolnshire
PE21 8QR

In case of gas emergency: **0800 111 999**

Site Reference: 1003120 (please quote in all correspondence)

All customer enquiries:	
Telephone (0116 265 7884	Email 8 xxxxxxxxxx@xxxx.xxx
Our address: ESPO, Barnsdale Way, Grove Park, Enderby, Leicester, LE19 1ES	

Supply address: Homeless Hostel-Station Street, 14 Station Street, Boston, Lincolnshire, PE21 8RL

Gas supplier: TOTAL GAS & POWER LTD

Billing period: 31 May 2016 to 30 Jun 2016

Gas Consumption										
Meter Serial No	Previous Date	Previous Read	Present Date	Present Read	Units	Correction Factor	Calorific Value	kWh	Unit Rate	Net Cost £
G4K91153801201	31/05/2016	9051 (A)	29/06/2016	9246 (A)	195	1.02264	39.58276	2,193	1.4311	31.38
G4K91153801201	29/06/2016	9246 (A)	30/06/2016	9248 (A)	2	1.02264	39.60000	22	1.4311	0.32

Gas supply bill



Help us to help you

ESPO checks suppliers' bills and intercepts and manages any resulting queries on your behalf. Subject to the bills that ESPO checks being correct, ESPO pays the supplier on your behalf and invoices you accordingly. Every effort is made to ensure the information on this invoice is correct. You should notify us immediately if any details require amending.

All charges should be disputed within 10 days of receipt (5 days if payment is by direct debit). Any delay in advising us of a query could prejudice our chance of securing a satisfactory resolution on your behalf. The supply of gas to your premises is subject to the terms and conditions of the Supply Agreement with your supplier; these are available in the Framework User Guide or you can contact us for more information. In the event that you withhold payment of an undisputed invoice to ESPO, ESPO reserves the right to withhold corresponding payments on your behalf to the supplier. Should this result in the supplier invoking the Late Payment terms on ESPO, these will be passed on in our charges to you.



Meter readings/estimated readings

Your meter will be read by the Gas Supplier or one of their accredited agents. In the absence of an actual meter reading, an estimate will be used. Any discrepancy as a result of an estimated bill will be corrected when the next actual reading is taken. You may submit your own reading for use in billing. These must be received by ESPO no later than the last working day of the month and will be passed to the Gas Supplier on your behalf. Suppliers will as a rule use customer reads to bill to, or to calculate estimated bills when these are to a different date, but we cannot guarantee that they will be used in every case.



Other charges on your bill

Standing charges – a daily standing charge will be applied to your account. The daily standing charge is a fixed amount per day. Elements of the daily standing charges cover the costs to the energy supplier and National Grid in respect of marketing costs, distribution and network maintenance and investment, plus the cost of keeping you connected to the network.

AMR – your meter may have been fitted with an automated meter reading device (AMR) for which a daily charge applies. This allows actual readings to be taken automatically and transmitted to the Gas Supplier using SMS (mobile phone technology)



How we calculate your gas kWh consumption:

Calculation applies only to metric meters. If you have an imperial meter, to calculate your KWH consumption, after Calorific Value you need to also multiply by 2.8317, then divide by 3.6.

$$\boxed{\text{Gas units used}} \times \boxed{\text{Correction factor}} \times \boxed{\text{Calorific value}} \div \boxed{3.6} = \boxed{\text{Gas used kWh}}$$



Payment

Payments should be made in accordance with the Service Agreement, details of which will have been passed to you by ESPO. Standard payment terms are 14 days from the date of invoice. Direct Debit is the default contract payment method. Payment by alternative means may incur a small surcharge. Please contact ESPO for further details.



Valued added tax

If any of your gas usage is for non-business, charity or domestic purposes then you may be entitled to a lower rate of VAT. For further information please contact ESPO, or the VAT helpline on the HM Revenue and Customs website.



Moving, closing, sale or transfer of premises

You must inform us as soon as you know you are moving. The Gas Supplier requires 28 days notice and you are required to provide contact details for the new owners and a meter reading on the date of sale. Failure to do this may result in you being liable for the gas supplied after you vacate the premises.



The small print

The supply of gas to your premises is subject to the terms and conditions of the Supply Agreement with your supplier; these can be requested from xxxxxx@xxxx.xxx.