

Bill date: 4 July 2016  
Bill number: 959123050  
This is a VAT invoice  
VAT registration number 684 9667 62  
side 1 of 4



**British Gas**

Account number:  
**601345413**

Contact us  
Your account manager is Will Bartlett

0330 100 0222  
Mon - Thurs 8.30am to 5.30pm  
Fri 8.30am to 5pm

myaccountexecutive  
@centrica.com

Bassetlaw DC  
Queens Buildings  
Potter Street Third Floor  
Worksop  
S80 2AH

638 111



## Your business electricity bill

17B The Square, 11261428930, Retford, Nottinghamshire, DN22 6DE

1 June - 30 June 2016

## Your charges (see over for details)

### New charges this bill (see over for details)

Electricity charges	£21.63
Standing charges	£8.25
<b>Total charges exc VAT</b>	<b>£29.88</b>
VAT	£1.49
<b>Total new charges this bill inc VAT</b>	<b>£31.37</b>

Sign up for your online account  
Submit meter reads, view and pay bills  
and much more online. If you haven't  
already, sign up at [britishgas.co.uk/b2b](http://britishgas.co.uk/b2b)  
you'll just need this bill to get started.

## Total amount due

Please pay this by 25 July 2016

Received in BDC	Dispute resolved date	Yr
To Finance by		VAT
Order No		ries
Goods Recd		
Invoice check		
Authorising signature	Total VAT	
	Invoice amount	



Trans  
cash

## Electricity Payment Slip British Gas

bank giro credit

155  
24

Reference (customer account number)

601345413

Credit account number

143 0947

Amount due

no fee payable at P.O. counter

£ 31.37

Cheque acceptable at a Post Office

Bassetlaw DC



Total  
cash

Cheques

£

Cashiers stamp  
and initials

Signature  
Date

43-09-47

HSBC Head Office Collection Account

Please do not write in the area below or fold this voucher

959123050601345413 A4241430947 91 X

## Useful information

### Emergency or loss of supply

**0800 056 8090**

or contact: WPD (EAST MIDLANDS), Pegasus Business Park, Herald Way, Castle Donnington, Derbyshire, DE74 2TU

### No heating or hot water?

Call our\* 24 hour emergency helpline on 0800 294 8562

\* Services provided by British Gas Services (Commercial) Limited are available to all British Gas and non British Gas business customers. Individual charges and terms and conditions apply. Please visit [britishgas.co.uk/business/emergency](http://britishgas.co.uk/business/emergency) for more details

Calls to British Gas Business may be monitored for quality assurance and compliance purposes.

British Gas Business is a trading name of British Gas Trading Limited a Centrica company. Registered in England and Wales No 3078711. Registered office: Millstream, Maidenhead Road, Windsor, Berkshire SL4 5GD

### Your account manager

Will Bartlett

0330 100 0222

[myaccountexecutive@centrica.com](mailto:myaccountexecutive@centrica.com)

### Renewals

Email: [businessrenewals@britishgas.co.uk](mailto:businessrenewals@britishgas.co.uk)

or write to: Renewals Team, British Gas, Penman Way, Leicester, LE19 1SZ

### Are you moving your business?

We understand there's a lot to think about and we want to make it easier. Tell us about your move as soon as possible, so we can bill you accurately. 0330 100 0222

### Fuel mix

We use a mixture of fuels to create the electricity we supply to customers

British Gas fuel mix April 2014 – March 2015

Coal	11%
Natural Gas	33%
Nuclear	31%
Renewables	23%
Other Fuels	2%

British Gas is a mandatory Feed-In Tariff licensee

### What to do if you have a complaint:

- 1 Please call us on 0800 2940015. We will do all we can to resolve your issue straight away.
- 2 If you are still dissatisfied, please contact our Director of Customer Service.  
Email [customer.service.director@britishgas.co.uk](mailto:customer.service.director@britishgas.co.uk) or write to: Lindsey Willars, Head Customer Service, British Gas, Penman Way, Leicester, LE19 1SZ
- 3 If you are a micro-business and have followed steps 1 and 2, and your complaint is still unresolved after 8 weeks, you can contact Ombudsman Services Energy on 0330 440 1624 (Textphone 0330 440 1600), or via [www.os-energy.org](http://www.os-energy.org)

Further information about our complaints procedure and the definition of a micro-business is available on our website at [www.britishgas.co.uk/business/complaints](http://www.britishgas.co.uk/business/complaints)

Citizens Advice provides free, unbiased advice on consumer issues at [adviceguide.org.uk](http://adviceguide.org.uk) or call the helpline on 08454 040506.

To view your terms and conditions please check your most up to date contract

## Details of charges

**S** 03 801 013 Meter ID S70FC05688  
11 0000 3363 560

Previous reading	Current reading	kWh	Rate	Charges
<b>Unit Charge</b>				
75747 READ 31 May 2016	75971 READ 30 Jun 2016	224	9.655p	£21.63
<b>Electricity charges exc VAT</b>				<b>£21.63</b>
<b>Standing Charge</b>	30 days at 27.508p			£8.25
<b>Total charges exc VAT</b>				<b>£29.88</b>
<b>VAT at 5%</b>				<b>£1.49</b>
<b>Total new charges this bill inc VAT</b>				<b>£31.37</b>

### How to Pay

Please always quote your account number: **601345413**

### Help us prevent fraud

You can pay your bills using the payment methods listed here - we'll never ask you to pay by another method. To help us prevent fraud, please let us know if you're ever asked to pay us by another method by calling us on 0800 975 9423

### Direct Debit

The easiest way to pay. Set up a Direct Debit, please call us on 0330 100 0222.

### BACS

Please quote your account number when making a payment. Sort Code: 40-05-30  
Account Number: 52464055. Please email the remittance advice to [BGB.Payments@centrica.co.uk](mailto:BGB.Payments@centrica.co.uk) Alternatively, you can post to British Gas, Payment Area 60, Camberley, Surrey, GU95 1AW.

### Debit or Credit card

To pay by Debit or Credit card, please call us on 0330 100 0222.

### Cheques

Please make cheques payable to "British Gas", and write your account number on the back. Post cheques with the giro slip to British Gas, Payment Area 60, Camberley, Surrey, GU95 1AW.

### Problems paying this bill?

If you are having problems paying we can help, please call 0330 100 0222, or go to [britishgas.co.uk/business/financial-difficulty](http://britishgas.co.uk/business/financial-difficulty)