



Mr Bruce Beckles

by email

Reference: FOI-2009-71

6 July 2009

Dear Mr Beckles,

I refer to your email of 4 July 2009 in which you ask whether Paper ISG2 was provided to the General Board as part of GB Paper No. 09.B.03. I can confirm that Paper ISG2 was not appended to the report from the Implementation Steering Group's meeting of 15 December 2009 as provided to the General Board (as GB Paper No. 09.B.03) at its meeting of 7 January 2009.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of this decision, you should write to the Administrative Secretary, quoting the reference above, at the Secretariat, The Old Schools, Cambridge, CB2 1TN. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the University. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely,

Kirsty Allen