

Email:  
maggix.xxxxxxxxxx@xxxxxxxx.xxv.uk



Maria Ayala  
???

Corporate Information Governance team  
Surrey County Council | Woodhatch Place | 11  
Cockshot Hill | Reigate | Surrey | RH2 8EF

3 May 2023

Your ref: request-977624-27ad88cb@whatdotheyknow.com  
Our ref: 5856885

Dear Maria Ayala

**Freedom of Information Act 2000**

**RE: IR - number of complaints about noise that could be a 'statutory nuisance'**

You requested the following:

- The total number of complaints about noise that could be a 'statutory nuisance' under the Environmental Protection Act 1990, made between April 1st 2018 and April 1st 2023.
- The reason for each of the above complaints, for example noise from intruder alarms, noise from construction work etc

This request is being handled under the Freedom of Information Act 2000.

The responsibility for statutory noise in Surrey lies with the district/borough councils and not the County Council. Therefore we do not hold the information you have requested.

Please see the following link for a list of the relevant councils:

<https://www.surreycc.gov.uk/council-and-democracy/borough-and-district-council-responsibilities>

Please quote the reference number 5856885 in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within 40 working days of the date of receipt of the response to your original letter and should be addressed to:

Freedom of Information Officer  
Law and Governance

Surrey County Council  
Woodhatch Place  
11 Cockshot Hill  
Reigate  
Surrey  
RH2 8EF

[foi@surreycc.gov.uk](mailto:foi@surreycc.gov.uk)

If you are still dissatisfied with the Council's response after the internal review you have a right of appeal to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF.  
Telephone: 0303 123 1113  
Website: [www.ico.org.uk](http://www.ico.org.uk)

I will now close your request as of this date.

Yours faithfully

Maggie McCormack  
Information Governance Support Officer