

DWP Central Freedom of Information Team
e-mail: freedom-of-information-request@dwpgsi.gov.uk

Our Ref: Fol 2481

Date: 15 June 2018

Dear Barbara Sunley,

Thank you for your Freedom of Information request received on 22 May 2018. You asked:

Could you give all the circumstances under which a claimant would be required to repay any universal credit they have received.

DWP Response

Payment of Universal Credit made in excess of entitlement is a recoverable overpayment. This includes overpayments as a result of official error. There is a duty to protect public funds and an obligation to the taxpayer, wherever possible, to make sure that an overpayment is recovered.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Strategy Fol Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwpgsi.gov.uk or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF
www.ico.gov.uk